

InSite



HIGHLIGHTS

A note from Steve Jackaman, Operations Director

Steve provides an update on the business from our Directors (pg. 2).

'A Day in the Life' of Denis McCormick, We find out about Denis McCormick, Fabric Technician and he tells us what life is like working at the Nova building (pg. 4).

'Spotlight on a Site' - The Landmark We meet Nick Jones, Site Manager at The Landmark. Nick tells us about some of the challenges he has faced throughout his time on-site... (pg. 6).

All of your Jaguar benefits in one place... PK Group have developed an exciting new app which allows Jaguar members to access a wealth of information! (pg. 8).

Pictured: The team at Nova

The team at Nova is made up of 14 members! For more details on the full team head to page 4.

Pictured from left to right:
Jamie Boss, Technical Services Manager; Denis McCormick, Fabric Technician; Jean Pierre Nel, Site Based Account Manager; Imo Bassey, Mechanical Shift Technician and Eduart Kushi, Electrical Shift Technician.

A note from Steve Jackaman, Operations Director

“

Can you believe this is already the 8th edition of InSite? It feels like only yesterday since we launched the magazine, yet it seems like it's been around for ever!

What a bizarre year 2020 is turning out to be! When the COVID-19 scare first began to emerge back at the start of the year who would have ever imagined how we'd be living our lives now? Face coverings, social distancing, testing, track & trace, closures and curfews all appear to be the new norm! Unfortunately, we seem to be at the start of a second wave. This is such a shame as we appeared to be turning a corner towards the end of the Summer.

On behalf of the Directors I'd like to say a massive thank you to all of you for supporting the business throughout this unprecedented period. Some of you have had to continue to operate as 'business as usual' due to the nature of your roles whilst others have needed to combine time on-site or in the office with working from home. There's been changes to regular working hours and the requirement to find means other than public transport to get to work when required. Despite all this the performance of the company throughout has remained exceptional and we really appreciate the effort you've all put in.

”

Steve Jackaman, Operations Director



As usual, 'InSite' provides you with info on what's been going on in and around the business over the last quarter. Despite the current economic climate, we've secured some exciting new accounts and our Projects team have also had some notable wins during what has turned out to be an unexpectedly busy period for them!

Our regular features of 'A day in the life of' & 'Spotlight on a Site' focus on Denis McCormick, our Fabric Technician over at Nova and The Landmark, a two-tower high rise development over on Canary Wharf. Don't forget, if you'd like to feature in either of these articles then please drop Rebekka a line!

Our Apprentices at Lloyd's of London did a fantastic job over the summer in helping to transform the Lloyd's building basement workshop, for further details head to page 13.

"Despite the current economic climate, we have secured some exciting new accounts and our Projects team have also had some notable wins during what has turned out to be an unexpectedly busy period for them!"

You may have already signed up to PK Group's new app 'PK Engage!' The app is a handy new feature where you can find all your Jaguar benefits in one place. More information can be found on page 8.

Perkbox have teamed up with Jaguar to give two people a chance to win a £25 Amazon voucher – and you don't even have to answer a technical question! The winner will be decided in just two weeks time. It's very simple to enter, skip to page 18 to find out how.

This will be our last edition of 'InSite' for this year, so although this may be a little early, I would like to take this opportunity to wish you and your families a very Merry Christmas and a wonderful New Year!

Jaguar
Business update
August - October
2020

Well done to our Business Development and Projects Teams for their success over the last quarter!

Business update

Minerva House, SE1



Jaguar secured the M&E services contract at Minerva House in August. Located on the banks of the River Thames in South London, the yellow brick feature makes Minerva House instantly recognisable. The building is made up of both residential and office space covering 103,700 ft².

95 Gresham Street, EC2



Jaguar were also appointed the M&E contract at 95 Gresham Street. It holds 93,606 ft² of Grade A office accommodation over ground and seven upper floors. It is positioned on the North side of Gresham Street, in the heart of the City, just a stones throw away from the Bank of England.

Projects team success!

Our Projects department has had a very successful quarter, winning several new projects both within and outside of the city...



Jaguar Projects recently secured the Boiler replacement project at one of Jaguar's existing sites, 70 Gracechurch Street. Richard George, Head of Jaguar Projects commented:

"We look forward to working with Savills

at 70 Gracechurch Street, which will be great opportunity to continue to strengthen our relationship."



In August, Jaguar Projects secured the Lighting & Control upgrade for JLL at 1 Kingdom Street Paddington, W2. The project will be carried out over a six month phased replacement programme.



The Projects team were awarded major works at Capital Court, Uxbridge in September. The project, led by Richard George, will involve the Fan Coil & BMS Replacement to the Ground & 1st Floors.



Jaguar Projects were awarded phase two of the replacement Down Flow Unit's within one of the data suites at Lloyds of London, Lime Street. The initial project began 12 months ago. Richard George, Head of Jaguar Projects commented:

"We are looking forward to starting phase two of the project and would like to take this opportunity to thank Lloyd's for their continued support throughout the process."



'A Day in the Life' of Denis McCormick, Fabric Technician at Nova



We had a chat with Denis McCormick, Fabric Technician at Nova to get an insight into what it's like working at one of the largest sites within Jaguar's portfolio...

How did you get into the industry?

I started my career in building services through an apprenticeship with a building company in my hometown of Portrush. Before I started with Jaguar Building Services, I had previously worked on building sites all over London.

Getting into building services was never something that I had planned! I went to a London Theatre to cover someone for a month and ended up getting a full-time job and working there for 24 years with their in-house maintenance team!

What is a typical day for you?

Nova has many challenges for buildings that are so young. It has two towers of offices and four cores of residential apartments with restaurants around

the whole of the estate ground floor. With a further four basements housing carparks, plant rooms, loading bays, a post room and all the service providers offices and storerooms.

With a site so large, it is hard to say what a typical day is! My day often consists of completing reactive works, project jobs or planned maintenance tasks. Also, occasionally there are emergencies which I assist in fixing which could be anything from a flood to power loss. My main remit is looking after the fire doors throughout the buildings, but I also carry out any other fabric tasks required and help the maintenance engineers when needed.

What do you enjoy most about your job?

I have been at Nova for just over a

year and it has certainly been both interesting and enjoyable learning the complexity of the different buildings. For me, I enjoy the variety of work and different tasks there is to do being a Fabric Technician. It is always good not doing the same thing day in day out. Also, the people who I work with help to make my job and workplace a happy one, both our in-house team and the many service providers that we work closely with make Nova a nice place to work.

What advice would you give to someone who wants to work in the industry?

There are lots of opportunities in building maintenance and it can be very rewarding. I would also say never be afraid to ask for help or advice from your workmates! Everyone has different skills and you could pick up something new just by asking for some additional advice on a task.

What advice would you give to your younger self?

My advice would be to embrace any training opportunities within the building services industry and to try and keep learning new skills!

How was it working at Nova throughout COVID-19?

At the end of March, we started our COVID-19 rota at Nova. I was doing 30 hours a week over three days, driving in and parking in basement - which was nice!

The buildings were very quiet and strange without the coming and going of hundreds of people! Fitting hand sanitisers and putting social distancing notices around the buildings added to the list of jobs throughout the quieter months. I also was tasked with building extra cycle racks to encourage people to cycle into work, they are yet to be fully utilised! Hopefully when we return a little more to normal, they will be well used.

As I'm sure everyone has found, it was strange to begin with wearing masks, carrying hand sanitiser and social distancing with staggered meal breaks - but it all seems normal now 6 months on!

"There are lots of opportunities in building maintenance and it can be very rewarding. I would also say never be afraid to ask for help or advice from your workmates! Everyone has different skills and you could pick up something new just by asking for some additional advice on a task."

With only two maintenance engineers on site throughout the lockdown period, I assisted with fire alarm testing, life safety generator and sprinkler pump tests and daily flushing of the many sinks and bib taps in the buildings.

In my spare time, I volunteer at the New Hope animal Rescue in Herne Bay. During lockdown, my Saturday's were kept busy spending my time there carrying out repairs and building various sheds and shelters – my knowledge of fabric repairs certainly came in handy!



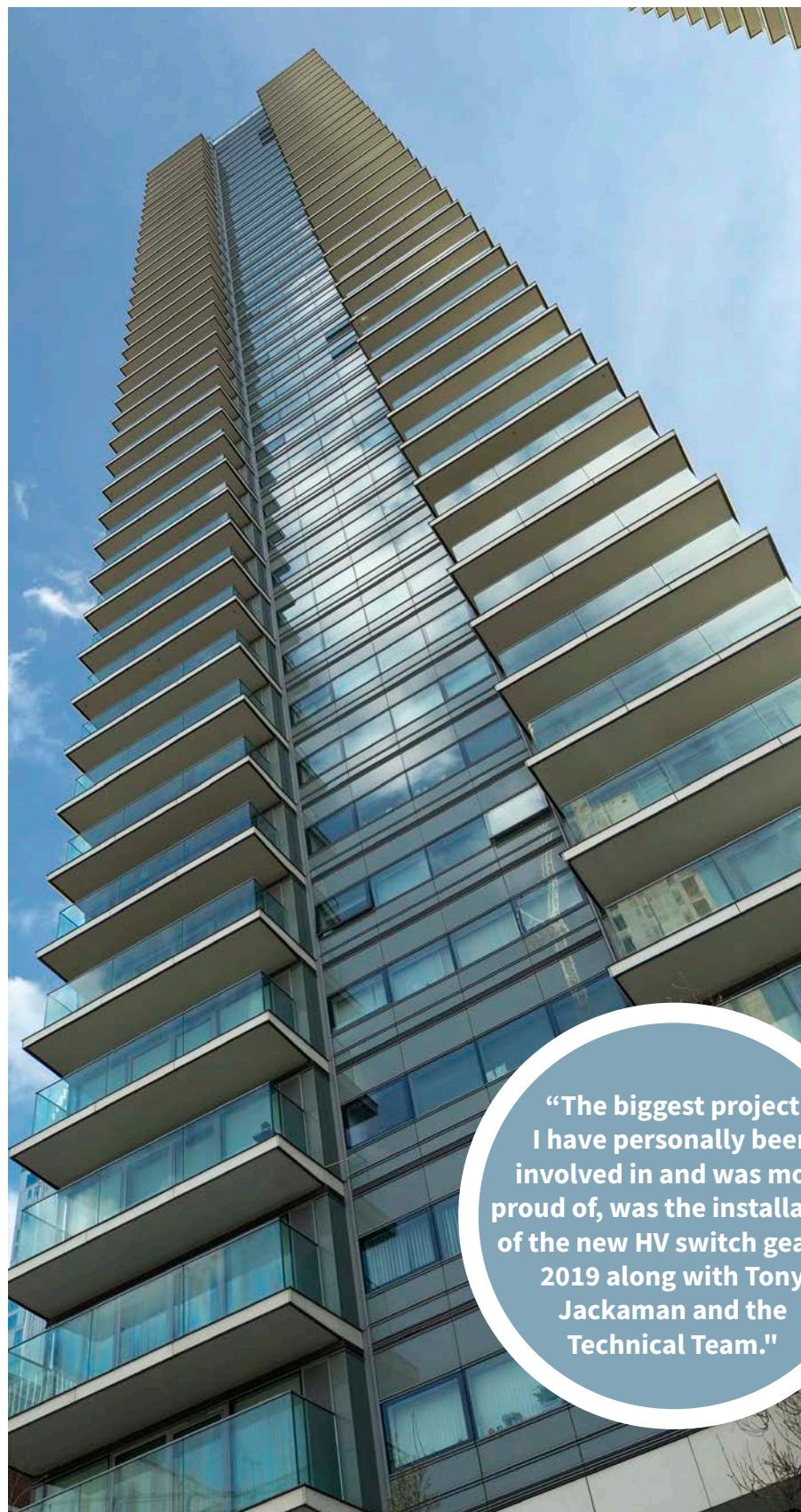
Alongside Denis, Nova has a huge team of M&E engineers who ensure the building is kept running smoothly:

Jean Pierre Nel, Site Based Account Manager; Jamie Boss, Technical Services Manager; Mark Richardson, Technical Services Manager (Shift); Ashraf El-Arafi, Mechanical Shift Leader; Gary Hunt, Mechanical Shift Technician; Imo Bassey, Mechanical Shift Technician; Eduart Kushi, Electrical Shift Technician; Lee Maynard, Electrical Shift Technician; Mehran Mottaghi, Electrical Shift Technician; Matthew Penny, Mechanical Technician; Patrick Small; Electrical Shift Technician, Moses Miah, Electrical Technician (tenants); Neil Vincent, Site Supervisor (tenants) and Julie Walker, Site Administrator.

Spotlight on a Site:

This quarters Spotlight on a Site feature focuses on The Landmark, a 44-storey residential skyscraper in Docklands, London.

The Landmark



"The biggest project I have personally been involved in and was most proud of, was the installation of the new HV switch gear in 2019 along with Tony Jackaman and the Technical Team."

The Landmark is, a two-tower high rise development on Canary Wharf that has been a part of Jaguar's portfolio since December 2015.

Nick Jones, Site Manager actually started at Jaguar as an engineer at 7 Westferry Circus in November 2008, progressing to Site Supervisor by 2009: "I left briefly for a year in early 2015 to join Canary Wharf Management, before returning in May 2016 taking up a position as Site Manager at The Landmark with only one engineer at the time, we now have a team of five plus an administrator!"

Alongside Nick, the on-site team is made up of: Dean Camilis, Mechanical Technician; Jermaine Stewart, Electrical Technician and Reece Sutherland, Mechanical Technician (FCU).

Due to the complex installations at The Landmark, there has been many challenges since Jaguar won the contract back in 2015. The site team ensure that the 900 apartments are adequately supplied with heating and cooling throughout the year despite the intricate nature of the Chillers and Boilers. The team recently excelled themselves with an emergency project whereby they had to get a temporary Boiler installed and running within 24 hours to keep the heating and hot water going to the apartments. This was a big project to get completed in a short space of time and was handled really efficiently by the whole Jaguar site team including Garry Price and the Rendall and Rittner management team.

We asked Nick what has been one of the biggest challenges he has faced over his five years on-site, he commented:

"The biggest project I have personally been involved in and was most proud of was the installation of the new HV switch gear in 2019 along with Tony Jackaman and the Technical Team.

There was extensive preparation required for this, including temporary supplies and a temporary generator in order to keep the building running whilst the whole estate was powered down for the works to be complete."



Building Facts

Client: Rendall and Rittner

Square Footage: 585,277 ft²

Number of floors: 2 x residential towers. Block 1 has 31 and Block 2 has 45

Size of team: 5

Electrical supply: Main HV incomer splitting off to 3 x HV/LV switch panels located in the basement
Block 1 Roof Plant room and Block 2 Roof Level Plant room

Chillers: 4 x Clint Water Chillers

Boilers: 4 x Hoval Boilers supplying both towers & 2 x smaller boilers for the social housing blocks

CASE STUDY

Following a Boiler failure at The Landmark, an urgent call was placed to ICS Cool Energy in the morning of the 10th September. The heating and domestic hot water boilers had failed, and an urgent temporary solution was needed to restore these services for the residents.

That afternoon, an ICS Cool Energy Engineer attended site to meet with the on-site Jaguar team to survey the requirement to ensure the correct equipment was being specified.

The Jaguar and ICS teams then worked into the evening preparing equipment, mobilising transport and organising an engineering team to install new equipment the following day.

The installation team arrived on site to meet the transport on Friday 11th of September, and the equipment was installed and operational by Friday afternoon – so from site survey to up and running within 24 hours. Garry Price, Account Manager commented:

"This was an efficient, very well executed emergency project. Both our subcontractors ICS and the Jaguar on-site team excelled themselves and the works were completed to a high standard with minimal disruption."

The below images document the temporary pipework that was installed, along with the new Boiler being delivered to site:



All of your benefits in one place!

We're all getting used to running our lives from our phones, now you can manage your Employee Benefits too!

We hope that you saw the recent launch of the mobile app from our Financial Advisers, PK Group (PK Engage).

The app allows you to interact with the great employee benefits you get from Jaguar Building Services. We have provided some useful information on the app, how to use it and its features...

Control over your policies

On the app, you have complete control of your benefits, all from your phone. You can manage pension contributions, add family members to medical schemes and make sure that the right person's nominated for your death in service benefit. The PK Employee Benefits team handle the rest – they will liaise with the providers and payroll, keeping you informed at each step of the process.

Useful information

PK Employee Benefits also publish articles and handy guidance on

the app, from understanding tax relief on pensions to help with the mortgage market, all available at your fingertips!

Understanding your future retirement income

Planning is the most important part of the journey to retirement. Do you know when (or even if) you will be able to afford to stop work? PK Engage has a powerful projection tool that allows you to see what you are on target for at retirement. You can register ALL of your pensions on PK Engage thus allowing you to see live valuations

and an overall projection, meaning there should be no nasty surprises when it finally comes to retirement.

When you combine this amount of useful information with access to the PK Advisory Team you really are looking in control of your future.

Personal Financial Consultant

PK believe that everybody should be able to understand personal finance. That's why they give all their customers direct access to a fully qualified Financial Adviser with 30 years' experience. You can book



PK Engage – introducing Benefits (and more!) in the palm of your hand

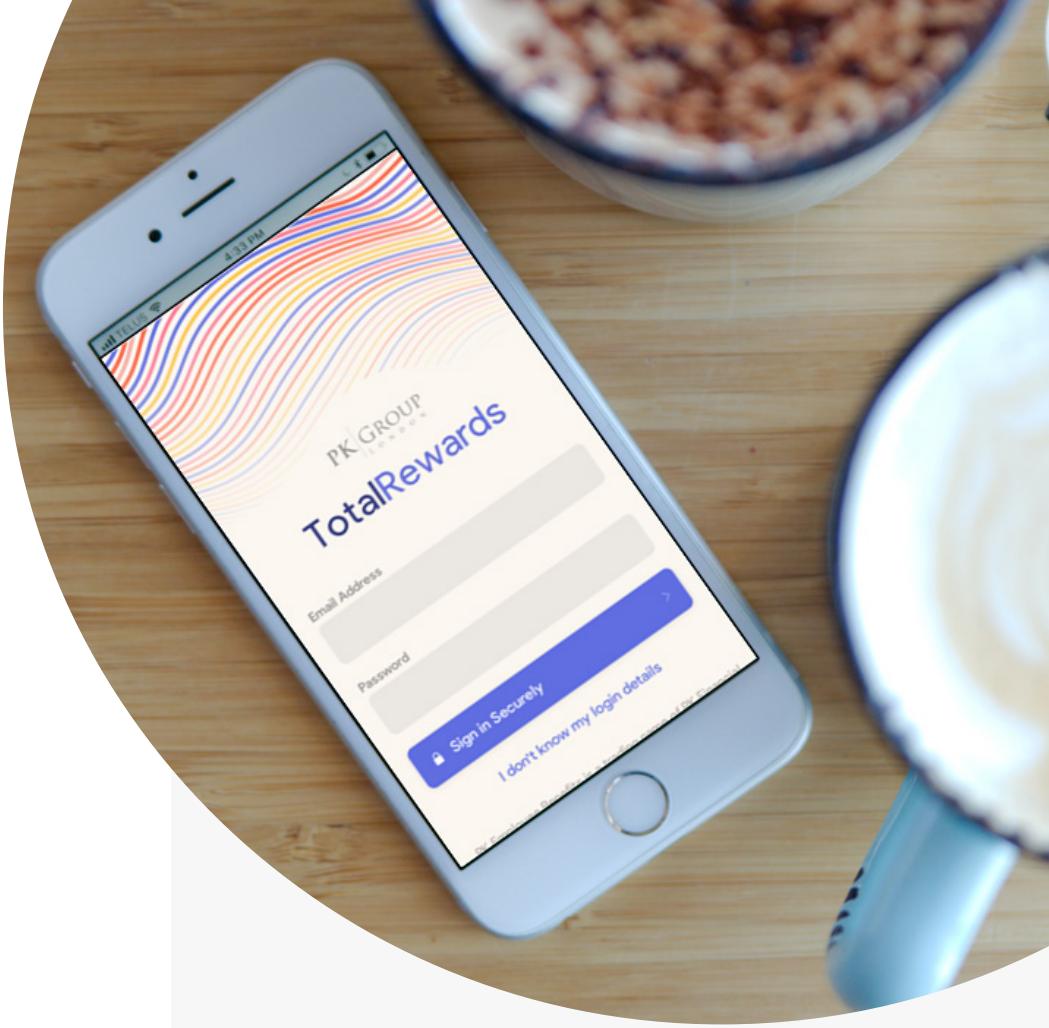
a one-to-one virtual consultation via the app. Get help making your financial plan and ensuring a happy financial outcome for you and your family.

Whether you just have a few questions or need the whole of personal finance de-mystified, our PK Virtual Advisers can help.

PK Engage incorporates some great features:

A fantastic benefit summary – see all your available benefits in one place.

All of your policy details – Drill down into the details of your plans. You can also swipe to see full pension details; including key information on valuations, investment funds and how much is going in each month. The app doesn't just show the Jaguar scheme – you can also add all of your pensions!



'The Secret Life of Pensions'



In September, Royal London started sending the first emails to employers as part of their 'Secret Life of Pensions' campaign.

This campaign is designed to help employees engage with, and understand more about their pensions.

PK would like to support this initiative and encourage Jaguar members to find out more and visit Royal London's website here: <https://employer.royallondon.com/campaigns/the-secret-life-of-pensions/#WhereDoesMyPensionGo>

Registration is easy!

Contact PK Employee Benefits on:

eb@pkgroup.co.uk

They will send you a link to register. Then you download the App from the App Store or Google Play and you're away!

If you have any questions or need any further support PK are available to help on:

**0208 1254300 or
eb@pkgroup.co.uk**

In August the health and safety team launched an exciting update regarding the sharing of health and safety documentation.

Following feedback that we had received regarding the difficulty of accessing information on the intranet, we found an alternative document sharing system within Safety Media.

You should all be familiar with the safety media system as we use this system for our online training. The document library system within safety media allows us to create



Pictured: Louise Davies, H&S Manager & Lauren Jackaman, H&S Admin

Health & Safety update

a library of all health and safety related documentation and has an easy to use search facility.

The feedback we have received so far has been positive so we would like to thank you all in supporting this change! If you require any assistance in accessing the safety media document library please contact Lauren Jackaman or

Louise Davies who will be happy to assist you!

COSHH Assessment Register

As part of our ongoing improvements to health and safety documentation at

Jaguar, we have now created a register of over 500 COSHH Assessments.

This means we will no longer require site teams to create their own assessments.

Site Managers will now be able to download assessments and associated MSDS sheets from Safety Media to populate the site COSHH folders.

"The feedback we have received so far has been positive so we would like to thank you all in supporting this change."

If a substance is not available within our register, site teams can email the H&S team (healthandsafety@jbs-ltd.co.uk) and we will create an assessment for you and add this to our register. (Please note - the creation of assessments will be subject to a reasonable timescale).

Risk Assessments

We have also created an additional 8 risk assessments that have been added to our risk assessment register. These new

assessments include floor voids, power tools, hot works and works in or around open water features.

These assessments can all be viewed and downloaded from safety media.

Method Statements

We have created an additional 21 method statements that

have been added to our method statement register.

These new method statements include refrigeration, gas, showers and humidifiers.

These method statements can also be viewed and downloaded from safety media.

Health and Safety Committee

Our aim was to create a health and safety committee in 2020 which will help us as a business to communicate and consult employees on all health and safety related matters.

Unfortunately due to the COVID-19 pandemic, the setup of our committee has been delayed.

In lieu of a committee as a business we have endeavoured to keep employees up to date with developments within health and safety via regular safety bulletins, emails and newsletter articles. We aim to have a committee in place by Q2 2021.

If you would be interested in becoming a committee member please email Louise Davies.

Our Health & Safety Champion

The Health & Safety team would like to congratulate Steven Eagles who has been selected as this quarters Health and Safety Champion. Steven is the current Site Manager for Premier Place and has previously been the Site Manager for 190 Strand. Steven was nominated after achieving a score of 100% on his in-house health and safety audit. This is the first time a site has achieved a score of 100%!

This is a great achievement for Steven and this score reflects his hard work and dedication to following Jaguars health and safety practices.

Well done and thank you Steven, a £50.00 gift voucher is on its way to you!

Anyone can be a workplace safety champion!

It could be a team member who has stopped unsafe working practices of others such as subcontractors, or a colleague who has effectively handled an emergency situation.

To nominate a champion, please contact our Health & Safety Manager Louise Davies on: ldavies@jbs-ltd.co.uk



COVID-19 update

As a business we continue to monitor the developing COVID-19 pandemic.

We also continuously review the measures we have in place to safeguard employees and ensure we are doing everything we can to stay COVID-19 secure. All COVID-19 related documents such as risk assessments, work place guidance and regular safety bulletins can be viewed and downloaded from Safety Media's Document Library.

We all have a role to play in reducing the transmission of Coronavirus. The following actions will reduce your chance of catching COVID-19 or passing it on to others. You should think about each point carefully and plan how you will follow this guidance in your daily life:

- You should wash your hands often**
- Do not touch your face**
- Catch coughs and sneezes in a**

tissue

- Wear a face covering**
- Always try to stay 2 metres away from other people.**

These actions are critical to reducing the transmission of COVID-19 in our communities.

It is critical that everybody observes the following key behaviours:

HANDS - Wash your hands regularly and for 20 seconds.

FACE - Wear a face covering in indoor settings where social distancing may be difficult, and where you will come into contact with people you do not normally meet.

SPACE - Stay 2 metres apart from people you do not live with where possible, or 1 metre with extra precautions in place (such as wearing face coverings or increasing ventilation

indoors).

Symptoms

The most important symptoms of Coronavirus are recent onset of any of the following:

- A new continuous cough.
- A high temperature.
- A loss of, or change in, your normal sense of taste or smell (anosmia).

If you are experiencing symptoms of COVID-19 or are required to self-isolate please contact our HR department as soon as possible.

Pictured below:
Alfie Webb, Apprentice in the
workshop at Lloyd's of London



Jaguar Apprentices create new workshop at Lloyd's

Jaguar Apprentices, Alfie Webb and Charlie Gates have recently assisted in transforming the Lloyd's of London building basement workshop...

With the help of resident Electrician Roger Taylor and Logistics Manager Andrew Henderson, over the summer of 2020 the old space has been cleared and refurbished with the help of Strata Projects and will soon be ready as a fully operational workshop.

Jaguar have also recently installed a Fire Alarm training panel to assist our Apprentices with obtaining their qualifications. This will enable them to practice the routine maintenance required to ensure that the Fire Alarm system is working correctly, and will also provide them with live system simulated exposure to faults that could potentially occur.

Both Alfie and Charlie have made fantastic progress throughout their time at the Lloyd's of London building. We look forward to watching them continue to work towards becoming fully qualified.

If you are an Apprentice, or know of any who would like to share their journeys so far, we would love to hear from you! Please contact rgough@jbs-ltd.co.uk.



Employee of the Quarter

Our Winners



Well done to our winners and runners up for October's Employee of the Quarter. In particularly difficult times, we still had some excellent examples of outstanding work and going above and beyond for the business.



John Russell, Shift Leader - Electrical Technician at City Point

John received several nominations from various colleagues for running the Building Shutdown at City Point. He went above and beyond to ensure the shutdown went smoothly. John Gladding, City Point M&E Supervisor commented: "I'm proud to have John as part of my team. He has performed impeccably throughout his whole time at Jaguar and deserves to be recognised."

Thank you for putting in the extra effort and well done John!



Rachel Thomas, Lead Mobilisation & Contracts Administrator at Head Office

Rachel has led the Contracts Admin team through COVID-19, and has been a regular attendee to Head Office throughout this period. Rachel provides immediate support whenever requested, often at short notice and also outside of her own work remit. In the weeks leading up to our return to Head Office, Rachel assisted with furniture being relocated and moving large crates – all in the name of getting us back to normal as soon as possible. This work does not go unnoticed, so thank you very much Rachel for all of the extra hard work you put in!



The team at 150 Cheapside: Carlos Pedro, Site Manager; Neil Whitelock, Electrical Technician and Saleh Zillu, Electrical Technician

The team at 150 Cheapside were nominated for consistent outstanding audit scores. Following an audit by an external consultant that covered the first 6 months of 2020, the 150 Cheapside site team earned a score of 96%. This audit included the lockdown period, during which the building remained open to tenants, with the team adjusting their working methods to ensure that statutory compliance and all services throughout the building were maintained while ensuring building and Government COVID-19 restrictions were implemented. The Building Manager commented: "I would like to commend the team on their remarkable achievements and for their continued excellent work ethic and positive attitude."

"I would like to commend the team on their remarkable achievements and for their continued excellent work ethic and positive attitude."



Alfie Squires, Senior Technician at 90 Long Acre

Alfie was nominated by his Account Manager, Rob Clark. Rob said: "I had the privilege to work on the shutdown at 90 Long Acre this year as the Site Manager was on paternity leave. The work Alfie had done prior to anyone attending site was exceptional. He produced floor plans for each team showing where their respective risers were located, as well as a schedule of boards/ tap offs to undergo maintenance. On return to the workshop a stack of PPM paperwork again split by teams awaited us for completion. His forethought and organisation ensured this was a simple process to follow we were all impressed with how well it went."

Congratulations and well done Alfie on your excellent work!

Our Runners up



Martin Farrell, Site Supervisor at Kings Place

Martin was nominated by his Site Manager, Jack Abramowitz for always going above and beyond for Kings Place. Jack provided specific examples of incidents where Martin had reattended site after going home for the day to help out. Jack commented: "Martins dedication to the site always shines through. He is always willing to go beyond the call of duty and his commitment is greatly appreciated." Fantastic work, well done Martin!



Marta Mrowiec, Roving Administrator

Marta provided administrative support for the first two weeks to one of Jaguar's new contracts, Belgrave House whilst maintaining her regular sites. Marta was instrumental with helping to achieve the 97% client audit score in the third week of contract going live and also helped to train the new administrator whilst on site. Senior Account Manager, Roger Starling commented: "Marta is a great asset to the business and deserves to be recognised for her ability and commitment." Thank you Marta and well done!

The Nominees

Thank you to all our nominees for doing some excellent work over the last quarter. Your work hasn't gone unnoticed!

- **Michael Berry, Site Manager at Ibex House**
- **Jermaine Stewart, Electrical Technician and Nick Jones, Site Manager at The Landmark**
- **Martin Bere, Electrical Technician at the Television Centre**

Our winners and runners up all received an Amazon gift voucher! Please continue to keep your votes coming in for January's Employee of the Quarter.



Please remember to include as much detail as possible in your nominations!

This helps our Directors when deciding the winners.

Voting has now re-opened! Please vote through our online survey tool at:

www.surveymonkey.com/r/SH3JQVX

Please submit all nominations by 15th January 2021 for your vote to be counted.

An InSite into our Community OnSite

Thank you to those who wrote in to feature on our 'An InSite into our Community OnSite' page. Please continue to keep us updated and send through anything you are doing both in and outside of the business to rgough@jbs-ltd.co.uk, it's great to hear from you!



The Here East team pay a touching tribute to their colleague and friend, Bozhko (Bob) Ivanov

As you may be aware, Bob, Handyman at Here East tragically passed away earlier this year. The on-site team wanted to raise some money for Bob's family and also have something to remember him by. They managed to raise £1,365 and created a memorial plaque on the bench at Here East.

Such a thoughtful tribute to Bob, thank you to the whole Here East team.



Toby Smithers, Logistics Administrator at Lloyd's of London is dressed to clean!

We were sent this photo of Toby Smithers, Logistics Administrator at Lloyd's of London carrying out a deep clean of the Lloyd's primary air intake plenum. An upgrade of the lighting in this area using redeployed LED lighting gained from a refresh of the plantrooms allowed for safer access and a better working environment for the engineering team.



RoSPA G O L D!

We are so proud to have achieved the RoSPA Gold Award this year. The Health & Safety Awards ceremony was held virtually due to COVID-19, so our Health and Safety team have had their own mini (socially distanced) celebration at Jaguar's Head Office!



Charlotte's taking on a tough challenge!

Charlotte Ford, Contract Administrator for Allen & Overy at Bishops Square has entered into a charity walk – and it's a big one! In May 2021, she will be doing a 106km continuous nonstop walk around the perimeter of the Isle of Wight to raise money for St Mary's Nursery School in Crowborough. The nursery is run as a not-for-profit charity and is reliant on fundraising and contributions in order to fund projects that the nursery would not otherwise be able to afford, including new equipment and educational material.

To help Charlotte and support this worthy cause visit: www.justgiving.com/crowdfunding/charlotteford-stmarysnursery-ultrachallenge.



A lovely thank you from Coxheath Primary School

The team at Lloyd's of London were involved in delivering PPE to Coxheath Preschool in Maidstone, Kent. We were told of the story at the school through Johnson Controls, the BMS upgrade contractor at Lloyd's. Due to their charity status, the recent climate has put a great deal of financial pressure on the school hence they reached out for assistance. Jaguar Building Services were happy to help and were grateful to receive such a lovely thank you card!

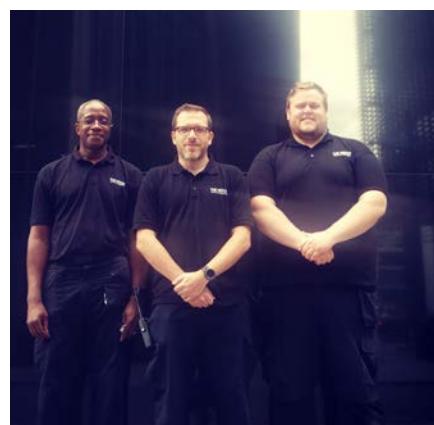
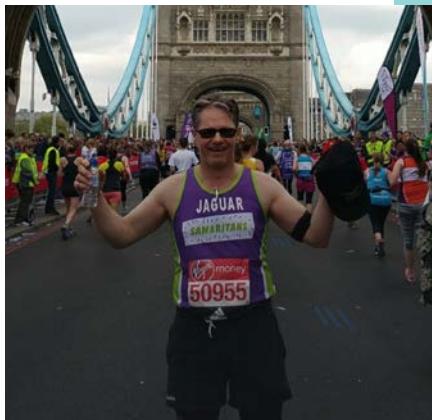


An update on Ivy Street

Our partner charity Ivy Street have managed to continue to support some families throughout COVID-19 with an online group and have supplied some craft materials for use at home. They've been running socially distanced in person sessions since the beginning of September and these have been very well received and needed by many families!

Thank You!

As this is the final newsletter of 2020, we wanted to reflect on the last three editions of InSite, and say thank you to everyone who has featured. It's not always easy to have your photo taken and share your story, so we are very grateful to everyone who has taken part in 2020 to enable us to communicate better, and get to know each other within our organisation.



In January 2020, we kicked off the year with meeting the team at One London Wall, and found out more about Owen Mackinlay, Senior Project Manager. Owen told us about some of his most challenging projects, and how he got into project services.

The next issue of InSite was released in April 2020 right in the middle of lockdown! We still managed to meet remotely with Andrew Rowlands, Roving Engineer and he told us about his time at Jaguar and what it is like travelling around from site to site! We found out more about the One Westferry Circus team and that Dean, the Site Manager would love to trade places with David Beckham for the day!

Finally, in July's issue we met Kealey Langdon, Site Manager (Non-Technical) at the Blue Fin Building who was kind enough to tell us how she got into the industry and gave some great advice to other females wanting to get into building services. Lewis Atkins, Site Manager at The Heron gave us a great insight into what it's like to work within a high end residential building, telling us "The worst thing about the building is walking past the Lamborghini Aventador and McLaren in the carpark everyday!"

If you would like to tell us about your team and feature in January's 'Spotlight on a Site' or 'A Day in the Life of' please contact Rebekka on: rgough@jbs-ltd.co.uk.

Competition Time



WIN A £25 AMAZON VOUCHER

We have partnered with Perkbox to allow 2 employees the chance to win a £25 Amazon gift card. All you have to do is enter the competition on the platform. In order to enter please redeem any Perk from the platform in the next 2 weeks. All employees that have made a redemption will be automatically entered in the competition.

Have any questions? Our Customer Happiness team is here to help. Email help-me@perkbox.com





Enter Jaguar's competition to win a
£20 Amazon voucher!
Good Luck!

WIN

Your Chance to Win

Answer our technical question and submit your answer to Rebekka by the 10th January 2021 via email:

rgough@jbs-ltd.co.uk

Everyone can enter whether you are technical or non-technical! As long as you send the correct answer to the above email address, your name will be entered into a prize draw. The winner will be informed via email and announced in the next issue.
Good luck!

July's Winner!

The correct answer to July's technical question: Used to protect computer rooms, what is the name given to sprinkler systems that are normally charged with air and only fill with water upon detection of a fire?

Answer: Pre-Action System

The winner of the prize draw was Dean Cook, pictured right. Dean is an Improver and is part of the team at One Knightsbridge Green. Well done Dean!



October's Technical Question

In electrical terms what is often referred to, or abbreviated as, P.S.C.C?

Name the site...

Just for fun, can you name the below six Jaguar sites? They have all featured in the last three issues of InSite, some have been slightly distorted as they would be easy to guess!



Don't forget to enter our competitions for a chance of winning!

We have **three chances** to win an Amazon voucher this quarter!
Enter our Perkbox competition by the 13th November to win a £25 Amazon voucher and also answer our technical question by the 15th of January 2021 to be in with a chance of winning a £20 Amazon voucher.



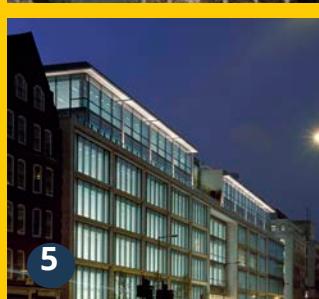
If you have any suggestions or feedback for our newsletter, Instagram or LinkedIn accounts please let us know! We would love to hear from you for the next edition in January 2021.



Quiz Answers

We asked you to 'Name the site' on six of our most recent wins. The answers are below:

1. The Television Centre, W1
2. Procession House, EC4
3. 50 Bank Street, E14
4. One Embassy Gardens, SW1
5. Belgrave House, SW1
6. One America Square, EC3



Contact us

For regular updates, visit our website and follow us on Twitter, Instagram & LinkedIn for our latest news and announcements:

www.jbs-ltd.co.uk | @JBSMaintenance

Jaguar Building Services
6 Gracechurch Street
London, EC3V 0AT
Tel: 0207 071 0700
Email: enquiries@jbs-ltd.co.uk