

InSite

January 2022



HIGHLIGHTS

Pictured: George Mather

George, Apprentice, currently works at Park House. He has worked with several site teams in his time at Jaguar including 88 Wood Street and Moor Place.

✂ A note from Paul Roberts, Managing Director
Paul Roberts provides us with our first update of 2022, and advises some upcoming developments for the year ahead (pg. 2).

✂ 'A Day in the Life' of George Mather
George gives us an overview of the experience he has had so far as an Apprentice at Jaguar and the plans he has for the future. (pg. 4).

✂ Introducing Jaguar's Compliance Team
We meet Mark Richardson, Compliance Manager and Hannah Watters, Compliance Assistant and find out what they are up to across the portfolio (pg. 6).

✂ 'Spotlight on a Site'
We visit the stunning Alphabeta building at Finsbury Square and meet Site Manager Ni and the rest of the on-site team (pg. 8).

Skip to page 14 to see our Employee of the quarter winners

"As I'm sure you will agree, we have some exciting developments in the pipeline, and I look forward to further improving the business for our customers and employees in 2022."

An update from Paul Roberts

Exciting developments are ahead!

Paul provides us with an update of the business as we enter 2022



Paul Roberts, Managing Director

"Firstly, I would like to wish you a belated Happy New Year. It was a pleasure to see so many of you at the Christmas drinks, so let's hope that 2022 enables us to get together regularly."

Despite the pandemic, 2021 was a good year for the business and I feel particularly fortunate to work in an industry that has fared so well. Last February, we began visiting each of the site teams to obtain feedback of our operation from a site perspective. The feedback has proven to be very enlightening, and we continue to

make changes to improve our support to you. Recruitment has become the single most difficult challenge that the business faces going forward. I take this opportunity to remind everyone that the business will pay a referral fee to any employee who introduces a colleague from outside of the organisation on the successful completion of their probation period. We have now increased this fee to £3,000 for technical positions to reflect the difficulties recruiting in this area, whilst non-technical positions will remain at £1,000. Skip to page 11 for more information on this.

On page 10 we feature 'A Day in the Life of' George Mather, Apprentice at Park House. Our Apprentice programme has proven to be a great success and we aim to recruit a further eight Apprentices in 2022.

This year, our focus will turn to supporting our customers on their path to reach Net Carbon Zero. Over the coming months, our Energy and Sustainability team will be issuing energy comparators for gas and electricity consumption across our entire portfolio. The intention of this task is to encourage healthy competition across our sites and drive down consumption.

As an organisation we have a greater collective capability than any of our competitors, backed up by an excellent Technical department, so I have no doubt that the business will excel at this challenge. On page 6 we feature the great work that Adam Nguyen is doing to get this under way. On page 4 we look at the work of the Compliance team. It is encouraging to see the impact that Mark and Hannah are having across the portfolio, and whilst we appreciate that audits can be challenging, it is far better that we capture shortcomings ahead of external audits. My congratulations to all those who received a promotion within the business over the last quarter, these are featured on page 11. We have also had two recent retirees, Peter Watling and Ian Etherington. I would like to take this opportunity to wish them both a very happy retirement, turn to page 17 to find out what their future plans are.

As I'm sure you will agree, we have some exciting developments in the pipeline, and I look forward to further improving the business for our customers and employees in 2022. My sincere thanks to you all for your continued hard work and support.

We retained several contracts throughout 2021 which is a huge achievement!

In 2021, Jaguar retained 100 New Oxford Street, the Avison Young Portfolio, The Landmark and 30 North Colonnade, totalling over £3m! All contracts were successfully retained following official competitive tender processes.

We had a fantastic 2021, and look forward to continuing our success into 2022



We had yet another good year and celebrated some great achievements

In addition to the below, Jaguar were also awarded our second RoSPA Gold award. This is a huge accomplishment, not only for our Health & Safety team, but for everyone at Jaguar who has made safe working practices their absolute priority.

A look back at 2021 at Jaguar...

From January to December 2021, we welcomed over 100 new starters to the business. We also trained more of you to become qualified AP and SAPs.

We are looking forward to continuing to train further Jaguar members, and now have Sophie Cronin, HR Training Coordinator onboard to ensure we identify departmental training requirements.

As well as successfully retaining a number of our current accounts, we were also awarded several new contracts including 'The Bailey,' a stunning building located at 16 Old Bailey, One Crown Place, the brand new HYLO building and leading law firm, Mayer Brown.

£1.7m



in new landlord contracts from Jan-Dec 2021

51



we now have 51 APs & SAPs across the business

£4.6m



of new works secured by our Projects team

£550k



in tenant contracts from Jan-Dec 2021

+104

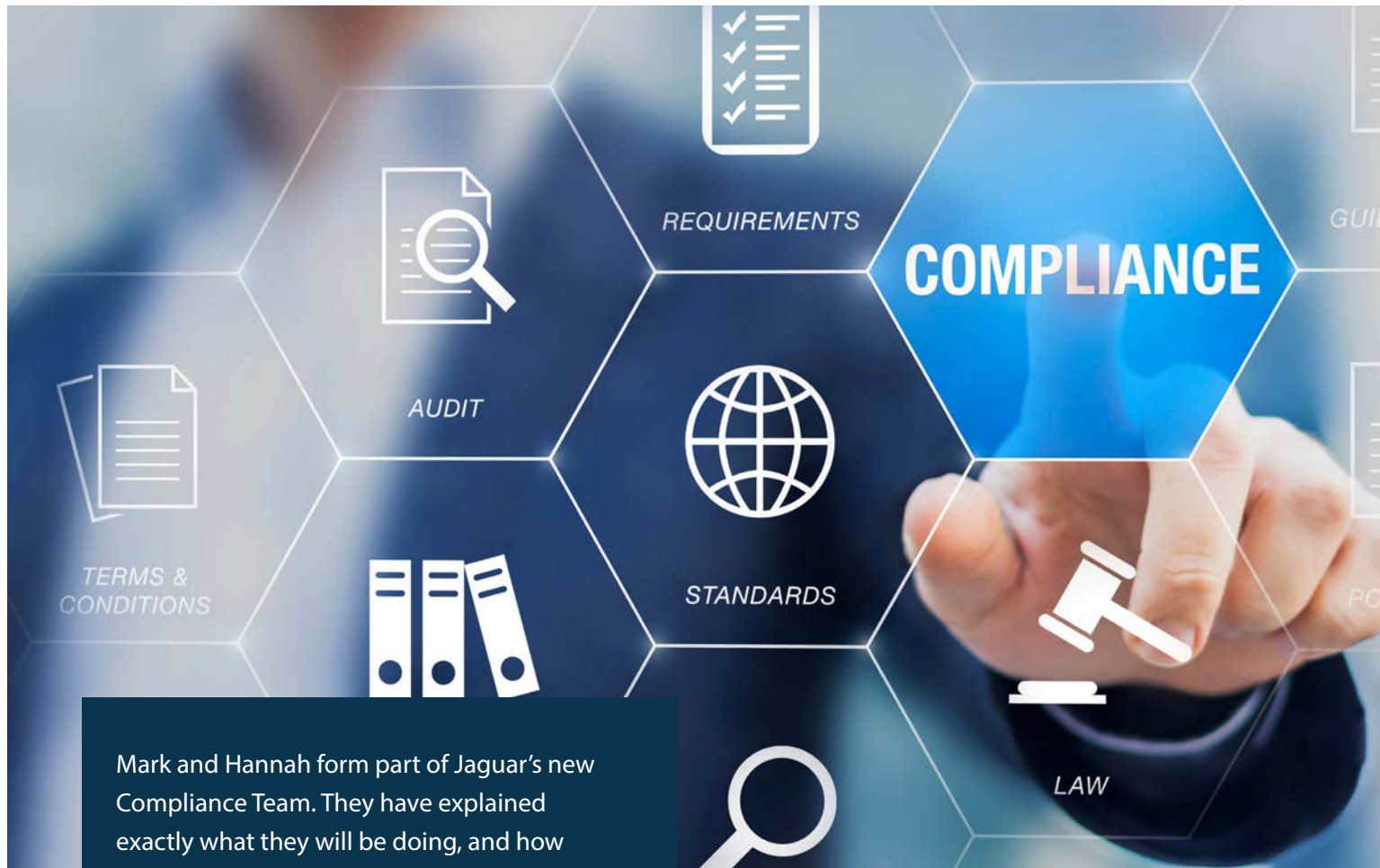


new starters in the business over the last year

45



of you were awarded EOTQ throughout 2021



Mark and Hannah form part of Jaguar’s new Compliance Team. They have explained exactly what they will be doing, and how they will be assisting our site teams

Meet Mark Richardson and Hannah Watters

Who are helping to keep us compliant!

You might be hearing from Mark Richardson, Compliance Manager and Hannah Watters, Compliance Assistant in the near future. Mark and Hannah are currently visiting all Jaguar sites to help ensure that we are compliant

So, why are we doing this? To put it simply, the implementation of the Compliance Department gives Jaguar Building Services and our customers an extra level of assurance that sites are adhering to the relevant regulations when maintaining the assets of the building. The intention of our Compliance Team is to ensure all Jaguar sites are meeting the requirements when completing statutory documentation and are continuing to maintain the high standard of work the business is recognised for. By auditing and issuing actions to sites, the Compliance Team endeavour to get the site teams scores as high as possible, and

get everyone working to the same standard. This will help the site teams to achieve high scores in both internal and external audits. We understand that all buildings are run very differently, for example, one building may have Cooling Towers to look after and client specific requirements. However, moving forward, all Jaguar logbooks will still be completed to the same standard to achieve consistency across our portfolio.

The statutory compliance audits are a combination of the quarterly and annual Account Manager compliance audits, with a few additional points. We have listed the documentation that is reviewed during the audit:

- Fire, Water Treatment, F gas and Emergency Lighting logbooks
- The Healthy and Safety folders, permits

- and also a physical inspection of the COSHH substances and a sample of step ladders
- Quality control – are the logs being completed as required and to a good standard, do the inspections match the assets on-site and is fault reporting completed correctly
- Three months of PPM’s and Reactive tasks are reviewed to check actions raised from inspections, and that they are being closed with adequate comments

After completing the audit, each site is issued a copy of the finished document, which contains high, medium and low priority actions. Our current benchmark is to allow one month to close high priority, two months for medium and three months for low. After three months,



Pictured: Mark Richardson, Compliance Manager and Hannah Watters, Compliance Assistant

Mark arranges a post-audit review to check the actions have been adequately closed out and issues a post-audit score. This is a useful way to check the progress that the site has made. A significant increase in the score reflects the hard work and dedication the site team has put in to ensure they are compliant! In addition to audits, Mark has also been working on revising our company logbooks to improve their coherency and make them easier to complete. This includes working with Stuart Colvin, Water Treatment Consultant to create a new Water Treatment logbook. As part of the audits, the Compliance Team are issuing updated Fire, Water, F gas and Emergency Lighting logbooks. Some have minimal changes and others have simply had a refreshed layout to make it easier to record entries.

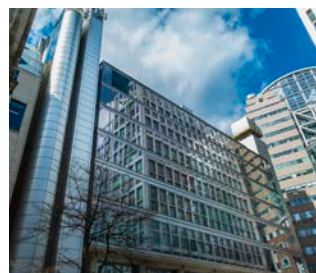
For the past year, Mark has also been reviewing and updating the SFG20 task instruction set information within Concept, you may have noticed the instruction sets changes in the PPM's. The instruction sets are amended as and when updates are issued by BESA and is another way the Compliance Team help to ensure compliance. The statutory logbooks will also be amended when necessary to include these updates.

A bit about the Compliance Team...

Mark began his career in building services in 1998, after qualifying as an electrician and began working as an engineer at The European Bank for Reconstruction and Development (ERBD). He then TUPE'd over to Jaguar in 2004. With his years in engineering, management roles and his familiarity of Jaguar's procedures,

Mark can utilise his experience to help ensure our sites remain statutory compliant and sustain a consistently high standard across the company's portfolio.

Hannah began her career in building services with work experience at a data centre whilst she finished her degree in English at Roehampton University. In 2016, she joined Jaguar as Contract Support, and went on to work with Mark at Berkeley Square House as the Site Administrator. A year and a half later she joined the Mobilisation team as a Mobilisation and Contract Administrator. She briefly left in March but returned to Jaguar in August to assist Mark with the audits. Mark and Hannah would like to take this opportunity to thank everyone at Jaguar for their cooperation so far and look forward to meeting all of our site teams in 2022.



The team have already made a start on several of our sites including; The Heron, 88 Wood Street, 50 Bank Street and Minerva House.

How we're helping our customers to save energy

The information you provide Adam is vital, and here's why...

Adam Nguyen, Technical Services Engineer, is gathering utility consumption information on our buildings to find out exactly how much energy they are using



Adam explains why he needs data from all of our buildings and what this information will enable us to do

So, why are we doing this? Part of our ISO 14001 objectives are to reduce energy consumption in all Jaguar operated sites. To

achieve this, we are currently carrying out a building energy benchmarking exercise across Jaguar's entire portfolio. The consumption data will be presented in the form of an energy comparator, which will give our customers a high-level insight into how their buildings are performing and provide the foundation to reducing energy consumption in the future. Through benchmarking, the key metrics for assessing the performance of a building or portfolio of properties can be identified along with the building's key drivers of energy use. Benchmarking is an important tool for improving energy performance.

So what is benchmarking? Building energy benchmarking is a comparison of the energy consumed within a building to industry standard benchmarks from similar buildings within the sector. It provides a useful starting

point for individual energy audits or for targeting buildings for energy saving measures in multiple site audits.

Benchmarking tools such as CIBSE TM22 and The Real Estate Environmental Benchmark (REEB) can be used to give 'good' and 'typical' practice benchmarks, against which you can compare your properties actual performance. Typical and good practice benchmarks are based on consumption data of over 100 properties and are expressed in the form of electricity and gas intensity (kWh/m²/year). To carry out the benchmarking exercise, the total building electricity and gas consumption needs to be collected across all our sites, for a minimum period of 12 consecutive months. This data can be collected from either an automatic meter reading (AMR) system, taken from manual meter readings or from utility bills.



If your building is metered in accordance with TM39: Building Energy Metering, then further analysis could be carried out on the building's heating and cooling consumption by using degree days. If the additional sub metered data is provided, this would then form part of a comprehensive monitoring & targeting (M&T) programme, which allows for any excess consumption to be identified and subsequently rectified as soon as possible.

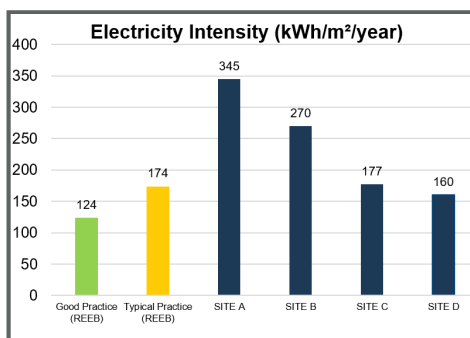


Figure 1 - Electricity Intensity Comparator

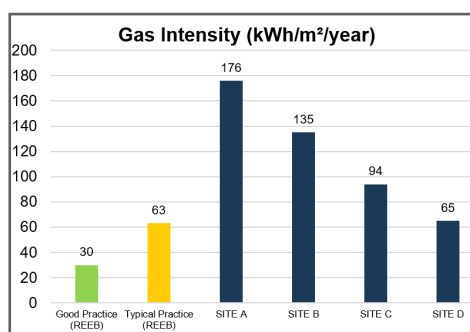


Figure 2 - Gas Intensity Comparator

The benefits of benchmarking

- Identifies poorly performing buildings
- Quantifies scope for savings allowing you to prioritise which sites would benefit most from an energy audit
- Establishes a baseline to measure improvements in energy consumption
- Provides objective and comparable information on building energy use
- Helps identify optimisation opportunities within buildings
- Leads to reduced carbon emissions, energy consumption and lower energy costs
- Creates (healthy) competition with similar buildings

If you are not already doing so, please could you send your meter readings to our dedicated email address:
meterreadings@jbs-ltd.co.uk

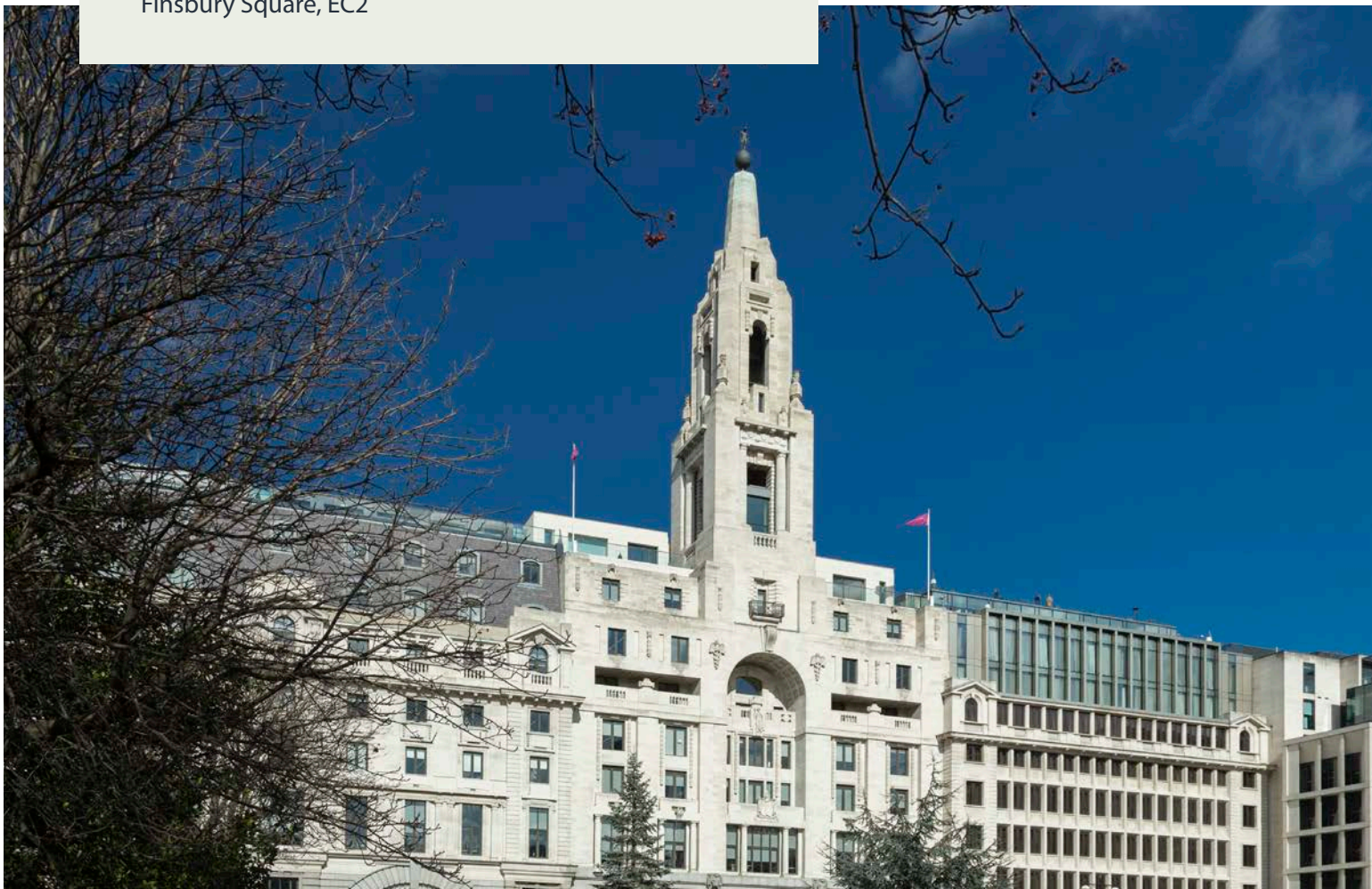
Spotlight on a Site

Alphabeta

Building

The Alphabeta building has been a part of Jaguar's portfolio since 2016 and is located in Finsbury Square, EC2

We asked Site Manager, Aneurin Andersen (Ni) about the site...



Ni, Site Manager, told us a bit more about the building and its history



We had a chat with the site team at Alphabeta who have worked together for over three years now.

The Alphabeta building has been a part of Jaguar's portfolio since 2016, where we first obtained the provision of M&E services contract

with CBRE. The building has recently changed management to Helix Property Advisors from 1st Jan 2022. The site team is made up of Aneurin Andersen, Site Manager; Mark Turney, Mechanical Technician; Craige Goodbody, Handyman and David Knight, Electrical Technician. It forms part of



Client: Helix Property Advisors
Square Footage: 250,000 ft²
Size of Team: 4
Floors: 10
Staff Coverage: 08:00 – 17:00
Chillers: 3 x Carrier Chillers
Boilers: 3 x Hoval Boiler
 UltraGas
Electrical Supply: 3 x
 HV incomers, 6 x on-site
 transformers

The building comprises approximately 250,000 ft² arranged over 10 floors



"The building itself is beautiful and also the work environment here is great amongst the team."

Business Unit One, with Sid Newbon as the Business Unit Head and Ian Fairley as the buildings Account Manager.

The magnificent Alphabet Building comprises 250,000 sq. ft of office and retail accommodation spread across ten floors and is located prominently in Finsbury Square. The building was originally completed in the early 1900's and was formally known as Triton Court. Its most recent refurbishment, completed in 2015 saw the amalgamation of three individual buildings to form the Alphabet building. The heart of the revamp is the foyer, an open space nine floors high with an all-glass roof. The foyer encourages social interaction among the building's users, with informal gathering places on the ground floor, complete with a library area, a coffee shop and a basketball court. The meeting rooms on the east and west sides of the upper levels are made entirely of glass!

The reconstruction also included a new roof top office space and open terraces offering panoramic views across the City, and has since won many awards for its design and in 2016, the Alphabet building won the RIBA London

Regional Award for architecture. The design objective was to reflect the merging creative tech and financial sector industries shaping the new London economy. The building certainly achieved this and it's evident from the moment you enter Alphabet.

Ni, Site Manager commented: "I have been the Site Manager here since May 2018, so will be approaching my fourth year this year. Most of the team joined within a few months of each other so it's great to have a steady team! The building itself is beautiful and also the work environment here is great amongst the team, there are zero bad points from my perspective!"

The building has a huge cycle ramp positioned behind a glazed screen which takes cyclists straight down from street level to a large cycle store in the basement. This was the first of its kind and is branded London's very first 'Cycle-in office.' There are 250 bicycle spaces available on a first-come, first-served basis.

Getting to know the team:

■ What was your first job?

Ni: Labourer
Mark: Stable hand
Dave: Labourer
Craige: Roofer

■ Where's your favourite place in the world?

Ni: Thailand
Mark: East Coast of New Zealand
Dave: Plough Lane, the home of Wimbledon Football Club
Craige: Wales

■ What's the last series you watched?

Ni: Succession
Mark: Modern Family
Dave: Succession
Craige: IT Crowd

■ What's your favourite way to unwind after a busy day?

Ni: Training Muay Thai (Thai Boxing)
Mark: Ice Skating
Dave: Going for a nice walk
Craige: D.I. Y, socialising with friends, and occasionally the pub!

■ If you could trade places with anyone for a day, who would you choose?

Ni: My English Bulldog Nelly
Mark: Sid Newbon (To see the day-to-day life in a senior position)
Dave: Louis Theroux
Craige: Anyone that is fit and healthy (with a 6 pack) and is rich...



'A Day in the Life of' George Mather, Apprentice

George will be graduating this year, and we wish him the best of luck in his final assignment!

George has six months left of his studies before his apprenticeship is complete. He has joined the site teams of several Jaguar sites, including Moor Place, 88 Wood Street and is currently at Park House.

Can you tell us about your apprenticeship and your day-to-day role on-site?

"I got into the building services industry via Jaguar's apprenticeship scheme. A typical day for me at Park House starts at 8 am, and I then begin the daily site walk around and plant checks. Generally, I then move on to daily site tasks and complete PPMs. I enjoy being up and about rather than at a screen and prefer attending reactive jobs and resolving issues for people. I will be completing my apprenticeship in around six months' time, so I'm currently practicing for my assessments. My future plans are to stay at Jaguar and progress further within the company."

The business currently has twelve Apprentices within the organisation spread across several of our sites. The Apprentices are reviewed by on-site assessments which build a profile of all the necessary practical skills. This is managed by the JTL assessor (or other supporting body) who complete quarterly reviews. During their time at Jaguar, all Apprentices must complete an 'Apprenticeship Logbook.' The purpose of the logbook is to ensure that every Apprentice completes a holistic range of technical experiences on-site, and gains a comprehensive knowledge of all maintenance aspects. The logbook is reviewed every quarter and is signed off by Rob Clayton, Jaguar's Technical Assessor. Each Apprentice is moved around our portfolio, so they can experience the variety of equipment used on each site. This rotation also helps each of our Apprentices experience working with different teams and management styles. Our suppliers, Elite Electrical and HMC often have our Apprentices witness and assist with electrical installations which is great practical experience. Once the Apprentice has completed their academic qualifications, they complete their final practical assessment, the AM2. An AM2 is the final practical test which is completed over a three-day period at designated premises. We are very proud to announce that four of our Apprentices will be completing their apprenticeship this quarter. We look forward to celebrating with them over the next few months.



George started with Jaguar in 2018, so has been with us for 4 years!

Park House will be George's last placement before he passes his final exams in July

Congratulations are in order...

We are delighted to share the news of four more promotions within the business over the last quarter! It's fantastic to see progression within the organisation

Well done to Alexandra, Anthony David and Samuel on their recent promotions!



Alexandra Roberts



Anthony Moore



Samuel Leech



David Deer

The promotions this quarter are as follows: Alexandra Roberts was promoted to HR Advisor at Head Office and Samuel Leech was promoted to Business Development Engineer at Head Office. Both Anthony Moore and David Deer at Allen & Overy were promoted to the position of Shift Leader.

Michael Rowlands, Contract Manager at Allen & Overy commented on the good news on-site:

“Anthony showed great organisational skills, a very can-do attitude and proactively thought about how to improve the M&E services on-site in his role as an Electrical Shift Technician. Anthony generally has a calm and inquisitive nature and is always looking for ways of continual improvement. Due to this, it was thought he would be perfect for promotion to shift leader. David also showed good organisational skills and has a wealth of knowledge of the building services industry. He showed great leadership skills as an Electrical Shift Technician, which prompted management to take the decision to promote him to Shift Leader. Both David and Anthony have also successfully passed their HV AP courses and have been assessed by an Authorising Engineer.”

Congratulations to you all, and the best of luck in your new roles.

We're increasing our referral fee...

Due to the challenges the engineering industry is facing with regards to recruitment, we have decided to increase our referral fee. From 1st February 2022, the referral fee for technical positions will increase to £3,000 and will remain at £1,000 for non-technical. Please be advised that the fee is only payable upon a candidate successfully passing probation. If you do know of any family or friends that you think would be suited to join our ever-growing team, please email Jaguar's Recruitment department at recruitment@jbs-ltd.co.uk. Bebe Ray, Recruitment Assistant will process any CVs and get back to you. Perks at a glance are private healthcare, death in service benefit, access to financial support services, Perkbox, season ticket loans and much more!



We haven't found a Health & Safety Champion this quarter! So, we've put in a reminder of what we're looking for and how to become a Champion.



Health & Safety update



The H&S team provide an update on asbestos safety
Find out how to obtain a RoSPA box for young ones

Has your work colleague gone over and above the call of duty in the name of health and safety? If so, we would like to hear about it. Workplace safety champions are at the heart of a strong health and safety culture and we at Jaguar would like to recognise and reward individual contributions to keeping our workplace and workforce safe. Each quarter, Jaguar crowns a new Health and Safety Champion and rewards them with a £50.00 gift voucher. So far, we've had 13 workplace Champions which is a huge achievement and testament to Jaguar's health and safety culture.

Anyone can be a workplace H&S Champion – it could be a colleague who has stopped unsafe working practices of others such as sub-contractors, or a colleague who has effectively handled an emergency situation.

We are looking for Champions who:

- Are passionate about safety and lead by example and is open to ideas and new discoveries
- Participate in workplace training regularly and do their best to extend their knowledge to others
- Are always open to discussing safety issues and growing awareness
- Lead or actively participate in toolbox talks
- Witness and challenge bad habits to try to influence positive change

Each quarter, the Health and Safety Champion will be selected by Louise Davies, Health and Safety Manager. Get in touch with Louise to nominate a Champion ahead of our next issue in April. Email: ldavies@jbs-ltd.co.uk.

RoSPA 'Keeping Kids Safe' boxes



Our H&S team are helping to keep young families safe... and we're giving away these RoSPA boxes to Jaguar members too!

Over the Christmas period, our Health & Safety team carried out their Christmas duties, and delivered 50 'Keeping Kids Safe' boxes to our charity partners, Ivy Street. Supplied by The Royal Society for the

Prevention of Accidents (RoSPA), each box contains life-saving advice and includes an easy-to-fit cupboard latch, a nursery thermometer, a falls prevention height chart, as well as a flannel and weaning spoon printed with safety tips.

Angela Large, Executive Director for the Ivy Street Family Centre commented:

"We are very grateful to both Jaguar and RoSPA for these boxes, we will be able to add them to our new born parcels which are given to our most vulnerable families."

RoSPA also said:

"It's wonderful to see organisations like Jaguar Building Services Ltd donating Keeping Kids Safe packs - a huge thank you from everyone here at RoSPA for your generous donation."

We also have another 50 x RoSPA boxes to give out to Jaguar employees, so if you would like one or know of any friends or family that have young children and would find this useful, please email Lauren Jackaman on ljackaman@jbs-ltd.co.uk.





Introducing Adam, Jaguar's new H&S Advisor



Adam Johnson-Charge is Jaguar's new Health & Safety Advisor. We will be featuring Adam in our next issue and finding out a bit more about the work he is carrying out on-site



Adam joined the business in December 2021, and is currently working his way through visiting our sites

- ▼ This quarter the H&S team would like to discuss the launch of Jaguar's Asbestos Awareness Campaign

What is asbestos?

Asbestos is a name given to several naturally occurring fibrous minerals that have crystallised to form fibres:

- There are 2 sub-groups, serpentine (white asbestos) and amphiboles (including blue and brown asbestos) of which serpentine was the more commonly used.
- Due to the risks to health following inhalation exposure to asbestos, blue and brown asbestos was banned in the UK in 1985. This ban was extended to include white asbestos in 1999.

Why is asbestos dangerous?

There is no safe level of asbestos exposure! It is important to report exposure immediately

- When materials that contain asbestos are disturbed or damaged, fibres are released into the air.
- When these fibres are inhaled, they can cause serious diseases. These diseases will not affect you immediately, they often take a long time to develop, but once diagnosed, it is often too late to do anything.

Protecting yourself from asbestos

Always report a near miss to the Health and Safety department!

1. Review your site asbestos register before commencing works (works of yourself and others including subcontractors).
2. You should check your asbestos registers regularly for updates or changes.
3. Complete your Asbestos Awareness Training on Safety Media.

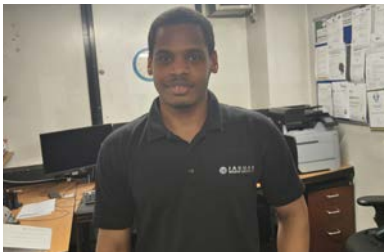
If you suspect you may have disturbed a known or suspected asbestos containing material, you should:

- Immediately stop all works that yourself and others are carrying out and secure the area to stop others from entering the location of the works.
- Report your concern to your Site Manager and or your Account Manager.
- Notify the Health and Safety Team for further advice.
- Wait for asbestos survey/sampling.

We have three worthy winners and two runners up this quarter. In 2021, 45 Jaguar employees received an award and were noticed for their hard work and dedication. Thank you for voting!

Employee of the Quarter

Congratulations to our winners, Eskender Abey, Francesca Jordan and Jermaine Stewart



Eskender Abey, Site Supervisor at 1 Knightsbridge is one of our worthy winners this quarter

Fantastic work, congratulations and thank you Eskender



Francesca Jordan, Contract Support at the Television Centre is also one of our winners

Thank you for your hard work, well-done Francesca!



Jermaine Stewart, Engineer at The Landmark attended a call-out on Christmas Day!

Jermaine showed dedication and commitment to his role

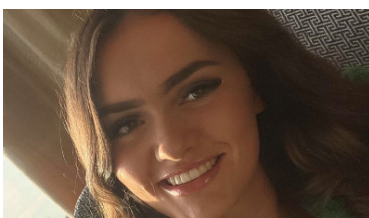
Francesca Jordan, Contract Support at the Television Centre was nominated by Mark Davies, Business Unit Head for continually working above the expected level of a Site Administrator. She has helped to develop the new monthly report format and also has input into monthly meetings, renewals, extra works, debt reports, and attends the daily update meetings for our client at Savills. Mark commented: "Francesca always responds with utmost professionalism even when tasks or requests are challenging."

Jermaine Stewart, Engineer at The Landmark showed true dedication and commitment to his job by attending a Christmas Day call-out! Jermaine attended site within 15 minutes, and brought a pump from the storeroom to re-direct the sewage water out of the ground floor riser cupboard and concierge kitchen to prevent it from spreading into the reception area of The Landmark. A subcontractor then attended site later that evening to remove the blockage from the pipework. Well done Jermaine, excellent work and not your typical Christmas Day! Eskender Abey, Site Supervisor at 1 Knightsbridge has been providing caretaker management for the building which is undergoing a full refurbishment project. Eskender has recently avoided circa £3.5k of costs to freeze the main sprinkler supply to replace the two internal mains isolation valves as the external isolation valves couldn't be located. Our customer commented: "I wanted to say what a great job Eskender at 1 Knightsbridge has been doing since arriving onsite. He has gone above and beyond numerous times to ensure we don't hold up the project works, he is an asset to your business as well as to the property. I really appreciate his help and support."



Pictured: Kings Place, N1 – home to Simon Gough, Handyman, one of our runners up this quarter.

Our Runners up this quarter



Ruby Crosthwaite, Roving Administrator was a runner up this time around



Simon Gough, Handyman at Kings Place was another runner up this quarter

Ruby was nominated and noticed by two of her colleagues over the last quarter!

It was noted that Ruby was a huge help to the site team recently at One Angel Court. Whilst attending site for her weekly planned visit, there were various reactive issues that the whole of the site team had to attend to. Ruby stepped in and assisted with helpdesk jobs, whilst replying to emails directly from our customer on behalf of the site engineers which helped take the pressure off the site team and calmed the situation.

Ruby was also nominated by another colleague for her outstanding attitude to work and for helping to update the landlords water logbooks at Paddington Central.

Well done Ruby, what a great start at Jaguar! Simon was nominated by the Engineering Manager at Kings Place, Jack Abramowitz for continually delivering outstanding work and is always a support to both the Jaguar team and our customer at Kings Place.

Jack commented:

“Simon goes beyond the call of duty to appease site requirements and his overall attitude is super! There is never a job too small or too large that Simon cannot complete. His latest task was to paint a yellow walkway within a very active loading bay and it was completed in a timely, neat & professional manner. We are beyond grateful for all his hard work and cannot thank him enough. Well done and thanks.”

Thank you for your hard work and dedication Simon!

Nominees

- **Alfie Webb** Apprentice at Lloyd's of London
- **Charlotte Battram** Projects Coordinator at Head Office
- **Stuart Colvin** Water Treatment Consultant at Head Office
- **Hristo Slavov** Apprentice at Mayer Brown
- **Nicholas Morris** Electrical Technician at Exchequer Court
- **Martin Farrell** Site Supervisor at Kings Place
- **Catherine Waite** General Administrator at Head Office
- **Darren Walton** Engineering Services Manager at Lloyd's of London
- **Theo Angelidis** Electrical Technician at St Botolphs Building
- **Timothee Gastaut** Electrical Technician at St Botolphs Building

Vote for April 2022's EOTQ!



Thank you to everyone who nominated over the last quarter. Please keep your votes coming in.

Voting has now reopened! Click on the following link to nominate April's Employee of the Quarter:

www.surveymonkey.com/r/SH3JQVX

Please submit all nominations by 10th April 2022 for your vote to be counted.

Nominate now!

Nominate your colleagues for April's Employee of the Quarter

We had some very sad news over the last quarter. Our team at 88 Wood Street have written some kind words in memory of Chris East

An InSite into our Community OnSite

Oct 2021 - Jan 2022

[An overview of site news at Jaguar](#)



A tribute from the 88 Wood Street team for Chris East, Mechanical Technician

[Chris was a valued member of the team at 88 Wood Street](#)



It is with a heavy heart that we write about the passing of Chris East, a beloved member of the 88 Wood Street team. Chris joined Des, Noreen and the rest of the team at Wood Street in September 2007 as a Mechanical Technician. The team put

together some kind words in memory of their time on-site:

"Chris was very approachable, understanding, and would always listen and offer advice. As a Technician, he was confident and very good at his skill. He was always able to overcome difficulties and provide sensible solutions. Chris had a very lively sense of humour, he enjoyed watching the reaction of his jokes and pranks, which were also quite inventive! We do miss his cheeky

little smile. Chris was always a keen fisherman and would often bring in his catch and share it with us, which we are also going to miss. Chris was an amazing colleague, a good team player, a great friend and he will be fondly remembered and deeply missed by us all."

We are sending our sincere condolences to Chris's family, friends and colleagues and to his lovely wife, Celia.

Wishing Ian Etherington and Peter Watling a happy retirement...



After 33 years of service, Peter is retiring from the business

Peter Watling applied to one of the first ever advertisements for Jaguar staff back in 1989 and was one of the very first people that Paul Roberts employed. In November 2002, Peter became a Site Supervisor at 111 Old Broad Street. This remained Pete's favourite building to work at over the years, and he remains in close contact with the friends he made on-site to this day.

Pete and his wife Simone will be traveling to Bruges later on this year, that's not before Pete has finished off some redecorating jobs around the house - Simone has a long list! Peter and Simone will be enjoying life at a slower pace and spending more time with family. We wish Pete the happiest of retirements and the best of luck in his future endeavours.

All the best Ian, you will be truly missed by your colleagues!

Ian Etherington was with Jaguar for 10 years and 9 months in total (to be precise)! Ian TUPE'd over from Carillion, and was the Site Manager at Plantation Place South for 5 years. He then became a Roving Engineer for a short period, before securing his role as an Electrical Technician at Park House where he remained until he retired earlier this month.

Ian said: "My plans for retirement are simple. I want to redecorate the house, have some nice holidays, walk the dogs, and make it last as long as possible! We have a staffy puppy that is quite a handful. My wife works from home, so keeping him quiet whilst beauty therapy is undertaken is a challenge!

I will really miss working with my colleagues and the constant banter. I have genuinely enjoyed my time with Jaguar and wish everyone all the very best."



■ Get in touch ahead of April's newsletter!

Let us know what you are up to, both inside and outside of the business

■ Has your site team performed well lately?

Let us know of any good audit scores or successful site projects

■ Email Rebekka Gough on rgough@jbs-ltd.co.uk

If you do have any news to share, no matter how small please get in touch!

Vitality Challenge

Be in with a chance to win 1 of 44 Amazon vouchers!



Vitality has some great benefits! For more information contact Rebekka on rgough@jbs-ltd.co.uk



SELF REFERRAL PHYSIO

Read below on how to self-refer for physio at Vitality - skip the GP!



MINDFULNESS & YOGA

New content released every Monday, Wednesday and Friday



EATING A BALANCED DIET

Fuel the body talk: 21st February, 12.30pm - 1.30pm

Take on Jaguar's Vitality challenge!

[Complete your health review or compete in our fitness task](#)

You may have seen that Jaguar is running a challenge until the end of February through our PMI partners, Vitality. We are giving away over £1,800 in Amazon vouchers, and it couldn't be easier to take part! The first (and easiest) challenge is our 'Health Review Challenge.' All you have to do is complete your online health review to discover your Vitality Age between 1st and 28th February 2022 and you will be entered into a prize draw to win one of 34 x £25 Amazon gift cards. To do this, go to Vitality's website, register on 'Memberzone,' then click 'Complete my online health review.' Our next, slightly tougher challenge is the 'Fitness

Challenge.' Earn 40 activity points for 2 weeks between 17th January and 13th February 2022 (Monday to Sunday, the weeks do not have to be consecutive) and you will be entered into a prize draw to win one of 10 x £100 Amazon gift cards. We're giving away 44 vouchers in total so get involved!

Vitality also offers 'Priority Physio.' Priority Physio provides an efficient end-to-end physiotherapy service for Vitality members. It can be accessed in 3 steps:

1. **Call VitalityHealth, login to the Vitality GP app or go online to authorise physiotherapy treatment.**

2. **Members are fast tracked through to the Priority Physio Panel for a telephone triage service.**

3. **The triage ensures that members are directed down the most clinically appropriate care pathway.**

Priority Physio benefits members with access to fast and convenient treatment. The self-referral process means that there is no need for a GP or consultant referral. The service also provides access to 7,000 vetted physiotherapists at over 3,000 clinics across the UK.

Be in with a chance of winning a £20 Amazon voucher if you answer our technical question correctly

January's Technical Question



The answer to October's technical question...

October's technical question was:
How long should an emergency light fitting be tested for during an annual test?
Answer: Three hours



Congratulations to Martin Donovan!

Well done to Martin Donovan Site Supervisor at 45 Pall Mall who answered correctly! An Amazon voucher is on its way to you.



January's technical question is..

What is the name of the device used to send a signal to the BMS system to advise of a blocked filter?



All correct answers will be entered into a prize draw

Anyone can answer our technical question – even if you aren't technical! Just find out the right answer (by whatever means) and send it in!



Martin Donovan (pictured above) answered October's technical question correctly!

Answer January's technical question to win a voucher!

Get your answer in by 10th April 2022

We had a great response to our last technical question with over 70 of you getting in touch to answer! Thank you to everyone who took the time to email in. Don't forget, if you have any ideas for future technical questions or even a technical quiz, we would be happy to hear them. Email Rebekka at rgough@jbs-ltd.co.uk, and if your question is tough enough, we will include it in our next newsletter!

Please keep your answers coming in - it's an easy way of winning an Amazon voucher, and also gives you a chance to get involved with our competition! The answer to January's question will be revealed in April 2022.



Email your answer to Rebekka at:
rgough@jbs-ltd.co.uk



Pictured: The Moor Place site team

Spread the word, we're increasing our finder's fee reward...

We have decided to increase our referral fee to £3,000 for technical positions!
The fee will remain at £1,000 for non-technical referrals. Please spread the word amongst your colleagues.

6 Gracechurch Street, London, EC3V 0AT
Phone: 0207 071 0700
Email: enquiries@jbs-ltd.co.uk



**Follow us on Twitter
for updates**

[@JBSMaintenance](https://twitter.com/JBSMaintenance)



**Visit our website for
latest news stories**

www.jbs-ltd.co.uk



**Connect with us &
follow our Instagram**

[jaguarbuildingservices](https://www.instagram.com/jaguarbuildingservices)

