

Technical Team Case Study

Rathbone Square

Heat Meter Survey & Repairs

Jaguar's Technical Team attended Rathbone Square to survey three heat meters that had not functioned correctly since installation. Two out of three heat meters were fixed during the survey by relocating temperature sensors from incorrect locations to correct pockets on adjacent pipework.

The third meter was interrogated and displayed an information code. Reviewing the Installation and User Guide explained this information code as, 'Flow sensor V1 wrong flow direction.'

Subsequent inspection of the DN65 Ultraflow sensor highlighted the flow meter was installed in the incorrect orientation. Our team isolated, bypassed, drained down and removed the flow sensor. The flow meter was reinstalled with new gaskets in the correct orientation, and checked for correct operation following reinstatement.

