

# InSite



## HIGHLIGHTS

- ✦ A note from Steve Jackaman, Operations Director  
Steve provides us with an update on the business over the last quarter and details of our next whole company event in September (pg. 2).
- ✦ 'A Day in the Life' of Lee Walker  
We speak to Lee Walker who has recently celebrated 25 years at Jaguar! Lee started with us as a Handyman and has gone on to become an Account Manager. (pg. 4).
- ✦ We meet the team at 88 Wood Street  
We meet the 88 Wood Street team who have a combined service total of 68 years! There's not much that they don't know about the building... (pg. 6).
- ✦ A tribute to the late Jamie Roberts  
We have put together a tribute for Jamie Roberts, Site Manager at Premier Place. Jamie's family and colleagues recall their fond memories of him. (pg. 18).

**Pictured:** Des McLean, Site Manager and Noreen Jolly, Site Administrator. See inside for the full feature on our 88 Wood Street team.



Find out what's been going on over the last quarter  
and who our Health & Safety Champion is...

It has been yet another successful quarter, and it's been a busy time for all engineers, especially with the heatwave. We look forward to seeing everyone on Friday 2nd September at Swingers, the crazy golf venue! Skip to page 19 for further details.

# An update from Steve Jackaman

## An overview of the last quarter

Steve provides this quarter's Directors introduction



Steve Jackaman, Operations Director

**"Welcome to our latest edition of 'InSite.' The last time I wrote an introduction for the newsletter, we were in the middle of a global pandemic! Two years on and I'm writing this note on the hottest day ever in the UK. Temperatures have hit 40 degrees for the first time on record today, let's hope those condenser coils are clean!"**

"InSite has gone from strength to strength since its introduction back in January 2019. We receive lots of positive feedback on the

"If you have anything that you would to feature, please let us know and we'll do our best to include it next time."

magazine from yourselves and our customers which is great to hear. Don't forget, if you have anything you would like us to feature, please drop Rebekka a line and we'll do our best to include it in the next edition. It's always good to hear your stories and include them in our newsletter!

This quarter's copy includes all of our regular features. We've got updates on new contract wins, we announce our Employee of the Quarter winners, there's information on our internal promotions, and details of our Health and Safety Champion. We also have an update from our Projects department, where we meet some new team members and find out what the team are currently working on.

Our 'Day in the Life of' article focuses on Lee Walker, Account Manager for Business Unit 2. I first met Lee back in 2004. I was Site Manager at the European Bank for Reconstruction and Development (EBRD), and he was the Supervisor

for the surrounding Broadgate Estate area. Lee would regularly visit EBRD because some of the Estate lighting was fed from the building. Lee's gone on to do fantastically well from those early days. He truly cares about the service we provide with each and every job he takes on, and he is an example of the huge benefits of promoting from within.

88 Wood Street is featured in 'Spotlight on a Site.' We've had this account for over 13 years now, and although it's always sat on Robbie's side of the business, I've been down to the site on a couple of occasions and have always been made to feel welcome by Des, Noreen, and the team. We have included details of our next company function which is being held at a venue called 'Swingers.' Please do not panic! This is a theme venue for golf! Hopefully, we'll see you all there for bogeys, birdies, booze, and burgers! Thanks to all of you for your support over the last quarter. Enjoy the read!"



Find out who our EOTQ  
winners are on page 14

# New contracts won over the last 3 month period

New wins May - July 2022



8 St James's Square, SW1



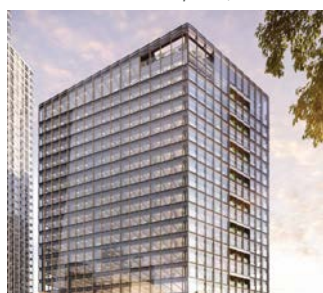
90 Fetter Lane, EC4



Hill House, EC4



Warwick Court, EC4



Arbor Bankside Yards, SE1



Rathbone Residential, W1



IPG Media at the Bailey, EC4



Parcels Building at Wigmore, W1

We have secured several new accounts over the last 3 months. 8 St James's Square is a multi-tenanted building which provides approximately 65,500 sq. ft of office space over 8 floors. Back in May, Jaguar were successful in securing the M&E contract at 90 Fetter Lane. The Bureau building comprises 73,000 sq. ft of office space, incorporating a double height reception, and terracing on 3 floors.

Hill House, obtained at the start of June is an 8 storey office block. Jaguar have been instructed to carry out the M&E maintenance on behalf of Landsec management.

Warwick Court is a site already well known to

Jaguar. It is currently managed by Savills, and has undergone a full refurbishment just in time for the summer months! We look forward to working at this site again.

Arbor Bankside Yards sits on the site of our first ever contract, 245 Blackfriars Road which was occupied and built by Express Newspapers. The building now provides 223,000 sq. ft of flexible workspace over 19 floors. Quite a change to its original structure!

Jaguar will now also be providing M&E services to Rathbone Residential for CBRE. Roger Starling and Danny McGarvey will be the operations management team for the account.

Alongside our main contract at The Bailey, we have also have been awarded a new tenant contract for IPG Media within the building. The Account Manager and Business Unit Head will remain as per the base build contract, Rob Clark & Ed Spencer.

Lastly, but by no means least, Jaguar were awarded The Parcels Building back in June. The site is an additional building included within the Wigmore Street portfolio. The transformed 1950's Parcels Building brings 5 floors of workspaces to a prime location in London's West End, directly opposite the iconic Selfridges & Co. department store.

## Business update at a glance..

Our Business Development team have been working tirelessly over the last quarter, and alongside our fantastic new wins, our team have undergone several re-tendering exercises. Jaguar have managed to retain all contracts over the last quarter! Contracts retained include the St Botolph's building, Borough Yards, One Tower Bridge and Centrepont.

Despite how busy you all are, we still have a large number of you completing online courses and furthering your education on safety in the industry, so thank you. We appreciate the hard work everyone puts in to completing the training on Safety Media.

We have also supported several communities and charities over the last quarter. This includes donations made to the Trussell Trust, Ivy Street, the Caxton Youth Organisation and the Ocean & Waste Awareness Event 2022. Further information on this can be found on page 17.

Our Projects team have also won some fabulous new projects, skip to page 10 for details.

### Figures from May - July 2022

£1.5m



of new contracts have been secured

510



online courses have been completed since 1st May

£40k



has been donated to charity and local communities

£1.9m



of new project works secured by our team



We spoke with Lee Walker, who gave us an honest account of his time at Jaguar so far... all 25 years of it!

# 'A Day in the life of' Lee Walker

Account Manager at Jaguar

## How did you get into the building services industry?

I left school at 15 with no qualifications and worked on building sites in the Southeast. I then went onto become a trainee Stone Mason for 3 years, but the business collapsed, and we all got made redundant. I then drifted between various jobs looking for the right one. I worked in some factories and other construction sites for a while. I got offered a 3-day

temporary Handyman role at a business centre in Lambeth which had a partner building called Euston House, where Jaguar were originally based.

They liked me, and consequently offered me a full-time job at the Euston office where I got to know all of the office-based Jaguar staff. There was only 3 at the time, Paul Roberts, Managing Director, a lady named Queenie and Liza McGuigan, who is now Associate Director.

After a couple of years Jaguar won the Exchange House contract, and part of the sales pitch was that the housekeeping would be improved within the plantrooms. Paul offered me a job as a Handyman, and I haven't looked back since!

When my time came to an end at Exchange House, I transferred to a portfolio of buildings at Broadgate Estates, Liverpool Street. My role involved carrying out engineering tasks including water treatment and lighting repairs. Under Jaguar's sponsorship, I gained my electrical trade qualifications and became a Building Services Engineer before progressing to the role of Site Manager. I remained as a Site Manager for about 15 years on various sites then became an Account Manager. Not a bad story – 30 years of continued work coming from a 3-day temporary role!

## What's a typical day for you?

We all know there's no such thing as a typical day in our industry! I'm quite fortunate that my sites are clustered together in the City. I ride a motorcycle into work and park up at one of the sites, then start with checking my emails for any urgent requirements. Then it may be a catch up with a client or attending various meetings, carrying out an audit or supporting the site team in any way required. Every day is different!

## What do you enjoy most about your job?

I've worked at Jaguar for 25 years and I feel very fortunate that I have built some really good relationships with people within



Lee recently celebrated 25 years at Jaguar!

Lee began his career at Jaguar as a Handyman and has progressed through the ranks to an Account Manager role.





the business. I like meeting new people and developing new relationships whether it's with a new team member, client or sub-contractor. I always thought I preferred to be static and didn't want the Account Manager position at first, but having spoken to Paul Roberts and Edward Spencer, they both convinced me it was the right way to progress. Since beginning my Account Management role, I really do prefer it! From visiting different sites, teams and clients and dealing with site issues - it all provides me with a lot of job satisfaction.

#### **What's your most memorable event from your time at Jaguar?**

I have had a lot of memorable moments! One of the main ones would be my son Ross joining the company. Ross is now part of the Mobilisation & Contract Administration team at Head Office. I also enjoyed being Site Manager at the London Metal Exchange, and then at 90 Long Acre. Both buildings were really rundown! It was an accomplishment being able to make significant building improvements along the way.

#### **What advice would you give to anyone who wants to get into the building services industry?**

Building services can be a very rewarding industry to be in. Not only are the salaries competitive but there is a lot of job satisfaction from the role as well. Whatever stage and age you are, there are potential opportunities for everyone, whether you're on an agency as a temp, a Handyman or an Improver. Work hard at the role you're in and ask about future opportunities within the business, there's always opportunities for progression at some point if you want them.

#### **What are your plans for the future?**

I'm quite happy in the role I'm in at present and really enjoy working for Jaguar, so no significant plans for now.

## Quickfire Questions:

#### ■ **What's something no one knows about you?**

A long, long time ago... my friend worked as a bouncer at a nightclub and one night he didn't turn up, so I covered his role and worked there for a couple of weeks. It was a real eye opener!

#### ■ **Favourite Film?**

The Revenant

#### ■ **Favourite book**

Anything by Nicci French

#### ■ **First concert you ever attended**

Net Aid at Wembley

#### ■ **If you could trade places with anyone for a day, who would it be?**

Richard Branson - he owns his own island and has a space shuttle!

# Spotlight on a Site

## 88 Wood Street

The building totals 249,184 ft<sup>2</sup> and is located in Barbican, EC2

This issue we catch up with the team at 88 Wood Street...



**Pictured from left to right:** Anthony Iwere, Mechanical Technician (shift); Noreen Jolly, Site Administrator; Des McLean, Site Manager and Evgeny Lyashkov, Electrical Technician (shift)

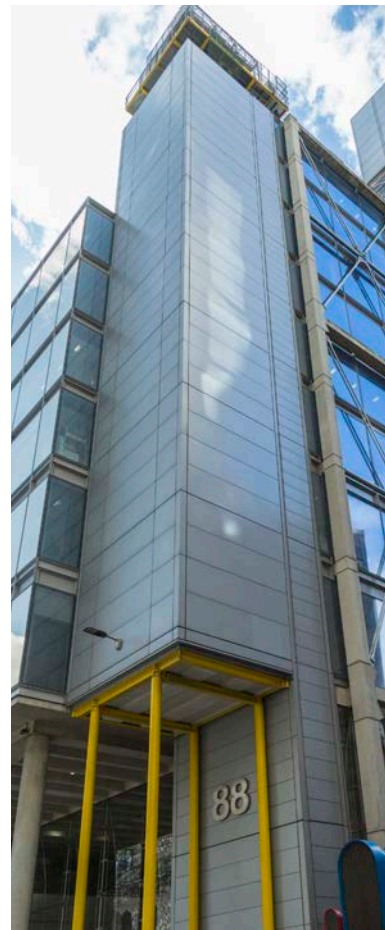
88 Wood Street was designed by architecture firm Rogers Stirk Harbour + Partners, which was founded in 1977, previously known as the Richard Rogers Partnership. The firm also designed the Lloyd's of London building and the Millennium Dome (now the O2 Arena). Their portfolio also includes projects in Europe, Japan and the USA. 88 Wood Street was previously a 1920s telephone exchange but is now a multi-

tenanted office space that has many innovative elements! These include panoramic glass lifts which provide extensive views of the city and photocells on the roof. The photocells are an advanced way of monitoring the light conditions and can adjust the motorised blinds integrated in the triple glazed units which minimises glare, heat gain and energy consumption. The original building project combined two listed buildings

connected via a new building, which also provided further space for corner offices which are highly sought after in the London rental market.

The on-site team consists of Des McLean, Site Manager; Noreen Jolly, Site Administrator; Orlin Sirenyakov, Electrical Technician (shift); Mihails Sedichenkovs, Electrical Technician (shift), Evgeny Lyashkov, Electrical Technician (shift);





*Pictured above, Anthony and Evengy carrying out tasks at 88 Wood Street*

## Des, Site Manager at 88 Wood Street has been a part of the building for 22 years!

and Anthony Iwere, Mechanical Technician (shift). Des has been at the building for 22 years, and Noreen has been onsite for 20! Des began his career at site during the latter stages of the construction of 88 Wood Street, mainly the out of hours plant watch. He became the Mechanical and Electrical Supervisor in 2001. In 2004, the opening for a Site Manager became available, and Des got the job. Noreen was originally temping for Russel and Russel at 88 Wood Street, but when Des offered her a permanent role as Site Administrator, she liked working with the people and the site, so she happily accepted. Evgeny joined the team 4 years ago, Orlin in 2007, Mihails in 2018 and Anthony transferred in late 2021. The team still miss Chris East who sadly passed away. When we chatted with them, Des commented: "We had some great memories and laughs with him. He'll always be part of the team." 88 Wood Street has vastly changed since its original completion. Des said: "It used to be grey and plain, with lots of concrete." In recent years, the building has had a complete

overhaul of the reception atrium, with the addition of a new reception desk, a café and seating area. A living wall wraps around the lower half of reception, and conceals a door used to access the back of house areas and extensive plant that maintains the base build and its tenants.

Des and Noreen told us that the back of house staff work well together and have friendly relationships with the security, reception, and cleaning teams. Before COVID-19, the services teams would celebrate birthdays together with cake and a small gift. The team are looking to reintroduce this tradition soon. During events such as Wimbledon, there is a large screen in the building to watch the tennis and a stall set up with strawberries and cream! Noreen said:

"88 Wood Street has a friendly environment, where all the teams work well and have a laugh together."

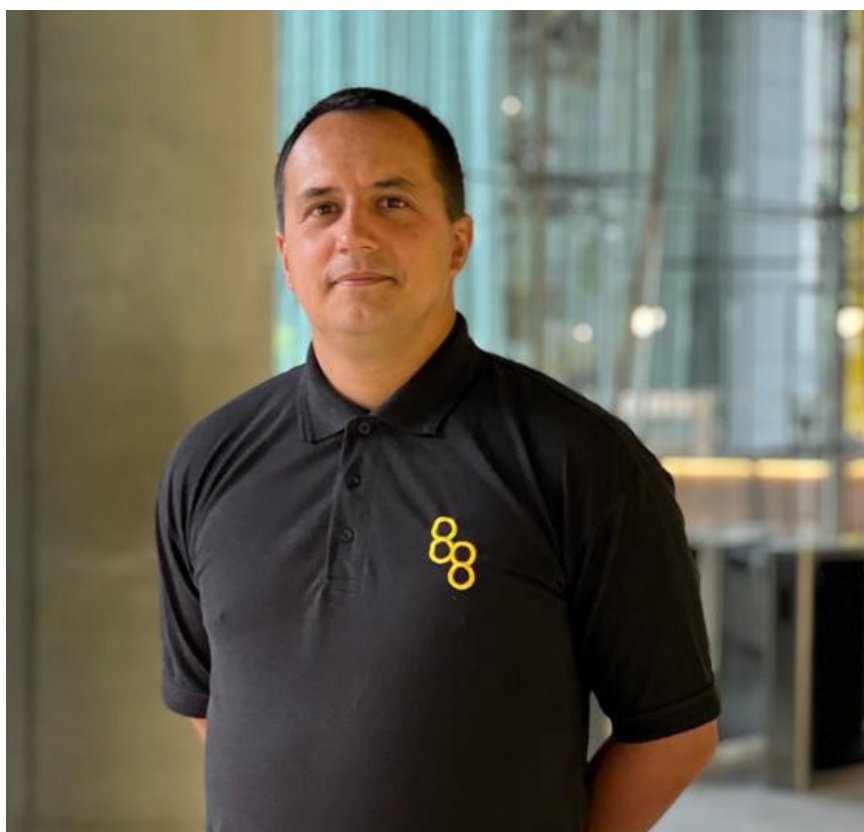
Thanks to the team for their dedication to site, keep up the great work!

### Building Facts

**Client:** Knight Frank  
**Square Footage:** 249,184 ft<sup>2</sup>  
**Number of Floors:** 17  
**Size of Team:** 6  
**Chillers:** 3 x McQuay PEH 087 Centrifugal Chillers  
**Boilers:** 3 x Hoval SRH Plus Boilers  
**Electrical Supply:** 2 x 11kVA  
**Cooling Towers:** 3 x BAC Cooling Towers  
**Generator Details:** Diesel UPS System - 2 x HPP Diesel No-Break Sets each comprising: 1 x Detroit 20v 149 Diesel Engine, 1 x XQZH Induction Coupling 1 x DSG86 Alternator, Control Cabinets  
 Comprising: 2 x Choke Panel, 2 x Unit Control Panel, 1 x Bypass Control Cabinet



Pictured below: Orlin Sirenyakov and Mihails Sedicenkovs, Electrical Technicians



Pictured below: Evgeny carrying out routine maintenance



# Getting to know the team...

## ■ What was your first job?

**Des:** Apprentice Electrician

**Noreen:** Nursery Teacher

**Orlin:** My first job was aircraft maintenance engineer and at the time I was still in Bulgaria. My first job in the UK was an Electrical Building Maintenance Technician

**Mihails:** Coffee machine sales

**Evgeny:** A turner

**Anthony:** My first job was an Inspection Engineer

## ■ Where's your favourite place in the world?

**Des:** Antigua

**Noreen:** 88 Wood Street!

**Orlin:** Greece

**Mihails:** Thailand

**Evgeny:** Marbella

**Anthony:** Hawaii

## ■ What's the last series you watched?

**Des:** The full 8 series (73 episodes) of Game of Thrones

**Noreen:** Blue Bloods

**Orlin:** After Life

**Mihails:** Documentaries about WW2

**Evgeny:** Bates Motel

**Anthony:** Power

## ■ What's your favourite way to unwind after a busy day?

**Des:** Catch up on the day's events (evening news), a movie and a small glass of whiskey or rum on ice

**Noreen:** Catching up with the soaps!

**Orlin:** A nice dinner and some TV

**Mihails:** To meet friends, watch sports or read

**Evgeny:** Reading

**Anthony:** Watching a movie

## ■ If you could trade places with anyone for a day, who would you choose?

**Des:** There's no-one I can think of!

**Noreen:** Not any one in particular, just an exotic bird of paradise – that would be lovely!

**Orlin:** Lewis Hamilton

**Mihails:** The Prime Minister

**Evgeny:** Boris Johnson!

**Anthony:** Christano Ronaldo



# We have lots of promotions to celebrate across the business!

We are delighted to share the news of several promotions at Jaguar

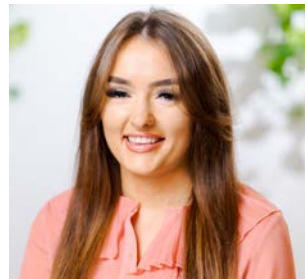
Well done to everyone on their recent promotions! It's fantastic to see staff members develop within the business



**Stephen McKenna**



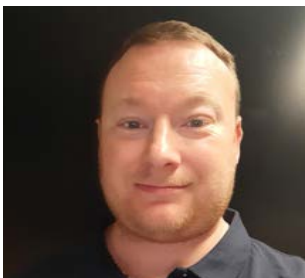
**Andrzej Wozniak**



**Georgia Crosthwaite**



**Owen Mackinlay**



**Pawel Mozdzeruk**



**James Kirkpatrick**



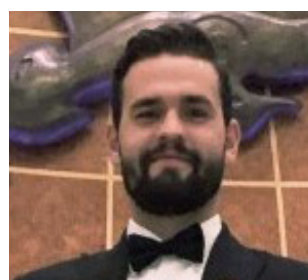
**Darren Moss**



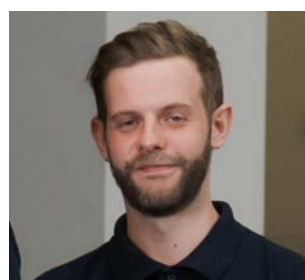
**William Byrne**



**Rebekka Gough**



**Russell Hales**



**Mitchel Harrington**

Starting from the top left-hand photo above, we have Stephen McKenna. Stephen has been promoted to the role of Site Manager based at The Stage. Well done, Stephen! Andrzej Wozniak has been promoted to the position of Day Mechanical Technician based at Lloyd's of London. He started his new role on 1st July, and we wish him the best of luck! Georgia Crosthwaite has been promoted to the position of Interim CAFM Supervisor. Georgia will be stepping up to help support our site teams and administrators. Owen Mackinlay has been promoted to Principal Projects Manager. Congratulations Owen. Pawel Mozdzeruk, based at 2 Kingdom Street, Paddington has been promoted to Lead Engineer. Fantastic news, well done Pawel.

James Kirkpatrick has been promoted to the position of Technical Services Manager based at Nova, Victoria. Great work James! Darren Moss has been promoted to Senior Projects Manager. Well done, Darren! William Byrne has been promoted to the position of Assistant Contract Manager at Here East. Congratulations, William! Rebekka Gough has been promoted to Marketing & Communications Manager. Russell Hales has been promoted to the position of Mobilisation Manager (Business Unit 4). Great news Russell. Finally, our congratulations go to Mitchel Harrington. Mitchel has been promoted to Demised Services Supervisor at the Blue Fin building. Well done Mitchel, we wish you the best of luck in your new role.

# An update on our Projects Team

It certainly has been a very busy time for our Projects Team over the last 12 months! The team have secured some fantastic projects and we have provided an overview below...



*Pictured: Wind Tunnel at FT Technologies*

**At the start of the year, following a competitive tender process, the Projects Team were awarded the works to install the mechanical and electrical requirements for FT Technologies in Sunbury.**

Our customer, FT Technologies are the manufacturers of wind sensors. The closed loop wind tunnel in their building is used for the calibration of their wind sensors. Due to the high precision of the wind sensors, close control of the environment within the wind tunnel to calibrate the sensors is paramount. The team are now nearing completion of the installation with testing and commissioning due to commence early August. The scope of works includes installation of a chilled water and heat pump circuits, AHU supply and associated ductwork distribution, extract system and associated electrical controls for all installed



*Pictured: new pipework for FT Technologies*

systems. The project has certainly had some challenges! The team have experienced delays of the new plant due to the global shortage of plant components. However, our team have overcome these challenges and are looking forward to carrying out the commissioning within the next few weeks and handing over a fully functioning system to the customer.

Darren Moss, Senior Project Manager commented on the project so far:

"Our thanks as always goes out to all of our service partners who have once again supported us through a challenging project, maintaining professionalism and delivering a quality installation."

The project works are due to complete early September 2022.

The team also recently secured one of their largest projects to date at The Heights in Weybridge (buildings 1 and 5). The works included the removal and replacement of 5 Chillers totalling 3MW of cooling, and the installation of 4 new 2MW Viessmann Boilers. The team also fitted new flues and 24 new chilled and heating pumps and completed BMS and electrical upgrades throughout. The project took 24 weeks to complete, with a total value of £1.5M.





*Pictured, top left to right: Richard George, Head of Projects; Owen Mackinlay, Principal Projects Manager; Scott Ferguson, Projects Manager; Darren Moss, Senior Projects Manager, Charlotte Battram, Projects Coordinator and Mark Gerrard, Projects Manager*



*Pictured: 2 x new Trane Chillers at The Heights Weybridge, Building 5*

The team are currently working on a project at Stirling Square, Pall Mall. The team were instructed by Savills to install 8 new chilled and heating pumps, complete refurbishment of the AHU and extract units and new electrically commutated fans. The team will be carrying out a full BMS upgrade and new firearm system over 7 floors. The works also includes the replacement of the central battery system and electrical infrastructure. This project is actually the teams largest project to date, at a total value of £1.9M. The team are working hard to complete on target by September 2022. Richard George, Head of Projects commented: "I would like to say, 2022 has been a fantastic year so far for the Projects department. Our success would have not been possible without the support of our supply chain and project partners. The Projects team have also been great and have worked hard to meet strict timescales. Thank you very much for all of your continued hard work. We go from strength to strength each year!"

Over the last 6 months, the team has undergone several changes. Two members of the Projects team have been promoted, Darren Moss and Owen Mackinlay. Owen has been promoted to Principal Projects Manager. With over 20 years of experience in the industry, Owen has worked in multiple building services environments. He has specialist knowledge of the data centre world, replacing critical infrastructure while systems remained live and operable. As well as ensuring governance of project processes and procedures, Owen's new role will include looking at the latest developments within the project management field. Owen will be focusing on technological advancements that come on to the market, ensuring we offer our clients high quality, energy efficient and cost-effective project solutions. Darren Moss has been promoted to Senior Project Manager. Darren joined us in 2019, and prior to this, held numerous roles within construction, surveying and FM operations. Darren has over 30 years of experience in the industry, including specialist knowledge of high containment laboratories. Alongside delivering his own projects, Darren's new role will include overseeing Project Managers. Well done Darren and Owen, we wish you the best of luck in your new roles. The team also welcomed Mark Gerrard, Project Manager to their department. Mark has extensive experience in the M&E industry and began his career as a Mechanical Engineer, eventually progressing into project

works. Mark's qualifications include PRINCE2 Foundation, CDM 2015 Awareness, IOSH Managing Safety, Temporary Works General Awareness (CITB), Site Management Safety Training Scheme SMSTS (CITB), H&S at Work (NEBOSH). Mark said: "Jaguar appealed to me for their professionalism and team philosophy. Upon joining and being part of the projects team for a while now, I am not at all disappointed! The whole Jaguar team are so welcoming and professional which has helped me integrate into the company seamlessly. The systems and structure within the company make a sometimes complex job somewhat easier and to have the help and support of my peers also contributes to this." The most recent addition to the team is Scott Ferguson, Project Manager. Scott has worked within the Engineering sector for 16 years. He previously managed projects for Canary Wharf Management Ltd., which led him to work with Jaguar. Scott has several qualifications including City & Guilds, an NVQ 4 in Construction and Building Services, HNC in Building Services, IOSH Managing Safety and First Aid at Work. Welcome to the team Mark and Scott, we look forward to seeing the Projects team expand further.

# Health & Safety Update



Calling all Site Managers and Supervisors! Would you like to take part our next IOSH course?

After a hold on external training courses due to COVID-19, we have re-introduced IOSH Managing Safety Training for Site Supervisors, Site Managers and Account Managers.

The first course for 2022 was held on the 11th to the 13th of May. All 11 candidates who attended the 3-day course passed which is a great result! The 3-day IOSH Managing safety training course is a market-leading health and safety course for line managers. Designed to provide all managers with the confidence and enthusiasm to apply health and safety knowledge to the workplace.

Conor Fenton the Maintenance Manager at 55 Ludgate Hill commented: "I found the training incredibly helpful, it allowed me to appreciate the importance of RAMS and fully understand generating them and what to look for when reviewing subcontractor RAMs. Health & Safety is incredibly important but this allowed me to see it in a broader light."

#### Managing Safely covers:

- Assessing risks
- Controlling risks
- Understanding responsibilities
- Understanding hazards
- Investigating incidents
- Measuring performance

#### What results can I expect?

- Greater productivity, from fewer hours lost due to sickness and accidents
- Improved company-wide safety awareness culture and appreciation of safety measures
- Active staff involvement to improve the workplace

Successful delegates are awarded an IOSH Managing Safely certificate. For more information, get in touch with Louise Davies, H&S Manager.

## Health & Safety Champion

Our Health & Safety Champion this quarter is Tiberiu Burzo, Site Supervisor at 55 Gracechurch Street.

Congratulations Tiberiu!



Tiberiu was selected by our Health and Safety Manager Louise Davies following his assistance in an external BSI ISO 9001 audit. The site scored very well, and the auditor commented on how well the building is run. Tiberiu has also previously assisted the Health and Safety department in a successful BSI ISO 45001 audit.

In addition to helping the Health & Safety team, Tiberiu has previously received 100% compliance in the client's internal and external Health &

Safety audits and assessments. The site regularly receives compliments from the occupiers of the building, and from all the internal and external auditors who visit the site. Credit goes to Tiberiu Burzo for his hard work and commitment to keep high standards!

Get in touch with Louise to nominate a Champion ahead of our next issue in October. To nominate, email: [ldavies@jbs-ltd.co.uk](mailto:ldavies@jbs-ltd.co.uk).





## The team attended the Safety and Health Expo at the Excel in May



The Safety & Health Expo welcomes thousands of health and safety professionals to connect with peers, stay on top of legislation and best practice, experience the latest technological solutions and hear from industry trailblazers — all under one roof, over three days. Curated for H&S professionals by inspirational speakers, the Expo is one of the most informative and educational seminars around to stay on top of the very latest in legislation, industry standards and best-practice. Over 23,000 visitors attended this year, making the event one of the most successful yet! The Safety & Health Expo also stages the RoSPA awards, where the team picked up their 2022 RoSPA Gold award.

Our Health and Safety Administrator Lauren Jackaman won a NEBOSH training course by entering a competition on the day of the Expo. Well done Lauren and good luck with your training and exams.



123 workers were killed in work-related accidents in Great Britain in the last year, according to figures published by the Health and Safety Executive (HSE).

In summary of the figures, the three most common causes of fatal injuries continue to be:

1. Falling from height (29),
2. Being struck by a moving vehicle (23)
3. Being struck by a moving object (18)

The industry with the highest deaths was construction (30). A further 80 members of the public were killed following a work-related accident in 2021/22. This is an increase on the previous year. The release of the annual figures coincides with the 50th anniversary this month of the publication of the Robens report. The landmark report led to the Health and Safety at Work Act in 1974, which ultimately led to the HSE being set up the following year.

The full HSE Workplace fatality figures can be found on the HSE website: <https://www.hse.gov.uk/>.

This quarter, we have three individual winners and two runners up. Thank you for continuing to recognise your fellow employees – keep your nominations coming in, it's great to hear praise for hard work!

# Employee of the Quarter

## Congratulations to our winners, Howard Draper, Conor Fenton and Aisling Miller



**Conor Fenton, Site Supervisor at 55 Ludgate Hill is a worthy winner this quarter!**

Conor's fantastic work ethic has been noticed by his management team



**Aisling Miller, Business Development Administrator was nominated for her exceptional contribution to the BD team**

Thank you for going above and beyond, well-done Aisling!



**Howard Draper, Site Manager at HYLO received recognition for going the extra mile during a call out**

Howard's fast response and efficiency in fixing a leak saved the day!

Howard Draper, Site Manager at HYLO is one of our winners this quarter. Howard got a call at 01:45 am on Sunday 5th June from the Security Team onsite. The team advised Howard that there was water coming through the ceiling and the Fire Alarm had also been triggered. Howard replaced the defective sprinkler head and managed to get the system back online. He discovered that the faults with the Fire Alarm System were due to water ingress damage and called a specialist out to assist. Thank you for your fast response, Howard. It is very much appreciated!

Aisling Miller, Business Development

Administrator at Head Office is another one of our winners. Aisling was nominated for regularly going over and above what is required of her role. Aisling has been helping with the management of the busy Business Development team and has stepped up to solve problems often under her own steam. Aisling recently attended her first post tender presentation (as an observer only) but on the day she was asked direct questions by the customer which she dealt with well, and the feedback from her colleagues was very positive.

Well done Aisling!

Conor Fenton, Site Supervisor at 55 Ludgate Hill received high praise from his Building Manager recently. Conor has been onsite for just over a year now, and in that time, he has played a key part in closing down various historic issues. The Building Manager commented:

"Conor takes pride in everything that he does and always goes above and beyond what is expected. His attitude towards reactive work is also exemplary, he never runs away from any challenge and most of the time he undertakes the remedial works himself thus saving us on call out charges. His performance in terms of PPM works is second to none, he keeps eLogbooks updated and the documents in order all the time and all this is reflected on the high scores he receives on M&E audits."





Pictured: 55 Ludgate Hill, EC4 – home to one of our winners this quarter, Conor Fenton, Site Supervisor

## Nominees

- **Tilly May** Mobilisation & Contracts Admin at Head Office
- **Eskender Abey** Site Supervisor at 1 Knightsbridge
- **Simon Gough** Handyman at Kings Place
- **The whole team** at 88 Wood Street
- **Michael Dalimore** Roving Support Engineer
- **Peter Jefferies** Fabric Technician at Citypoint
- **The whole site team** at St Botolph's
- **Russell Hales** Mobilisation Manager at Head Office
- **The whole site team** at 150 Cheapside
- **Glen Highman** Technical Services Manager at Allen & Overy
- **Matthew Gonella** Engineering Services Manager at Allen & Overy
- **The whole site team** at the Blue Fin Building

## Our Runners up this quarter



**Lee Appleby, Handyman at Park House was one of our runners up for July - excellent work Lee!**



**Lukasz Feshchyn, Lead Engineer at Paddington Estate is a runner up this quarter!**

Lee Appleby, Handyman at Park House was nominated by his Account Manager, Rob Clark. Lee stepped up to assist in managing the M&E requirements at Park House whilst Rob was recruiting for a new Site Manager. Rob commented: "Since the departure of the Site Manager, Lee has stepped up and has assisted in organising

subcontractors, liaising with the client, and making sure the site is run efficiently. Lee has helped me considerably and I would not have been able to manage without him. Lee is currently helping the new Site Manager settle in and is also supporting him where needed." Thank you for your extra assistance, Lee. Lukasz Feshchyn, Lead Engineer at Paddington Estate was recognised for his hard work across the estate and specifically at 4 Kingdom Street. The building recently had a Technical / Engineering audit conducted by our client, and the building scored 99%! Our customer commented: "Our manager had nothing but praise for how well managed the building is and wanted to express how impressed he is with Lukasz's positive attitude, personality & engineering knowledge." Sid Newbon, Business Unit Head for the account said: "Lukasz is always a total professional, and maintains the highest of standards in the buildings that he works in." Well done Lukasz! This is fantastic praise from our customer, thank you for always maintaining exceptional standards across the estate.

## Vote for your next Employee of the Quarter



Please keep your votes coming in!

Voting has now reopened! Click on the following link to nominate October's Employee of the Quarter:

[www.surveymonkey.com/r/SH3JQVX](https://www.surveymonkey.com/r/SH3JQVX)

**Please submit all nominations by 8th October 2022 for your vote to be counted.**

## Nominate now!

Nominate your colleagues for October's Employee of the Quarter

Here's a snapshot of what everyone has been up to in the business since April... it's been yet another busy quarter!

# An InSite into our Community OnSite

May - July 2022

Find out what your colleagues have been up to this quarter!

After 32 years at Lloyd's of London, Electrician, Roger Taylor has hung up his tools for the time being...

[Roger retired earlier this month to enjoy life at a slower pace](#)



Roger Taylor has seen many onsite changes in his 32 years at Lloyd's of London. He is finally hanging up his tools and taking some well-earned relaxation time. Over the last few years,

Roger has been a fantastic support to our onsite Apprentices. He has passed on his building services knowledge to guide the Apprentices and has provided them with invaluable knowledge to start them off in their careers. We asked Roger what his plans are post retirement and it sounds like he will be busier than ever!

"I was at Lloyds off and on for 32 years and I had a great time! My plans after retirement include about 8 holidays! We have a lot to catch up on, as many of our trips were cancelled during

COVID, including a 3-week trip to the east coast of Canada which I have trying to do for nearly 3 years! I know it sounds soppy, but I will miss the team at Lloyd's. They could entertain and frustrate in equal measure! Thank you for all your support."

Thank you, Roger. You will be missed onsite, however, we wish you the very happiest of retirements. Enjoy your travels!





## Our team helped with a beach clean for World Ocean Day 2022

Jaguar teamed up with BNP Paribas and Bywaters to carry out a beach clean for World Ocean Day 2022 last month. The purpose of the event was to help raise awareness of the impact caused by waste, particularly plastic that ends up in the ocean. We look forward to continuing this tradition and would like to sincerely thank BNP Paribas for the invitation, we had a fantastic time and all for a great cause.



## Jaguar help out the Caxton Youth Organisation

Our Associate Director, Robbie Kitson and Account Manager, Jay Nel helped the Caxton Youth Organisation make their building on Midge Island safe for children to stay overnight. Caxton Youth is a registered youth charity based in Westminster, offering a number of facilities and services tailored to improving the lives of young people with disabilities.



## One Westferry Circus team received a fantastic Cooling Tower Risk Assessment report

Dean Higgs, Site Manager received a Cooling Tower Report with zero actions or recommendations! The report was carried out in May this year. The inspector carrying out the report commented how rare it is to have no further action required on a report of this nature in the building services industry. Excellent work Dean!

## Peter Jefferies completed Thames Bridges Trek!

Peter has raised almost £600 so far for Prostate Cancer UK, completing the walking marathon in 4 hours and 43 minutes. His next walk will be in September. Well done Peter!



## Jaguar complete the Nuclear Races!

Our team took part in the Nuclear Races in May to help raise money for a little girl named Violet. Roger Starling, Conor Fenton, Francesca Jordan, Sophie Cronin, Allan Taylor, Neil House, Stuart Dorrer, Nabeel Hafeez, Dimitar Milev, Jarrel Williams, Sophie Coulson, Joanna Derkacz and Macy Jordan all got very muddy for a good cause. Monies raised will help continue to fund Violets Son-Rise Programme and also continue to fund an individual sensory plan with the help of a sensory specialist from Beanstalk Children's Therapy Centre.

## High praise for Jaguar from Westminster's Environmental Health Officer

Westminster's Environmental Health Officer recently conducted an audit at one of Jaguar's buildings, 33 Cavendish Square. The Officer stated that Jaguar's Cooling Tower documentation was in such good order, that they would like to use it as an example to demonstrate best practices to their trainees! Fantastic work from the 33 Cavendish Square site team.



We sadly lost Jamie Roberts, Site Manager at Premier Place in December 2021.

We spoke with some of Jamie's friends and colleagues at site who shared their memories of him.

# A tribute to Jamie Roberts

Jamie Roberts, Site Manager at Premier Place was renowned for his work ethic, dedication to his site and his sense of humour.



Richard Horton, Jamie's Account Manager commented: "One thing I can say about Jamie, is that he was always willing to jump in and get involved with the engineers. He made the site a happy family team. Jamie stepped up to the Site Managers role and I can honestly say, it was a real pleasure working with him."

Claire Hendon, Building Manager at Premier Place said: "Jamie was a much loved and respected member of the team, and he will be sorely missed by us all. Jamie was funny, kind and generous to everyone and he was great at his job. He could also do a Rubik's Cube in under

a minute! Jamie worked at Premier Place for two years and he loved the site. Premier Place would not be in such a good place without Jamie. He identified all the defects and always highlighted any outstanding tasks.

We will always talk about Jamie and the silly things he did, i.e., ringing the security doorbell once a day. Security would watch him on the camera walking away, always smiling."

Rob Dubock, Security at Premier Place said:

"Jamie would hide my clothes, it'd be like an Easter egg hunt finding them! He would always look out for you. If I didn't have lunch with me he'd always go to get us food. He will be truly missed."



*Pictured: Premier Place, the site Jamie was based*

Richmond Owusu, also part of the Security team commented:

"Jamie would always ask me what I got up to at weekend and share photos of what he'd been up to also. He was full of banter, telling you "your laces are undone", quickly followed up by "made you look!"

Richmond told us that Jamie was into his games and sometimes played cards with Benjamin, another security guard. At the start of his shift, he would always come in, say hello and do a thorough handover making sure everything was done and in place for the day. He was playful, but always worked really hard. Jamie's promotion helped him in his role, he planned what he wanted to do for the building. Jamie could switch it up between his playful and professional side. He knew pretty much everything on site, and would always go out of his way to help you without fail. Jamie also enjoyed his sports, watching boxing and Formula 1.

Roger Rondero, colleague of Jamie's remembers that he was always happy, smiling, and helpful. Roger said:

"Jamie dedicated himself to his role, worked hard, and was thrilled when he got promoted. So much so, it was sometimes a challenge to get him to stop and have a break! I would sometimes grab us something to eat which Jamie would eat at the location, eager to finish the task at hand."

Jamie's Dad said: "Jamie was a very loyal and caring son. He was a real credit to me and to himself and had an extremely good work ethic. He had many interests from motorcycle racing to Formula 1 and also boxing. If you had Jamie as a family member or a friend, you were looked after and could always rely on him to cheer you up and make you smile. Even through the hardest of times, Jamie remained loyal and thoughtful to all those he cared about, we all miss him dearly."

Jamie's brother added: "Jamie was the best brother you could ask for, always there when you needed him and he was always making us laugh. He travelled two years in Australia and also New Zealand with just his backpack. That was Jamie in a nutshell, he never had a worry in the world he just grasped life and enjoyed every minute of it. His work ethic at all of his jobs was complemented. I've never met someone who used to be so cheery and happy getting ready for work! I was awoken many times with him singing in the mornings getting ready for his shifts. He was a real role model to me and was always encouraging me to better myself. One of my favourite pranks of his was when he put me and his younger brother up for sale on eBay!"

Thank you to Jamie's family and colleagues at Premier Place for sharing their memories of Jamie, he is greatly missed. Our thoughts continue to be with Jamie's family.





Come along for a game of crazy golf and a catch up with colleagues across London

# Join us at Swingers!

Our company event will be held at Swingers, on Friday 2nd September from 5pm. Compete to be the best player at the venue!

We have decided to incorporate an activity this year into our whole company event. We would like to include a bit of team bonding, and what better way to do that than with a game of crazy golf!

We will be providing food and drink, so please do pop in, it's fantastic to see everyone!

If you need any further details or would like more information, please contact Rebekka Gough at [rgough@jbs-ltd.co.uk](mailto:rgough@jbs-ltd.co.uk).

## Jaguar's Technical Question...



The answer to April's Technical question was

**D – All of the above!**

Here's a reminder of the question:

What valves are replaced by a PICCV (Pressure Independent Characterised Control Valve)?

- Temperature control
- Flow regulation
- Differential pressure control
- All of the above
- None of the above

It was a tough one, so well done to all of those who got it right! Our winner this time is Isaac Eshun, Mechanical Technician at the St Botolph's Building (pictured left). Well done Isaac!

**July's question is: What chemical do we typically add to closed water systems to prevent freezing?**

Email your answer to Rebekka Gough on [rgough@jbs-ltd.co.uk](mailto:rgough@jbs-ltd.co.uk) by 10th October to be in with a chance of winning a prize!



# Stay tuned... the new benefit will be revealed very soon!

There will be a new addition to the Jaguar benefits package coming soon. Stay tuned for further communications.

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