

# InSite

FETTER  
PLACE



## HIGHLIGHTS



### **A note from Rhona Smith, Associate Director**

We hear from Rhona Smith who gives us an update on the business and we learn more about our new benefits platform, The Gateway. (pg. 2).



### **'A Day in the Life' of James Kirkpatrick**

We meet James Kirkpatrick who started at Jaguar as an Electrical Technician in 2018, and is now our Technical Services Manager at Nova. (pg. 4).



### **We shine a spotlight on New Fetter Place**

Our 'Spotlight on a Site' feature covers New Fetter Place and One Plough Place. We hear how the site is run meet the team behind the buildings. (pg. 8).



### **Answer Jaguar's Technical Question**

Head to page 19 to view our latest Technical Question. Answer correctly to be entered into a prize draw. Log in to The Gateway to answer October's TQ.

**Pictured:** The team at New Fetter Place & One Plough Place. On the left is Kenny O'Hara, Mechanical Technician and on the right is Mumin Mohamed, Site Manager

What a busy quarter it's been! Have a read of October's edition to find out what everyone's been up to...

Thank you to everyone who attended Swingers last month. It was a fabulous evening. Head to page 18 for some action shots from the evening!

# An update from Rhona Smith

## An overview of the last quarter

Rhona provides us with this quarter's Directors introduction



Rhona Smith, Associate Director

"Hello everyone, and welcome to the latest copy of 'InSite.' What a historic time it has been since I last wrote the intro for our newsletter! A year of upheaval and change for many, with numerous prime ministers coming and going, (Rishi Sunak at time of writing but watch this space), the loss of Her Majesty Queen Elizabeth and the ascension of King Charles."

"As the countdown to Christmas commences, it is comforting to know, that despite ongoing economic uncertainty our business continues to flourish. Our Business Development pipeline is busier than ever. We continue to expand our BD team and we have secured several exciting new

"To further thank and reward everyone for all that you do, we have introduced our fantastic new rewards package, The Gateway."

contracts this year. Further details of these wins can be found inside. As always, we appreciate that our fabulous reputation is based on the service that you all provide. To further thank and reward everyone for all that you do, we have introduced our fantastic new rewards package, The Gateway.

We trust you have all managed to log onto the portal and have received your £25 Welcome Bonus, happy shopping! If you haven't, skip to page 6 to find out how. It's been a big success which has been well received so far. Well done and thanks to Grace, our Operations Manager who listened carefully to your comments and suggestions during her site visits over the past several months, and has worked hard to drive this forward and continually improve our employee benefits.

Also in this edition, our 'A Day in the Life of' feature is focused on James Kirkpatrick, Technical Services Manager at Nova. James originally joined as an Electrical Technician at 50 Berkeley Street where Account Manager Garry Price saw a great deal of potential in him. His career development has been a great success and exemplifies our determination to promote

from within whenever possible.

Speaking of promotions, congratulations to everyone who has been recognised and promoted this year, well done everybody, this is very much deserved.

Congratulations also to our Health & Safety Champion Chris Heath and all of our EOTQ winners, not forgetting thanks and kudos to all the runners up! It is always gratifying to hear all the great news stories from around our portfolio. Our Regular feature 'Spotlight on a Site' this time explores two properties, New Fetter Lane and 1 Plough Place.

We hope you enjoyed the September Jaguar get together at the crazy-golf venue, Swingers. To continue the celebratory theme, we have also lined up some food and drinks for a Christmas party, at All Bar One, Cannon Street. We very much look forward to seeing you all there.

Although I am a little early, I take this opportunity to wish you all an incredibly happy, healthy, and enjoyable festive season. Here's to our continued collective success, and best wishes for 2023.



# New contracts won over the last quarter

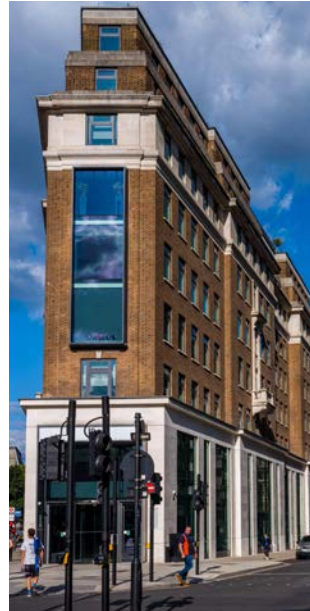
## New wins August - October 2022

This quarter we have introduced some fantastic new buildings to our portfolio. New contract wins over the last three months include seven properties for customers London & Regional. Jaguar will be responsible for the engineering requirements totalling in excess of one million square

feet of mixed-use space at 55 Baker Street, 265 Tottenham Court Road, 10 Bloomsbury, 32 Jamestown Road, 10 Parkway, The Cumberland Hotel retail and 366 Kensington. Well done to everyone involved in these fantastic new wins!



55 Baker Street, W1



10 Bloomsbury, WC1



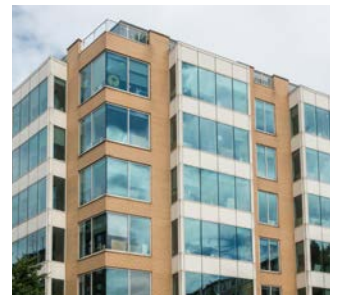
265 Tottenham Court Road, W1



10 Parkway, NW1



Cumberland Hotel Retail, W1



366 Kensington, W1



32 Jamestown Road, NW1



Paternoster Square, EC4



Spitalfields, E1

## We raised over £19,000 on our first charity golf day!

Jaguar invited some of our supply chain partners for a golf day at The Oxfordshire in the hope that we could raise some money for charity. The day went better than we could ever have expected!

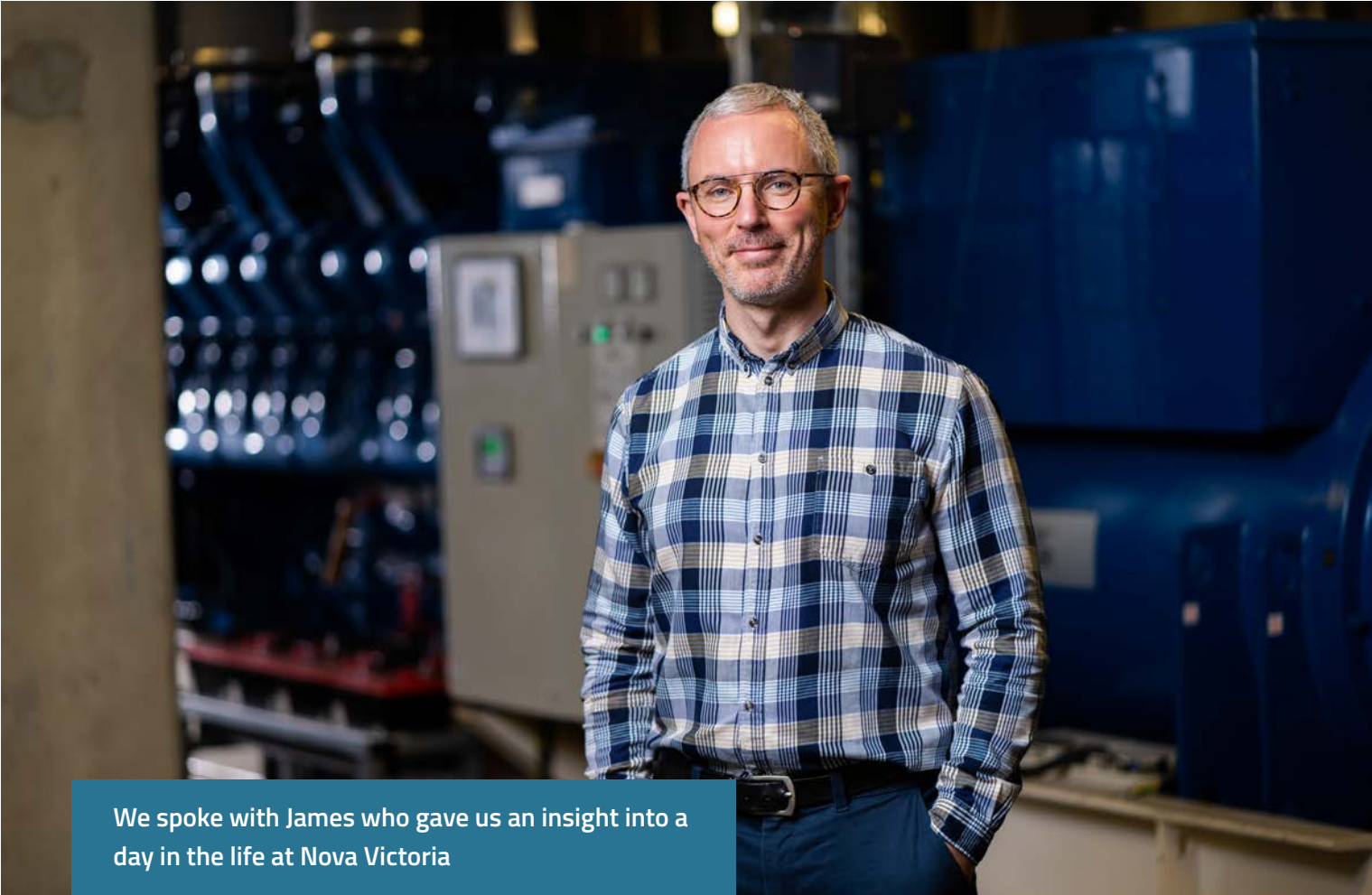
We managed to raise an amazing total of £19,810.00 for our chosen charities, The Trussell Trust, the Ivy Street Family Centre and ABF, The Soldiers Charity.

Richard George, Head of Projects commented:

“The main aim of hosting our first charity golf day was to highlight the amazing work of our three charities. I believe we achieved this, and the proof is in the incredible total amount that we raised. On behalf of all of us at Jaguar, I would like to sincerely thank our project partners who attended for their staggering generosity.”





A large photograph of James Kirkpatrick, a man with glasses and a beard, wearing a blue and white plaid shirt and dark trousers. He is standing in a server room with blue server racks and various cables in the background.

We spoke with James who gave us an insight into a day in the life at Nova Victoria

# 'A Day in the life of' James Kirkpatrick

Technical Services Manager at Nova Victoria

Nova Victoria has been a part of Jaguar's portfolio since 2016. A formerly unloved and run-down area of central London was transformed and has been completely reinvented into a new London Victoria.

We had a chat with James who provides us with his take on a typical day at site.



## James Kirkpatrick has worked at Nova since November 2021

James transferred from 50 Berkeley Street to the position of Electrical Technician based at Nova, and was promoted to Technical Services Manager in July 2022.

## How did you get into the building services industry?

I retrained as an electrician at the tender age of forty something in 2018, or rather more accurately I sat a number of exams in college that showed I had an aptitude for classroom learning. The real electrical understanding begins with the practical on the job work. With no contacts or friends in the electrical field, I simply sent my CV out to all and sundry. I was contacted by a recruitment agency. I interviewed with them, then interviewed for a second time with Jaguar. I sat the technical aptitude test and was offered an engineering role at my first site in Mayfair. My first role here was as an Electrical Technician at 50 Berkeley Street. Up until my appointment at Jaguar, I had very limited understanding of what building services was, although as a budding architect wannabe at school, I've always had a fascination in buildings.

## What's a typical day for you?

Not to trigger the cliché "every day is different," but for me, every day actually starts the same. I begin with a coffee. After the mild coffee buzz, the high tempo of NOVA kicks in. Mornings on the whole are for compliance checks, shift planning and troubleshooting. I check on reactive tasks, both that are due and those that are outstanding. I then check, write and chase up any outstanding emails. Part of my role involves supporting the on-site engineers with their work, helping to solve issues, order parts and manage subcontractors. I also help with the general good running of the site. Once these morning tasks are completed, I realise that it's late afternoon and the end of the working day!

## What do you enjoy most about your job?

On such a large site there is so much to learn and understand. We're never short of drama at Nova. Inevitably some plant



somewhere is having a tantrum or refusing to work altogether. It's these technical challenges and working alongside engineers to resolve issues that I find highly rewarding. Secondly, the satisfaction I get, from knowing more about the workings and nuances of the site at the end of the day than I did at the start.

#### **What advice would you give to your younger self?**

1. Don't worry when you have trouble finding an enjoyable career. You can always try different things and new things. This is my fourth primary and very different job that I've had in my life. Each one moved me forward into what was next.
2. Avoid people with closed minds, who tend to be negative.
3. Invest in books! Save yourself from common misleading beliefs by reading.
4. Adopt a low time preference mindset (place more emphasis than average on your well-being in the further future rather than the immediate).
5. Invest spare cash flow!

#### **What advice would you give to anyone who wants to get into the building services industry?**

Be inquisitive and ask questions, do your research and don't be passive. Take an active interest and an active involvement in the things around you. You won't be able to see all the steps ahead of you, but just take the first one and be open and responsive. I believe that building services is an industry that rewards the industrious.

One last piece of advice, life on a 'plant' based diet is great!

## Quickfire Questions:

#### **■ What's something no one knows about you?**

As a child I won best in show at my village fete for my drawing of snooker player Stephen Henry.

#### **■ Favourite Film?**

Blade Runner

#### **■ Favourite book**

Foundation – Isaac Asimov

#### **■ First concert you ever attended**

The Spinners in Harrogate, aged 11. An American rhythm and blues vocal group.

#### **■ If you could trade places with anyone for a day, who would it be?**

Robert Rauschenberg. To experience a day as an artist in 1950's New York.





# Introducing The Gateway

We have put together a few FAQ's on our new platform, The Gateway. Hopefully you will find this useful. Also, don't forget to claim your £25 welcome reward!

## A note from our Operations Manager, Grace Roberts:



“

*“Welcome to The Gateway. The Gateway is Jaguar’s brand new benefits platform. Following the site feedback sessions last year, we took on board your suggestions and started exploring a better employee benefits solution. This platform started as a recommendation from Stuart Cross at 33 Cavendish Square, thank you Stuart! It gives us the ability to enhance the employee experience via discounts and rewards such as your welcome voucher, and also by establishing an employee hub for useful documentation and contacts. For the time being you also still have full access to Perkbox whilst our contract comes to an end. We’ll be sure to update you when this changes. In the meantime, everyone has £25 to spend, so please use it! Alternatively you can save the money for something special.”*

”

## What is The Gateway?

The Gateway is our new employee platform to make everyone’s life easier and has all the advantages of Perkbox and the Intranet in one place.

The Gateway gives you a tailored insight into all of your Jaguar benefits, for example how to claim back on eye tests, our electric vehicle scheme, pension information and much more. In the HR hub you’ll also find a team directory, with contact details, who to contact and useful HR forms. In time, we will include details of all of our HO support teams to help best direct you in who to contact and how.

You may have also seen there’s a fantastic ‘Wellness Centre’ on the platform. Here you can find a wealth of healthy recipes, workout videos, help on sleep and articles that provide guidance on budgeting and spending. The Gateway also

has hundreds of great savings where you can save on days out, shopping and travel and can be accessed anywhere via their handy Smart Spending app. Discounts are available across lots of high street chains with multiple categories available. A great saving at the moment is 10% off at Curry’s – just in time for some Christmas shopping. Save 10% in restaurants such as Pizza Express and Zizzi’s and there’s savings to be had on your grocery shop too. Here’s the best bit – you can access £££ rewards!

Going forward, all rewards vouchers will be sent through The Gateway. This includes our reward schemes such as Employee of the Quarter, Health and Safety Champion and your Christmas gift. Alongside Jaguar’s regular recognition schemes, we’ve introduced ‘Special Recognition.’ This means your colleagues can recognise you for going above and beyond.

## What can I access on The Gateway?

1. Valuable savings from more than 1,000 global retailers.
2. Your benefits package. This section provides information on all of your Jaguar benefits and how to apply for them.
3. 2022 Christmas vouchers (coming soon).
4. Wellbeing Centre.
5. HR contacts.
6. Award & Recognition schemes, including Health & Safety Champion and Employee of the Quarter.
7. Gateway blog – employee news such as company events and overtime information.
8. Links to Select HR, Focalpoint, eLearning and Jaguar email.
9. Careers page for referrals and vacancies.
10. Feedback drop box.

## Special offers

Whether it's energy costs, clothing or grocery prices, keeping track of our budgets has never been more important. SmartSpending™ can help with that, both for online and in-store shopping. These are some of the main ways you can save:

### Instant Vouchers

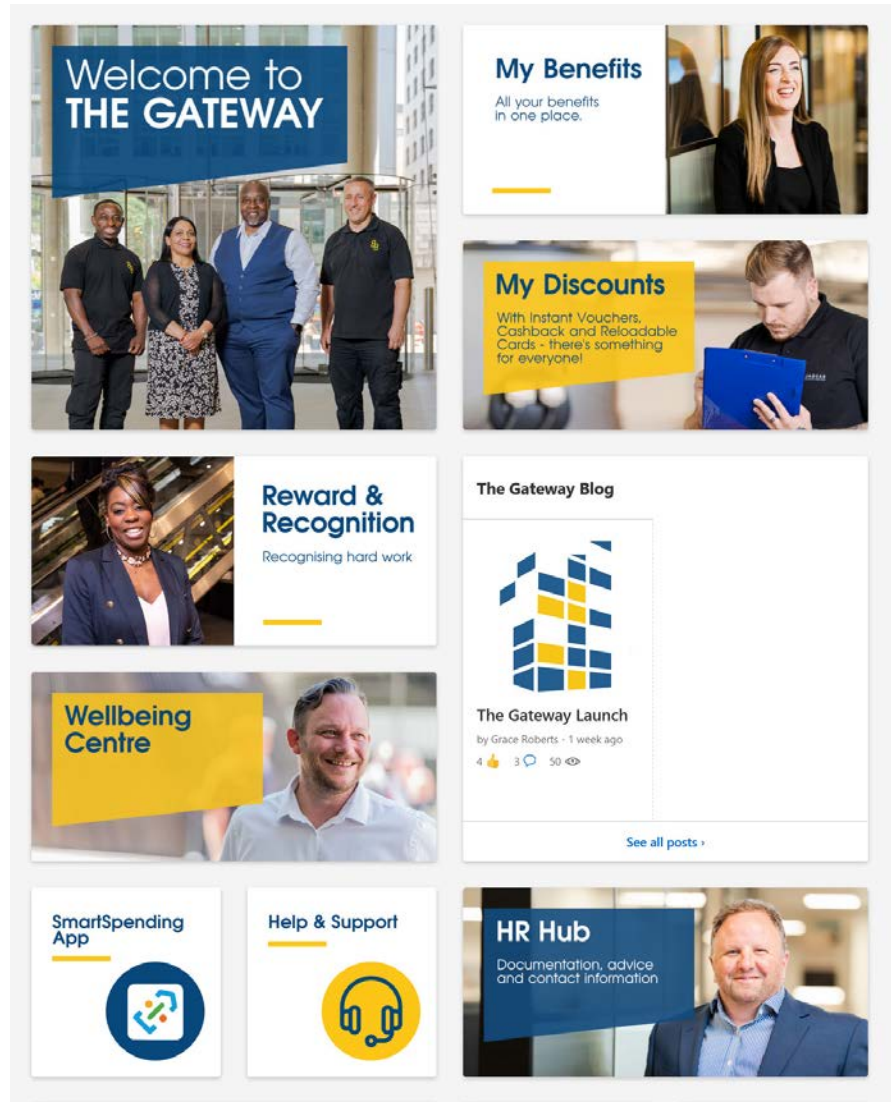
Like the name suggests, Instant Vouchers let you save instantly. You buy a voucher for the amount you choose and simply use it to pay for your order online or in store. You may also get these Instant Discounts in the form of a Discount Code that immediately gets generated when you choose your favourite retailer.

### Cashback

Get a fixed amount or a percentage of your total spend back when you shop online. Just follow the retailer's offer link and make your purchase. The Cashback will automatically be tracked back to your account. Once it has been confirmed, you'll be able to spend the amount on more Instant Cards or withdraw it into your bank account.

### Reloadable Cards

Want to save money every time you shop at your favourite retailers? Reloadable Cards are the way to go. Request a card that you can top up any time you want, or you can even use Auto Top-up.

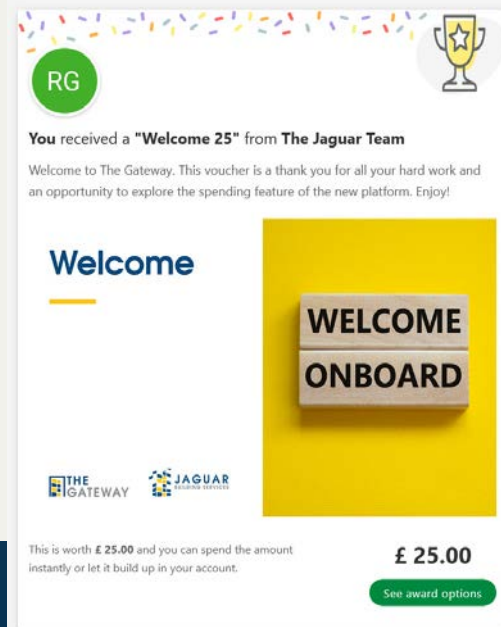


## How do I claim my £25 welcome voucher?

You can claim your 'Welcome 25' voucher by logging on to the system. Once on the system, there is an icon named "Redeem Your Award Here" Simply click on this and claim your reward!

## Extra savings!

Keep a look out for extra savings on Black Friday which is the 25th of November. While retailers discount a wide range of products on Black Friday, you're always guaranteed to save big on technology. And combined with The Gateway's SmartSpending™ offers, you could be saving some serious money!



## Help and assistance

Our fabulous Site Administrators have all received training for The Gateway. This means they should be able to answer any queries you may have.

You can also contact Grace Roberts, Operations Manager directly on groberts@jbs-ltd.co.uk.

If you need help or assistance with any aspect of your account, you can also access help through the FAQs section on The Gateway, or contact them via their 24/7 online chat service, accessed via the "Help" section of The Gateway.

## Spotlight on a Site

# 8-10 New Fetter & 1 Plough Place

The two buildings total almost 169,000 ft<sup>2</sup> and are located in the EC4 area



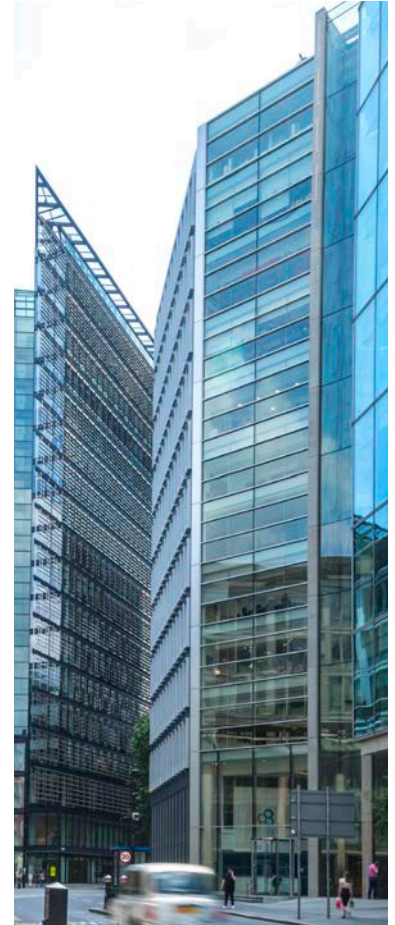
Pictured from left to right: Kenny O'Hara, Mechanical Technician and Mumin Mohamed, Site Manager

Jaguar has maintained 8-10 New Fetter and 1 Plough Place since 2015. New Fetter Lane is surrounded by sought after office areas of the City and the West End, while conveniently close to Covent Garden, the Museum of London and St. Paul's Cathedral. The building's origins date back to 1974, where it was constructed around a central courtyard shared by 1 Plough Place. By April 2014, New Fetter Lane and Plough

Place had complete renovations to Grade A specification and were designed to be self-contained but interconnected via bridge links. New Fetter is comprised of the East Wing with 11 floors, and the West Wing with 5 floors, all containing modern offices. Plough Place has a total of 6 floors for office space and includes a restaurant unit on the street level.

The intention of the architectural design was to provide the occupants with a high-quality design and contemporary feel, including a double height reception, panoramic lifts and extensive views of the London skyline. It was developed by KIRKBI, who focus on improving their environmental footprint, earning these sites a Breeam rating of 'Very Good' and an EPC rating of B. A glass and steel exterior was





*Pictured above, Mumin and Ken at New Fetter Place*

## 8-10 new Fetter and 1 Plough Place have been a part of Jaguar's portfolio for 7 years!

used to convey a sense of light and space which continues through the building. During the refurbishment, the façade was re-clad to maximise internal thermal comfort by using extruded window frames, whilst providing a "striking textural quality."

While the sites have been updated to the 21st century, there's still a lot of history nearby. The landscaped courtyard lies near part of the historic Bartlett's passage, that used to lead to Bartlett's Buildings. This was an alley that ran from the west side of Bartlett's Buildings, renowned for the number of lawyer's offices there, to Fetter Lane. The earliest record of Bartlett's dates back to 1615 when it was referred to as Bartlett's Court. Bartlett's Buildings was also mentioned in Jane Austen's novel *Sense and Sensibility* (1811), but was sadly destroyed during a Second World War air raid in 1941 and replaced by New Fetter Lane.

8-10 New Fetter Place has a variety of tenants, one of them being the infamous Lego! Jaguar's landlord client is Cushman & Wakefield,

however we also have tenant contracts for Three Crowns and Piper Sandler. At 1 Plough Place we have a tenant contract with Simon Kucher & Partners.

Mumin Mohamed, Site Manager, Kenny O'Hara, Mechanical Technician and Elizabeth Coleman, Administrator, all work together to look after the buildings.

Elizabeth commented: "Mumin and Ken get into debates all the time, which always entertains me. Most of the time I'll just watch them and quietly laugh. Ken agreed, adding, "We have complete opposite personalities, but I see this as a positive! We motivate each other and work well together to look after the building."

Thank you to Mumin, Ken and Elizabeth for your time.

### Building Facts

**Client:** Cushman and Wakefield

**Square Footage (New Fetter Place):** 92,000 ft<sup>2</sup> **(1 Plough Place):** 60,102 ft<sup>2</sup>

**Number of Floors (New Fetter Place):** 18 **(1 Plough Place):** 7 floors including basement.

**Size of Team:** 2

**Tenants (New Fetter Place):** 3 tenant contracts across 5 floors **(1 Plough Place):** 1 tenant contract across 2 floors.

**Chillers (New Fetter Place):** 2 x Airedale Turbochill Chillers **(1 Plough Place):** 2 x Trane Chillers.

**Boilers (New Fetter Place):** 2 x Remeha Gas Eco Pro 210 **(1 Plough Place):** 3 x Wessex 200 High Efficiency Boilers.

**Generator Details (New Fetter Place):** 1 x Broadcrown, 260 kVA **(1 Plough Place):** 1 x Volvo, 250 kVA.

Pictured below: Mumin Mohamed Site Manager



Pictured below: Kenny O'Hara, Mechanical Technician



Pictured below: Mumin and Kenny carrying out routine maintenance



# Getting to know the team...

## ■ What was your first job?

**Mumin:** I was around 12 and I had a paper round.

**Ken:** Working as an estate agent whilst doing my business and finance degree after leaving school in the year 2000.

**Elizabeth:** My first job was through a summer apprenticeship for another maintenance company.

## ■ Where's your favourite place in the world?

**Mumin:** Zanzibar, I have been there on holiday 6 years in a row and I always scuba dive whilst there.

**Ken:** Palermo, Sicily. It is the most beautiful place I've been to in the world, and offers a completely different way of life.

**Elizabeth:** I don't think I've discovered this place yet! I think it will be somewhere with a lot of greenery and trees.

## ■ What's the last series you watched?

**Mumin:** Blacklist on Amazon.

**Ken:** Gomorrah, an Italian series.

**Elizabeth:** Better Call Saul. Next show on my list is House of Dragons.

## ■ What's your favourite way to unwind after a busy day?

**Mumin:** Mostly I spend time with my children and family and I also enjoy watching football.

**Ken:** Feet up with a nice cold beer and a cigar watching a Liverpool game (the best team in the world)!

**Elizabeth:** Putting my pyjamas on, watching a show and having some well-earned chocolate.

## ■ If you could trade places with anyone for a day, who would you choose?

**Mumin:** A scuba diver or a deep sea diver in particular.

**Ken:** I'm not sure...

**Elizabeth:** Nobody!



# We are delighted to announce further promotions!

Well done to everyone who received a promotion over the last quarter.

Congratulations to the below employees on your well-deserved promotions



**Tony Jackaman**



**Dean Cook**



**Jason Doltis**



**Allan Taylor**



**Sam Kent**



**Aisling Miller**



**Saul Baker-Kemp**



**Adam Nguyen**

Kicking off with the latest promotion in the business, we have Tony Jackaman who has been promoted to Technical Director. Paul Roberts, Managing Director commented: "Tony has managed our Technical Department since 2009 and has consistently provided high quality support to our site teams and customers alike. We are known in the industry for our excellent Technical Department which not only assists in retaining business but is often an influencing factor at tender stage. The technical team regularly receive glowing praise during our customer feedback sessions, often singling out Tony's contribution." Congratulations Tony!

Next up we have Dean Cook. Dean was promoted to the role of Site Manager based at One Knightsbridge Green earlier this month. Well done, Dean.

Jason Doltis was promoted to the position of Site Supervisor based 2 Gresham Street back in July. Congratulations Jason!

Allan Taylor has been promoted to Account Manager. Allan started with the business in 2018 as a Site Supervisor at 100 New Oxford Street. Allan has been in the building services industry for over 10 years, and has a wealth of experience for his new role. Fantastic news, well done Allan.

Sam Kent has been promoted to the role of Site Manager based at 6 Bevis Marks. This is a great achievement, well done Sam!

Aisling Miller was promoted to the role of Business Development Admin Supervisor at the beginning of October. Rhona Smith, Associate Director commented:

"Aisling's responsibilities have grown over recent months and she has demonstrated her ability to work efficiently to meet deadlines, dealing with customer queries, creating and attending sales presentations. Her contribution towards managing the workload has been significant, and I am very pleased to be recognising her personal development with this promotion."

Saul Baker Kemp has been promoted to the position of Intermediate Electrical Technician based at Warwick Court. Well done Saul!

Adam Nguyen was recently promotion to Energy Manager. Adam started his career with us in 2016 as a Technical Services Assistant. Over the last 6 years, Adam's role has significantly developed, and he has proven his skills within the field. His new role will involve analysing energy consumption and carrying out energy surveys to identify and implement energy saving opportunities across Jaguar's portfolio. Congratulations Adam!

# Health & Safety Update

*Pictured: Kings Place, N1*

## Kings Place Case Study

The Health & Safety team have been working hard to review Jaguar's responsibilities under The Confined Spaces Regulations 1997.

Once the team had obtained an understanding of the typical confined spaces Jaguar have across the portfolio, and the tasks completed within them, the team began to create a safe system of work that can be used to manage entry into these spaces.

The H&S team understand that the majority of confined space entries are completed by subcontractors. It is important for Jaguar to work with our database of subcontractors to ensure confined spaces entries are completed safely and in line with the health and safety regulations.



*Pictured: Adam Johnson-Charge, H&S Advisor*

Our Health & Safety Advisor Adam Johnson-Charge, the team at Kings Place and our subcontractor Balmoral Tanks Ltd were reminded of the dangers of confined space entry tasks during a recent sprinkler tank clean.

Balmoral Tanks Ltd were instructed to clean three large sprinkler tanks, two tanks were successfully cleaned and they began the entry task for the third tank. This tank in question was overdue its clean and service. Once the tank had been drained and isolated, a gas monitor was lowered approximately 6 meters down into the only access hatch. After the gas monitoring time had passed, the subcontractors entry person clipped on his personal gas monitor and began to enter the tank.

## What is a 'Confined Space'

A 'confined space' is any place in which by virtue of its enclosed nature there arises a reasonably foreseeable specified risk.

'Specified risks' mean a risk of:

- Serious injury arising from a fire or explosion.
- Loss of consciousness arising from an increase in body temperature.
- Loss of consciousness arising from gas, fumes, vapours or lack of oxygen.
- Drowning from an increase in the level of liquid.
- Asphyxiation from a free flowing solid or inability to reach a respirable atmosphere due to entrapment in a free flowing solid.

## Confined Space Awareness & Entry Management Training

Over the past two years, the H&S team have been assisting in confined space entry tasks by acting as confined spaces authorised persons, attending entries and issuing permits. This has seen the safe entry of over 60 confined spaces.

Now the safe systems are well established, the H&S team are looking to train all Site Managers in confined space entries. This will allow them to manage and oversee their own site confined space entry tasks. The team will still be offering support by reviewing safe systems of work documentation ahead of entry tasks. We will also attend any high risk entries.

**If you have any questions regarding confined spaces, please feel free to contact the H&S team to discuss.**



# Kings Place Case Study Continued

Once in the tank, the entrants gas monitor sounded an alarm. He immediately exited the tank with the assistance of his colleagues. Once he was free from the tank, his gas monitor was reviewed and was found to be displaying a warning for Methane CH<sub>4</sub>. The presence of methane gas creates a highly combustible atmosphere, it is also an asphyxiant (reduces the amount of oxygen present in the air).

The decision was made to cease works for the day and the tank was left open overnight with a ventilation pump used to pump in fresh air. The next day, another gas test was completed and the task was deemed safe to continue with, providing there was continuous gas monitoring. The alarm was not sounded again and works were completed safely.

It's thought that due to factors such as the tank being overdue a clean and service, the water being used infrequently (stagnant water), and access hatches being utilised for inspection, the chances of unwanted items entering the water (such as dust, dirt and bacteria) all increase the chances of gas build-up. Going forward, prior to any works commencing on Tank 3, the area should be ventilated with fresh air and ongoing air monitoring should take place.

This case study goes to show the dangers of confined spaces and that without safe systems of work and effective confined spaces management being in place, people can be harmed by unseen dangers.



Before



After

## Interesting Stats

1. There are 15 confined spaces fatalities per year.
2. 6 in 10 fatalities in confined spaces involve rescuers.
3. The number 1 cause of death from confined spaces is asphyxia.

# Health & Safety Champion

## Well done to this quarters Health & Safety Champion, Chris Heath

Congratulations to Chris Heath, Tenant Site Supervisor for the tenants at Kings Place. Chris has been selected as this quarters Health and Safety Champion.

Carrying on the theme of confined spaces, Chris has been selected following a successful confined spaces entry at Kings Place.

Chris managed a large confined space entry task involving abseilers completing cleaning of kitchen extract ductwork. The works were completed during two weeks of night shifts. The task was well managed and Chris communicated well with

subcontractors, site management, account management and the H&S team.

This is the second time Chris has been selected as our Health and Safety Champion - well done Chris and keep up the good work!



This quarter, we have one individual winner, members from the Thames Court team and three runners up! Keep your nominations coming in, it's great to hear praise for hard work!

# Employee of the Quarter

## Congratulations to our winners, Darren Stevens and members of the Thames Court Team



**Darren Stevens, Site Manager at St Magnus House has won EOTQ for a second time!**

Darren was commended for excellent results from London's EHO



**Pictured above is Brian Lang and Haftom Abrha from Thames Court. The rest of the team went missing on photo day...**

Thank you to the Thames Court team for their prompt response in an emergency

It's always a pleasure to read the nominations received through Jaguar's Employee of the Quarter scheme. Over the last three months, we have had some great entries that deserve recognition. Thank you for continuing to recognise each other, and well done to all of our winners and runners up this time around.

Our first winner is Darren Stevens, Site Manager at St Magnus House. Darren received glowing feedback following an inspection of the Cooling Towers on-site from the City of London's Environmental Health Practitioner. The Health Practitioner commented:

"My colleagues could see how much Darren was aware of the system and the efforts to keep it in good physical condition. It sets a great example for them when they undertake inspections in their own boroughs." Congratulations Darren, this is a fantastic achievement.

Our second and final winners this quarter are some members of the site team from Thames Court. Brian Lang, Site Manager; Haftom Abrha, Electrical Shift Technician; Alan Hopkins, Technical Advisor; Darron Meredith, Mechanical Shift Leader; Ken Greene, Electrical Technician and Leroy

Corbin, Leroy Corbin were all nominated for their excellent work. In August of this year, the site experienced a large flood at Thames Court. The team worked together to prevent the situation from getting worse. The Building Management team commented:

"The team did a fantastic job and worked tirelessly to get the situation under control as quickly as possible. Through sheer hard work and great teamwork we minimised what could have potentially resulted in major damage to plant and fabric. All your efforts were greatly appreciated, so thank you."

Well done to Brian and the rest of the team at Thames Court, great work.





Pictured: Thames Court, EC4 – home to one of our winners this quarter, the Thames Court site team

## Our Runners up this quarter



**Michael Walton, Apprentice was one of our runners up this quarter - excellent work.**



**The Berkeley Square House team were also worthy runners up this time. Well done to all of you.**



**Mark Williams and Alexandre Volovik were also nominated and were voted as our runners up!**

Michael Walton, Apprentice, was nominated by his account management team for going above and beyond his job role. He was noticed for picking things up very quickly and for always making a positive impression with everyone that he works for. Well done Michael, keep up the good work.

Mark Williams, Site Manager and Alexandre Volovik, Mechanical Technician at Centre Point were nominated for quick thinking and troubleshooting issues during a power cut. The pair continued working into the night until they resolved a fault on the grey water. Thank you for your commitment and dedication Mark and Alexandre.

The Berkeley Square House team, Alexander Armah, Improver; Mauro Carretta, Shift Leader; Juan Garcia Pedrero, Electrical Shift Technician; Rafal Hliwa, Electrical Shift Technician; Paul O'Neill, Site Manager; Jonathan Standen, Site Supervisor; Simao Terra, Improver; Howard Walker, Shift Leader and Borislav Zhelyazkov, Mechanical Shift Technician were all nominated for their prompt reaction to a fire incident. The building was evacuated smoothly and the site team were very calm and professional in the manner in which they dealt with the issue, cordoning off the risk area and efficiently co-ordinating with various parties both at the building and local authorities. Thank you, and well done BSH team!

## Nominees

- **Chris Atinga** Site Supervisor at Mayer Brown
- **The whole team** at Kings Place
- **Charlotte Battram** Projects Coordinator at Head Office
- **Ruby Crosthwaite** Roving Administrator
- **Bebe Ray** Recruitment Assistant at Head Office
- **Jarrell Williams** Site Supervisor at 100 New Oxford Street
- **Martin Donovan** Site Supervisor at 45 Pall Mall
- **Rachel Thomas** Lead Mobilisation & Contracts Admin at Head Office
- **Georgia Crosthwaite** CAFM Administrator at Head Office
- **Michael Berry** Site Manager at Ibox House
- **Alfie Squires** Site Manager at The Bailey

## Vote for your next Employee of the Quarter



Please keep your votes coming in!

Voting has now reopened. Log in to The Gateway to make your nomination

**Please submit all nominations by 13th January 2023 for your vote to be counted.**

## Nominate now!

Nominate your colleagues for January's Employee of the Quarter

Our colleagues have been busy this quarter, particularly with raising money, volunteering, running and rowing! We see what they've been up to...

# An InSite into our Community OnSite

August - October 2022

Find out what your colleagues have been up to this quarter

## Our fabulous Jaguar team did us proud at the annual JLL 5k this year

To take part in next years race, contact Rebekka Gough



Well done to our Jaguar running team for taking part in the annual LGN Property 5k sponsored by JLL. Lee Brandreth, Graeme McSorley, Alex

Richards, Dimitar Milev, Roger Starling, Danielle Richards, Ram Singh, Stuart Colvin, Francesca Jordan, Macy Jordan, Peter Jefferies, Ahmet Ibrahim, Eskender Abey, Catherine Waite and Bebe Ray all ran valiantly through London's beautiful Regent's Park.

The annual run dates back to 2009 and over the years, thousands of colleagues have participated in this great event. It's a fantastic opportunity to meet clients and competitors from across the property sector in a relaxed

and welcoming atmosphere. As usual, we had some superb race times and our team excelled themselves. Congratulations to CBRE for winning the overall team trophy competition and owning industry bragging rights for the next 12 months!

If you would like to participate in next years run, please contact Rebekka on [rgough@jbs-ltd.co.uk](mailto:rgough@jbs-ltd.co.uk).





## Our Hawaiian themed team took part in the Dragon Boat Race!

Team Jaguar took part in the Merchant Square, Paddington Dragon Boat Race at the end of July. We helped to raise money for the amazing charity COSMIC. COSMIC supports children's and neonatal intensive care units at St Mary's and Queen Charlotte's Hospitals in London, helping frontline intensive care staff deliver vital critical care, and supporting families with children on the units. Well done team, great work.



## We were crowned as the champions of the GML 5-a-side

Congratulations to our team on winning the 2022 GML 5-a-side football tournament, held in aid of two amazing charities, Havens Hospices and Demelza Hospice Care for Children. Expertly managed by Roger Starling, we won 6 games in a row and were crowned the champions! Many thanks to GML for hosting such a great day and raising so much money. Hopefully we'll be back next year to defend the trophy.



## Jaguar give a helping hand to our charity partners at the Ivy Street Centre

Some members of the Jaguar team also helped the Ivy Street Centre, our partners charity last month. Our task was to dismantle several shelving units from the centre's temporary Growbaby location and move them to a safe storage space. Thank you to Ivy Street for having us.

We look forward to visiting again soon.

## Ray Perrin walks to support charity

Ray Perrin, Electrical Technician at Allen & Overy completed the '3 Dads Walk' this month, raising money to support charities that help prevent suicide. Thank you, Ray, for raising awareness on a topic so important.



## Jaguar completes London's first NABERS rating!

Jaguar are delighted to have provided London's first ever NABERS UK Energy rating! The assessment was conducted by Adam Nguyen, one of our two NABERS UK Licensed Assessors, for an existing client on a property in the city. NABERS UK creates much needed market transparency and an investment grade rating that can be used to drive improvements in energy efficiency.

Well done Adam, what a great achievement.

## A day in the life of an engineer

Hannah Watters, Compliance Assistant, spent some time at Berkeley Square House to shadow the engineers and better understand how their plant checks and PPMs are recorded in the log books.

Thanks to the engineers for sharing their time and knowledge! If any Administrators would also like to spend some time shadowing engineers, please discuss this with your line manager.



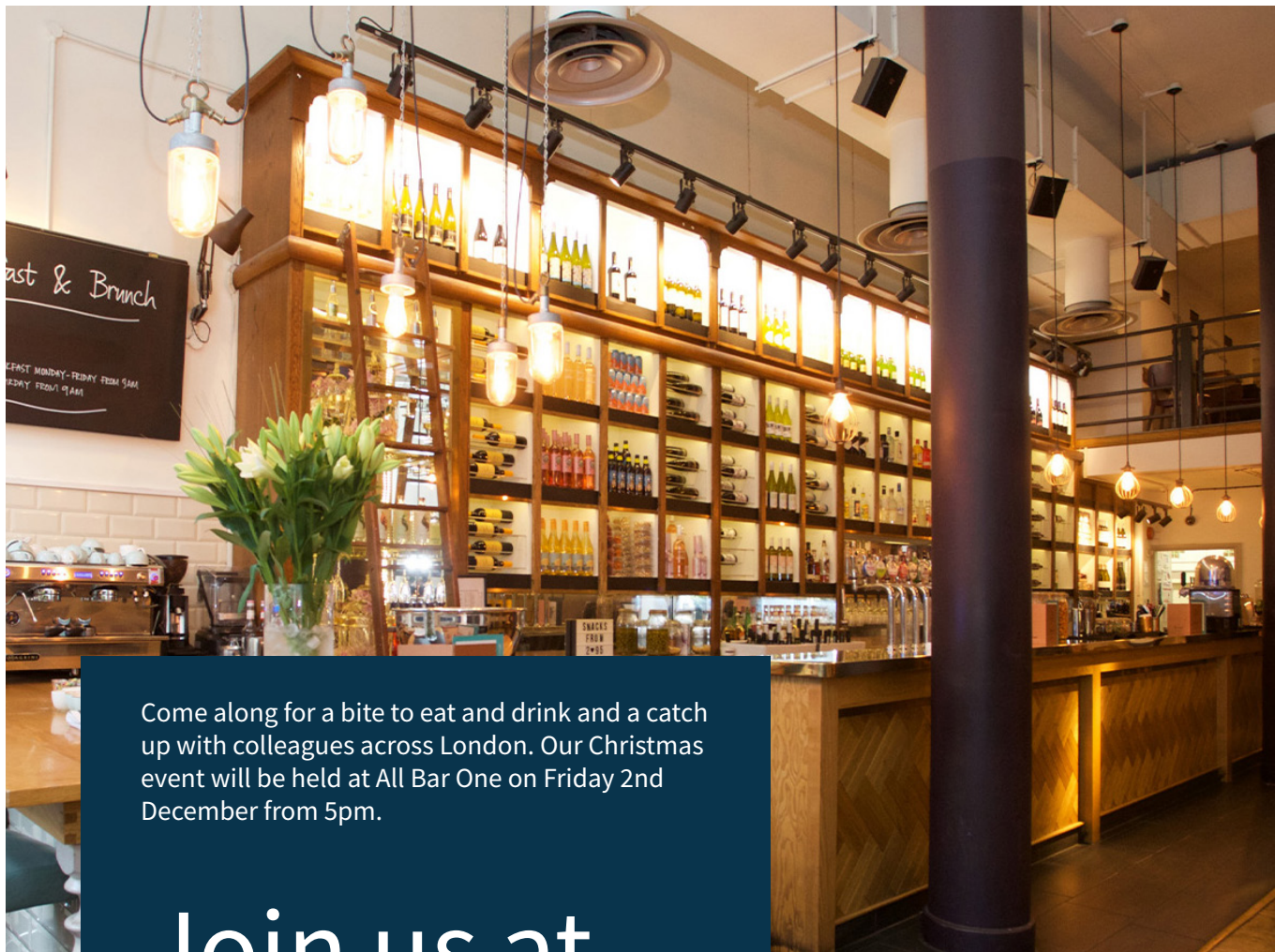


**Our September Swingers Event!**

We had a ‘hole’ lot of fun at our company event at Swingers, thank you to everyone who joined us! It’s great to see both new and familiar faces, we look forward to seeing you all again soon over the Christmas period.







Come along for a bite to eat and drink and a catch up with colleagues across London. Our Christmas event will be held at All Bar One on Friday 2nd December from 5pm.

## Join us at All Bar One

We are pleased to confirm that our Christmas get together will be held at All Bar One, Cannon Street on Friday 2nd December. There will be a buffet and of course drinks will be provided. Please RSVP via the email link sent on 26th October by Friday 18th November.

If you need any further details or would like more information, please contact Rebekka Gough at [rgough@jbs-ltd.co.uk](mailto:rgough@jbs-ltd.co.uk).

## Jaguar's Technical Question...



The answer to July's Technical question was: **Glycol**.

Here's a reminder of the question:  
What chemical do we typically add into closed water systems to prevent freezing?

Well done to Toby Smithers, Logistical Administrator at Lloyd's of London for submitting an answer and getting it right. A voucher is on it's way to you.

Steve Jackaman, Operations Director (aka Technical Question Master) decided to give you all an easy one in July, however, he's upped the complexity for the last question of the year! October's Technical Question is:

**A dry-type transformer is rated at 2000kVA (AN) / 2600kVA (AF). What does the AN & AF stand for?**

Log in to The Gateway and submit your answer by 13th January to be in with a chance of winning.



# Log in to The Gateway and claim your £25 Welcome Reward

Please continue to check The Gateway. Jaguar Christmas vouchers will also be uploaded via our new benefits platform.

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