

InSite

April 2025 Issue 26

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JAGUAR
BUILDING SERVICES

↓
AN UPDATE FROM

Michael Dodsworth

ASSOCIATE DIRECTOR

JAGUAR FINANCIALS
1ST APRIL 2024 -
31ST MARCH 2025

Turnover: £100M, up from
£83M last year

Number of staff: 611 (was 570)

Total contracts: 290

Welcome to our 26th issue of *InSite*.

This is my first official newsletter introduction, so for those who don't know me, I'm Michael. I have been with Jaguar since 2017 and I'm responsible for company financial reporting, payroll and Focalpoint.

I'm pleased to report that despite the challenges we faced, we have achieved another year of growth. This has been accomplished without detriment to our overall performance and profits. As we enter the new tax year with many new contracts set to start, our forecasts look positive for the year ahead.

We've had a very busy first quarter, with the announcement of our new Training Hub and Building Performance Centre at One George Yard. The fit-out contractors have been appointed and we hope to see the new space open by summer.

In March, we celebrated Employee Appreciation Day and International Women's Day, and we also introduced another fantastic benefit to our package. If you require any information on Health Assured, please contact our HR department.

Our Business Development Department has secured five new base build contracts, retained three of our current buildings, and several tenants have signed up for our services since 1st February.

We also conducted more than 60 in-person health checks at our Head Office. Thank you to everyone who participated – getting an annual health check is very beneficial and we hope to see even more of you next year.

In this issue, we meet the team at One New Ludgate, who do a great job running the M&E services at the building. We also feature Tilly May, our Apprise Coordinator, who will address some frequently asked questions about Apprise. We hear from James Ellis, IT Manager, who discusses some of the latest security concerns.

Congratulations to all the winners and runners-up

of our Employee of the Quarter scheme! We received some fantastic nominations this quarter, and we encourage everyone to continue nominating through The Gateway. It's wonderful to recognise those who go above and beyond. This quarter, we also have a Health & Safety Champion – Mike Berry. Well done, Mike! Keep up the great work.

Don't forget to turn to **page 15** to view April's Technical Question. The winner is chosen at random and receives a £20 voucher if answered correctly.

Finally, we have scheduled our summer get-together for Thursday June 26th at Players Social in Spitalfields. Please check the back page for full event details. We hope to see you all there! 🟡



Michael Dodsworth
Associate Director

New wins, retenders and losses

It's been a busy and successful first quarter with a number of new contract agreements and retained accounts secured. Congratulations to everyone involved with these contracts – we really are going from strength to strength!



The Point



One Westferry Circus



Kings Place

We are pleased to be able to share the news that we have had a very successful first quarter, with more than ten new contract agreements obtained since 1st February 2025. We have also retained three of our existing accounts following official retender processes: **The Point**, **One Westferry Circus** and **Kings Place**.

One Westferry Circus and **Kings Place** have been part of Jaguar's portfolio for a combined total of more than 36 years! Danny Noakes, Account Manager at Kings Place, said: "Kings Place is very special to us. Having been part of our portfolio for 17 years, we have developed a deep understanding of the site and its requirements. Our on-site team consistently delivers an exceptional service and takes pride in its work."

Our new wins include **60 London Wall** for our customer Rabobank, **Stonecutter Court** and the **Cushman & Wakefield Portfolio**. The new portfolio includes the following:

- **125 Old Broad Street Team:** Eight people
- **Structure:** One site-based Contract Manager, one Contract Administrator, six Shift Engineers
- **Aldgate House Team:** Three people
- **St Katharine Docks (Multiple Buildings)**
 - **Team:** 12 people
 - **Structure:** One site-based Contract Manager, one Supervisor, one Administrator, nine Engineers.

Buildings included: Commodity Quay, Devon House, International House, Marble Quay, SKEM and The Haven. Congratulations to our Business Development Team and Operations Department in securing these fantastic new wins!

Our new tenant agreements include Charterhouse at **Belgrave House**; AJ Bell & M7 at the **Bluefin Building**; The Hide at **Carnaby Street Estate**; Leumi at **Angel Court**; Westpac Banking Corporation at **2 Gresham Street**, Level 4 at **Victoria House** and Ardian at **1 Grafton Street**.

We unfortunately lost the following accounts over the last quarter: Paddington Estate, Premier Place, NSCG at **Angel Court**, Frontier at **MidCity Place**, XL Catlin at **70 Gracechurch Street** and Piper Sandler at **New Fetter Lane**. ■

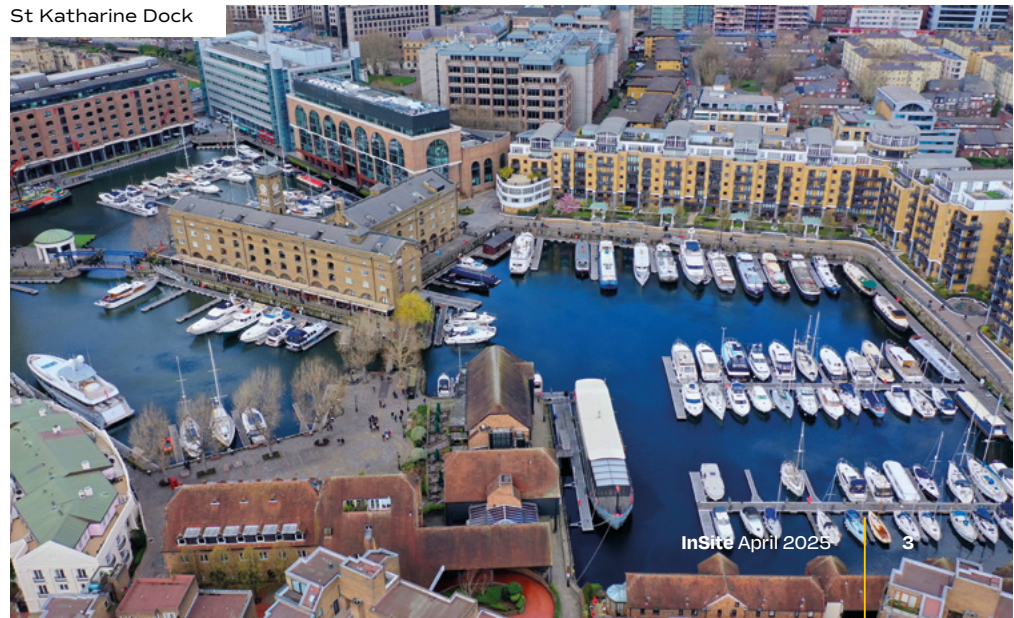


125 Old Broad Street



Aldgate House

St Katharine Dock



A DAY IN THE LIFE

Tilly May

Apprise Coordinator



Tilly is our Apprise Coordinator, and we asked her about her role at Jaguar and our Apprise Management system

HOW DID YOU GET INTO THE BUILDING SERVICES INDUSTRY?

I joined the industry by chance when a friend who was working as contract support for CBRE needed temporary assistance. At the time, I had just left my role as a hair stylist in search of a new challenge. Recognising my potential, CBRE offered me a permanent position, and I began my first official role as a helpdesk administrator.

WHAT DOES A TYPICAL DAY LOOK LIKE FOR YOU?

My day starts with checking my emails and reviewing any queries that have come in. I'll prioritise certain tasks and perform system checks to ensure that Apprise is running smoothly. I then focus on responding to inquiries submitted through our Contact Support form, investigating issues and providing

assistance where needed. Keeping the user guides up to date is also a key part of my day-to-day role as the system is constantly evolving and the guides must always reflect the latest updates. I conduct daily audits for each site, ensuring that service reports, documents and other information are accurately uploaded and maintained. This process takes up a significant portion of my day, as there's always something new to resolve, update or advise on. I am currently delivering Apprise training for Account Managers across the business, with one or two sessions per week. Moving forward, I plan to extend these training sessions to Site Managers and Site Supervisors.

WHAT DO YOU ENJOY MOST ABOUT YOUR JOB?

The opportunity to help others. I loved creating the user guides

and knowing they make the system easier to use gives me great satisfaction. Also receiving five-star feedback



“Keeping the user guides up to date is also a key part of my day-to-day role as the system is constantly evolving”

from my training sessions is incredibly rewarding and motivates me to keep improving.

HAVE YOU ENJOYED HELPING TO DEVELOP THE SYSTEM?

Absolutely! It's been incredibly fulfilling to contribute to its development. Seeing how these improvements positively impact users and make their daily tasks easier has been especially satisfying. I also appreciate the continuous learning aspect as I'm constantly gaining new insights into the industry the more we add to Apprise. It's amazing to look back at how much the system has evolved since 2021 and there's still so much more to come!

WHAT ADVICE WOULD YOU GIVE TO YOUR YOUNGER SELF?

Embrace change and don't shy away from it. Take on new challenges with confidence, no matter how different



they may seem, because you can never have too many skills. Don't be afraid to step outside your comfort zone, trust in yourself and keep learning. And above all, always be kind to others.

WHAT ADVICE WOULD YOU GIVE TO SOMEONE WHO WANTS TO WORK IN THE INDUSTRY?

Never hesitate to ask questions and seek feedback as that's crucial for personal growth and success. This industry can be fast-paced, so it's important to stay motivated and develop strong communication skills. Also, always be willing to offer a helping hand, even if it's outside your job role! ■



FUN FACTS...

What's something no one knows about you? If I told you, then everyone reading this would know!

What did you want to be when you grew up? Justin Bieber's wife.

If you could trade places with someone for a day, who would it be? Hailey Bieber, of course!

Favourite film? *Bridesmaids* or anything with Jim Carrey.

What's your favourite type of cuisine? Japanese.

HELPFUL HINTS

Tilly has answered some common questions about using the system:

Where can I find the Contact Support form?

Click on your account icon in the top right corner and select it from the list.

Can I remove a subcontractor line that is no longer in use from the specialist schedule?

Yes, enable the Archiving Toggle at the top of the page, then select the line you want to archive.

Where can I find the user guides?

You can access them by clicking on the

version tab at the bottom right of your Apprise page.

If a subcontractor has three different services under a single PO number, can this be shown in Apprise?

Yes, you can reuse the same PO number for different lines. Refer to section 3.2 of the Apprise Reporting – System User Guide.

Why am I getting an error message when trying to import open PPMs/ Reactive tasks?

This typically happens when the import contains special characters, such as double spaces, commas, ampersands, quotation marks and so on.





SPOTLIGHT ON A SITE

→ One New Ludgate

60 Ludgate Hill, London, EC4M 7HX

One New Ludgate is a truly exceptional building that offers nine storeys of commercial office space, along with a variety of shops and restaurants on the ground floor. On the fifth floor there is a large, open terrace with views overlooking St Paul's Cathedral for occupiers to enjoy. There's also an actual Ferrari in the reception area, which adds a unique touch in comparison to your typical building entrance!

Jaguar secured the account in November 2023, and the building is conveniently located just a two-minute walk from the iconic St Paul's Cathedral and is adjacent to England's most renowned court, the Old Bailey. The on-site team consists of Nicholas Burnes, Site Manager, Jack Phillips, Electrical Technician, and Bobby Crabb, Apprentice. Sally Burton is the Account

GENERAL BUILDING INFO

Square footage:

157,917 ft² (commercial)
and 28,524 ft² (retail)

Number of floors: 11

Size of team: Three

Staff coverage: Monday
to Friday 7:00-17:00

Client: Helix

Chillers: Six in total:
three carrier air cooled
chiller and three 30XA
carrier chillers

Boilers: Two Hoval
1440 D condensing
boilers

Generators: Three in
total: two F G Wilson
- P1700 and one FG
Wilson - FGW 800

Electrical supply: Two
11,000V, 35,000kVa
transformers, two
5000A supplies



Jack Phillips enjoys being part of the team

“New Ludgate tenants greatly appreciate the Jaguar Team for their professionalism, reliability and efficiency”

Manager, with Edward Spencer as the Business Unit Head.

Maja Slota, Assistant Building Manager at One New Ludgate, said: “I’d like to take a moment to share a few words of praise for the team, as we are thrilled to have them on board.

“New Ludgate tenants greatly appreciate the Jaguar Team for their professionalism, reliability and efficiency. Building Management has also expressed their gratitude for the team’s expertise, swift communication and prompt action.

“The building has a really welcoming feel – we think that is partly down to the team who manage the engineering on-site.”



Bobby Crabb ensures things work smoothly

It was a pleasure to visit the site and meet the team behind this building. Bobby said: “The best thing about working in the building is working with Jack and Nick, they’re very good at explaining things I’m not sure about and showing me how it works. Since I’ve joined One New Ludgate, I’ve learned a lot from both of them, which is really good for my experience going forward.”

Jack added: “The people who work within One New Ludgate are all nice and everyone works together to make the place a good working environment.”

Thank you to Jack, Nick and Bobby for taking part in this issue! ■



FUN FACTS...

What was your first job?

Nick: Electrician.

Bobby: Waiter in a restaurant near Tower Bridge.

Jack: A sports coach in primary schools while I was in Sixth Form.

Where’s your favourite place in the world?

Nick: Home, Central Coast in Australia.

Bobby: Rhodes in Greece.

Jack: Caribbean.

What’s the last series you watched?

Nick: *Yellowstone*.

Bobby: David Beckham’s latest documentary.

Jack: *Impractical Jokers*.

What’s your favourite way to unwind after a busy day?

Nick: Exercise.

Bobby: After work during the week I sometimes go to the gym as I find it nice having that time to myself and to unwind from a busy day. At the weekend I go and watch football – I follow Charlton and I go to both their home and away games.

Jack: Just chill out at home and relax.

If you could trade places with anyone for a day, who would you choose?

Bobby: Carlo Ancelotti, the Real Madrid manager, because of how much success he’s had in his managerial career, and I find it fascinating to see the tactics he uses and how he deals with pressure in big moments.

Jack: Arsenal FC’s owners, so I could spend their money!



→ Projects Update

Chiller replacement is a challenging but exciting piece of work that showcases our people's extensive range of skills



PROJECT STATS

Building name: EMEA Knowledge Centre (EKC), Hatfield
Client: Eisai Europe Limited
Project duration: 18 months
Project description: Chiller replacement
Client benefits: More sustainable and energy-efficient operations

PROJECT OVERVIEW

The energy centre chiller replacement is a unique project for the Projects Team, given the scope of work involved in replacing the existing chillers. It entails replacing three ageing and inefficient York chillers with three new Daikin chillers, providing a total cooling capacity of 3.6MW. These new chillers will ensure a resilient CHW supply to the manufacturing facility, preventing any disruption to production schedules. To accommodate the required

cooling capacity, a new steel-framed extension is being constructed.

MAIN PROJECT ELEMENTS

- **Civils works:** Excavate and cast new generator and fuel tank bases.
- **Steelwork:** Erect new prefabricated steel frame to form new mezzanine plant support deck. The steel-framed deck was connected to the existing Energy Centre to form an extended plant space at first floor level.
- **Chillers:** The new chillers are to be orientated at 90 degrees to the



The new coolers will be more energy efficient



A new steel frame is being installed



current configure, hence the need to extend the structure. This greatly improves airflow and therefore cooling efficiency.

- **Crane lifts:** The crane operations for the works were a combination of several lifts to site the new chillers into position alongside the new subframes required with new prefabricated pipework, valves and pumps being lifted in the intervening times.
- **Electrical and BMS works:** As part of the chiller upgrades,

the electrical supplies are being upgraded and a new BMS controls system is being installed.

PROGRESS SO FAR

- **Structure:** The new steel mezzanine plant support deck is complete. Generator relocated.
- **Chillers:** New chillers in position and pipework being installed.
- **Electrical & BMS:** Electrical cables pulled in ready to be connected and tested. First fix BMS completed. ■



CHALLENGES: Undertaking the works while maintaining site CHW supply due to the 24/7 production process. Ensuring all site deliveries and plant movements didn't impact on the remainder of site operations from waste handling to other projects being undertaken. Managing complex shutdowns to time in with the rest of site operations and restoration of systems to ensure site functions returned in a timely manner.

OPPORTUNITIES: This project allowed us to showcase our diverse skill set, enabling us to take on tasks that are typically outside of the norm for the M&E projects industry. By being appointed as the main principal contractor, we were able to provide a comprehensive solution that fully met the client's needs and project requirements. This experience gave us an excellent opportunity to demonstrate our commitment to going above and beyond, overcoming challenges and delivering exceptional results. We have already received further instructions for additional work and we are continuing discussions with our customer about addressing other complex installations and upgrades across the site.

Our tribute to the women who make Jaguar special

We are committed to equality and opportunity for all our people. The experiences of the women on our team are an inspiration and we hope that their stories will inspire other talented individuals to join our organisation

International Women's Day was celebrated on Saturday March 8th, and we want to take a moment to recognise the women who work in our industry. Our commitment to supporting and empowering women extends beyond just one day each year. It involves creating opportunities, advocating for equality and ensuring an environment where all women feel valued and can thrive. We spoke with several women in our organisation to hear about their experiences at Jaguar. ■

Juanita Charles

Mobilisation & Contracts Administrator

I started with Jaguar as Site Administrator at Kings Place, where I quickly became part of the team. I have since changed roles and am now Mobilisation & Contracts Administrator at Head Office. The role is a lot more in-depth and brings new meaning to 'multitasking'. I am grateful for the growth opportunities that Jaguar offers and I have felt fully supported by my team in both roles.



Jessica Rees

Site Administrator

I always feel like the phrase "you learn something new every day" is very appropriate when it comes to talking about working at Jaguar and in the building services industry. In the past two years working here I have broadened my knowledge about an industry I previously would not have even known existed and didn't know would interest me so much! I get to work with people with so many different skills and talents and that makes my job even more fun and rewarding.

Lauren Jackaman

Senior Health & Safety Administrator

I joined Jaguar back in 2019 and have recently celebrated my six-year anniversary with the business. Over the years, my role has developed into a more technical position rather than solely office based.

Since achieving my NEBOSH General Certificate, I now attend site visits to complete audits and inspections – both on my own and to support the Advisors. This was daunting at first, but I really enjoy it now! I also support the team by creating COSHH assessments and

noise assessments, investigating accidents and incidents, assisting with H&S accreditation submissions and training Site Managers on the H&S functions of Apprise, our internal management system.

I am proud to be a woman working for a company like Jaguar. It's really inspiring to see the increase in women choosing to pursue careers in the engineering and building maintenance sector.

As a business, we look forward to welcoming more female engineers into the industry!



Andrea Harris

Contract Administrator

When I look around Jaguar Building Services, I see that women have the chance to aspire. Wishing a day filled with love, laughter and appreciation to every woman who continues to make remarkable impact, and remember: "The rise of Woman is not about the fall of men."



Georgia Crosthwaite

Contracts Support Manager

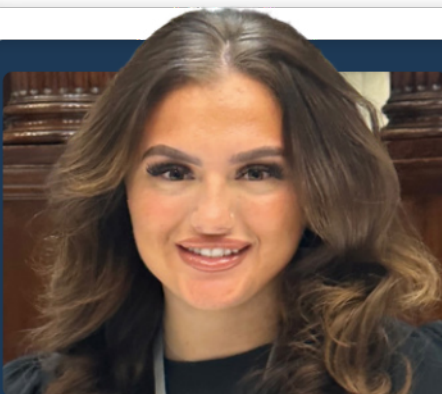
When I started with Jaguar in 2019 as a Roving Administrator, the engineering industry was completely new to me. Over the past six years I have developed my skills and experience, eventually growing into my role as Contracts Support Manager. Working as a woman in this field has been empowering, requiring resilience and determination to break barriers in a traditionally male-dominated industry.



Grace Mercer

Contract Administrator at Lloyd's

When I first entered this industry in 2021, I was met with both excitement and challenges. Working as a woman in this field is a rewarding experience – engineering has traditionally been a male-dominated field, but the landscape is gradually changing as more women enter and excel in this profession. I am grateful for the opportunities I have had and the people who have supported me along the way.



PHISHING ALERT

IT DEPARTMENT



James Ellis
IT Manager



Danny Dowsett
IT Assistant



Ross Carter
IT Assistant

This looks **phishy**!

Make sure you know the warning signs of a cyber attack

Our IT department has noticed a higher than usual number of cyber attacks over the past 18 months. As a business, we are actively seeking ways to reduce these attacks and avoid potentially disastrous situations.

To help with this effort, in 2025 we will be offering cyber-security training for all employees. This training will benefit not only the company but also you personally, as cyber attacks can target your personal information, emails, bank details and much more.

WHAT IS PHISHING?

Phishing is when criminals use scam emails, text messages or phone calls to trick their victims. The goal is often to make you visit a malicious website, which may download a virus on to your computer or steal your bank details and other personal information. Phishing is often used to try to trick you into revealing your passwords, which in turn could allow access to your accounts, allowing an attacker to do a range of things.

WHAT ARE THE RED FLAGS TO LOOK FOR IN A PHISHING EMAIL?

Phishing emails often come from unknown or unfamiliar email addresses. However, this is not always the case!

Phishing emails may also display a name that doesn't match the email address being used. While the display names may look legitimate, the sender's email address does not always match the company's domain name. Quite often, phishing emails can come from legitimate contacts who have already fallen victim to a cyber attack. In these cases, the email is often vague and trying to get you to click on a link for more information, often hidden in a filesharing website such as Dropbox or SharePoint. It's always worth calling the sender to verify an email before clicking on any link. Alternatively, the IT department is always happy to help.

WHAT SHOULD I DO IF SOMETHING ISN'T RIGHT?

Always report it to our IT department. Never click on any links in suspicious emails and report the activity via the report button in Outlook. You can also submit an IT ticket.

Our IT team regularly sends out phishing emails and if these are reported, you could be in with a chance of winning a £25 voucher. Stay alert and report anything that looks suspicious.

Thank you for your cooperation and assistance with enhancing our cyber security at Jaguar. ■

→ Promotions

We are delighted to celebrate several promotions over the last quarter and hear from some of our people who tell us a bit more about their new roles

Ioannis Tzagkarakis has been promoted to Electrical Technician at Spitalfields. Stuart Dorrer has been promoted to Portfolio Energy Manager, based at Head Office, and Nadeem Awan has been promoted to Site Supervisor at 77 Grosvenor Street.

Nadeem said: "Jaguar is very supportive. In my two years of employment, I have been promoted twice, first from Electrical Engineer to Lead Electrical Engineer and now I've been promoted as Site Supervisor at 77 Grosvenor. I am very

humbled and honoured about the fact that the company is giving me this opportunity.

"I am very excited about my new promotion and will continue to support the company goals and vision at my new role."

Robert Banaszczyk has been promoted to Landlord Supervisor at Blue Fin and **Andrew Lambros** has been promoted to Senior Account Manager of the Landsec Westend Portfolio.

Bruno Fernandes has been promoted to Lead Engineer at

The Stage. **James Roach** has been promoted to Electrical Engineer at Nova 2 and **David Church** has been promoted to Supervisor at Citypoint Tenants. **Ryan Perrett** has been promoted to Site Supervisor at Thames Court and **Adam Arnold** has been promoted to Site Manager at Rabobank. Adam said: "I'm very pleased about my opportunity to be the Site Manager for Rabobank and I'm looking forward to supporting the transition to 60 London Wall."

Congratulations to everyone on all your well deserved promotions! 🟡



Ioannis Tzagkarakis



Stuart Dorrer



Nadeem Awan



Robert Banaszczyk



Andrew Lambros



Bruno Fernandes



James Roach



David Church



Ryan Perrett



Adam Arnold

LONG SERVICE

FINANCE DIRECTOR LIZA McGUIGAN SAYS THANK YOU TO GLENDA ANDERSON FOR 20 YEARS AT JAGUAR

Glenda joined our team in December 2005 as an

Accounts Assistant as an addition to our team of two. Since then, she has provided invaluable support to the entire Accounts department, which has now grown to eight staff members!

Glenda is a much-loved member of our team, she is always on hand to help all our staff and has a

warm friendly welcome to those who need assistance – along with an infectious laugh.

I would like to take this opportunity to thank her for her 20 years of dedicated service. It has been a pleasure working with you, and here's to the next 20 years!



Glenda Anderson

WE'RE PROUD TO BE TAKING POSITIVE ACTION

So far this year, the H&S team has audited 46 sites.

The average score for 2025 is currently 81.15% with 25 sites improving on their 2024 score. Some of our most improved sites includes One New Ludgate (an increase of 18%), 45 Pall Mall (up 19%), 25 Cannon Street (up 25%) and 82 Baker Street (up 27%). Keep up the good work!

Q4 STATISTICS

NUMBER OF AUDITS
AND INSPECTIONS
COMPLETED

46

AVERAGE
AUDIT SCORE

81.15%

AVERAGE NUMBER
OF ACTIONS RAISED

11

NUMBER OF PTW
TRAINING SESSIONS
COMPLETED

10

NUMBER OF
EMPLOYEES
PERMIT TRAINED

37

NUMBER OF
CONFINED SPACE
AUTHORISED
PERSONS
SIGNED OFF

14

Health & Safety Update

APPRISE LAUNCH FOR H&S FUNCTIONS

We are continuing the process of moving H&S functions such as H&S checks and raising permits to Apprise. Lauren Jackaman and Tilly May have now completed Apprise training with 12 Site Managers and all of these sites now use Apprise for H&S functions. The feedback received from the site teams using Apprise has been very positive. Training sessions are being conducted on a regular basis to ensure that all sites will be using Apprise to raise permits and complete H&S checks by the end of 2025.

All sites are now able to report accidents and near misses that occur on site via Apprise too. Posters have been created for all sites containing a QR code and these posters should be displayed in JBS offices and in plantrooms/areas of JBS demise. All posters are available to download from the Document Library via SharePoint.

If you have any queries regarding the Apprise H&S functions, please feel free to contact Apprise Coordinator Tilly on tmay@jbs-ltd.co.uk or Lauren on ljackaman@jbs-ltd.co.uk who can assist. ■



Lauren
Jackaman



Tilly May

The feedback received from the site teams using Apprise has been **very positive**.



Mike Berry

H&S CHAMPION

Our H&S Champion for this quarter is Mike Berry, Site Supervisor at Ibex House. Mike was nominated by the H&S team for achieving a great score in his recent annual H&S audit and inspection and he also closed out the three actions raised before 8am the next day! Mike has consistently scored highly in all audits and inspections at Ibex House, and these scores are reflective of excellent site management and maintenance of high H&S standards on site. Well done and thank you, Mike – enjoy your £50 voucher!



MEET DAN VARY, OUR NEWEST H&S ADVISOR!

Dan Vary joined the H&S team in October 2024. Having previously worked within facilities management and with more than four years of H&S experience, Dan already has extensive knowledge of the industry and will be a valuable asset to the department.

Dan has already visited several sites to conduct audits and inspections and noise assessments. He has also recently completed his City & Guilds Confined Spaces training, allowing Dan to oversee the management of confined space works on site. Dan also presents Permit to Work training at Head Office and H&S inductions for new starters. ■



What's your favourite food?
Steak

Do you have any pets?
A Jack Russell called Toby

What's your go-to karaoke song?
Neil Diamond, *Sweet Caroline*

Who's your celebrity crush?
Sabrina Carpenter

What do you do/enjoy doing in your spare time?
Currently DJ and produce music, most weekends are spent playing in clubs

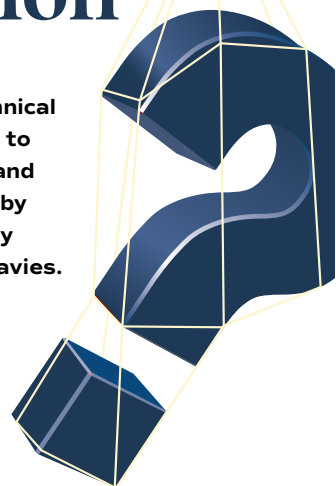
Tell us an interesting fact about yourself?
I represented Team GB between the ages of 14 to 16 at judo and was fortunate enough to compete across the world.

Technical Question

This quarter's technical question is related to health and safety and has been provided by our Health & Safety Manager, Louise Davies.

The question is:

At what decibel (dB) level must employers provide hearing protection and establish hearing protection zones?



To answer our technical question, please log into The Gateway. Submit your answer by **Friday 4th July 2025**, to enter the prize draw. All correct entries will be included in a random draw. Good luck!

JANUARY'S TECHNICAL QUESTION WINNER

A reminder of January's question:

What is the name of the document that lists all the different ways a fire alarm system can be activated, and also indicates how the systems and plant within the building should respond to each different activation?

Answer: Cause and effects matrix

Our winner this quarter is **Davey Cordery, Contract Support Administrator!**

Congratulations, Davey, we hope you enjoy your voucher. Thank you to all those who took the time to send in an answer and well done to all those who answered correctly!





Employee of the Quarter

Once again, we received some fantastic nominations over the last quarter. More than 15 candidates came in via The Gateway, which is an impressive result!

This quarter's winners are Liam Cox, an Apprentice for Business Unit 4 who is currently based at The Bower, and the team at Alphabeta, which includes Aneurin Andersen, Site Manager; Mark Turney, Mechanical Technician; Craige Goodbody, Handyman, and Callum Raybould, Electrical Technician.

The Alphabeta team has demonstrated outstanding

performance in recent months, achieving the top score in energy efficiencies with Demand Logic for the Helix portfolio, and it's not the first time they've accomplished this!

Demand Logic said: "Well done to the Alphabeta team, this quarter's leader. You'll note from the report, there is a clear correlation between completed actions and engagement leading to enhanced performance."

"There is a clear correlation between completed actions and engagement leading to enhanced performance"



Vote for your next Employee of the Quarter

Voting has now reopened! To vote for your Employee of the Quarter, please log in to The Gateway. Please submit all your nominations by Friday 4th July 2025 to make sure your vote is counted.

Our congratulations go to all the team for this incredible result.

First-year Apprentice **Liam** was nominated by our senior management team due to his remarkable impact since joining Jaguar. He has shown a strong willingness to learn and integrate with his team members. He constantly asks questions and carries out tasks to the best of his ability, offering support whenever possible. Liam's Account Manager, Lee Tristram, received glowing feedback from Steve Dennett, an AC Engineer, who said: "I would like to express my thanks to Liam Cox of The Bower during my AC service visit. This young man was very polite and extremely helpful in offering assistance with access around the building and very keen to ask questions about AC, especially when I had an electrical fault on an AC unit."



Liam Cox

Tom Amos, Business Unit Head added: "Liam was also singled out by one of our tenant clients at a meeting last week as being exceptionally enthusiastic, knowledgeable and a great help whenever he is called upon."

Well done to our team at Alphabeta and Apprentice Liam – keep up the great work!

Our runners up this quarter are:

- **Steve Broughton**, Site Manager at 33 Cavendish Square
- **Derrick Faulkner**, Fabric Supervisor at Simmons & Simmons
- **Chris Carter**, Electrical Technician at Simmons & Simmons



Steve Broughton

“Chris and Derrick are a true credit to both you and Jaguar”

Steve received very positive feedback from our customer at Colliers, as well as from an external auditor who conducted the ISO 14001 audit on site. The customer expressed their appreciation by saying: "I wanted to say a huge thank you for all your help and support with the ISO 14001 Audit over the past two days.

"I know you've been heavily involved with it and your efforts are truly appreciated. I am incredibly grateful for everything you do for us, you are a real asset to our team. We received just one finding and no non-



Derrick Faulkner

NOMINEES

Well done to all of our nominees over the last quarter!

- **Nasir Mirza**, Electrical Technician at Mid City Place
- **Jean Bula Mpanzu**, Mechanical Technician at The Landmark
- **Ellis Bartlett**, Mechanical Technician at The Landmark
- **Liam Mooney**, Site Supervisor QRT at Nova 2
- **Phoebe Madden**, Business Unit 1 Contract Support Administrator – various locations
- **Poppy Redpath**, Contract Admin Supervisor at Head Office
- **David Randall**, Capacity Manager for Business Unit 3 (currently based at The Stage)
- **Iain McNish**, Site Supervisor and Johnson Le, Electrical Engineer at 71 Queen Victoria Street
- **Mark McCarthy**, Combustion Engineer – various locations.

conformities, making this a great audit result overall!"

Steve's Account Manager, Allan Taylor, added: "Steve is always hard-working on site, he carries out his site manager duties along with completing his technical apprenticeship and never complains about doing so."

Chris and Derrick were both nominated by their account management team. The building management team at Simmons & Simmons also received positive feedback from their catering subcontractor, who said: "I want to acknowledge the exceptional support we've received from these two individuals. They are a true credit to both you and Jaguar.

"They are always visible on the floor and are quick to respond and go above and beyond every single time. They've made both our work and daily tasks much easier and less stressful, especially with the busyness of events and moving furniture/setups around for back-to-back events and last-minute changes. They truly care, and we are very grateful for their efforts."

Congratulations to Steve, Chris and Derrick! 🟡

SHOW YOUR SUPPORT FOR CHARLIE FORD!

Charlie is our Administrator at A&O and on 7th June she will be taking part in the Lake District Ultra Challenge! This event features a continuous 100 km loop that includes challenging hills, the Garburn Pass, historic Ambleside and a halfway point by Lake Windermere. Charlie is raising money for a fantastic cause, Cancer Research UK, so please show your support and donate if you can by going to www.justgiving.com/page/charlotte-ford-lidewei-simmons



An InSite into our Community OnSite



INSPIRING VISIT TO PECAN

We had a wonderful visit to our partner charity, Pecan, in February. Our Finance Director, Liza McGuigan, met with the amazing team there and we heard about the recent success stories that Pecan has facilitated in the community.

Pecan is a charity that offers holistic support to the local community through various projects, addressing a wide range of needs. To find out more about their work, visit www.pecan.org.uk

We will be offering volunteering opportunities to everyone this year to help us support Pecan. Keep an eye out for the email! 🟡

WE'RE PROUD SUPPORTERS

Jaguar is proud to sponsor the Waltham Abbey Youth FC Jaguars again this year. The team is having an excellent season and is currently sitting at the top of its league, with one game remaining.

Brad Rice, the manager of Abbey Youth FC Jaguars, said: "We are all extremely grateful for Jaguar's continued support. Thank you for the new kit - it looks fantastic!"

Congratulations to Abbey Youth on your achievements this season!



Fantasy Football

As we go into the last quarter of the season, there continues to be a lot of movement in the Jaguar Fantasy Football league!

Mark Williams has now taken the top spot, overtaking previous leader Fadul Fadul. Mark is now on an impressive 1965 points, with a strong 26-point

lead on second place Adam Nguyen. It's still close in the top spots though as there are only 43 points between first and fifth place.

Previous winner, Iain McDougall, must have left his skills in the last season as he sits in 35th place.

Game week 30 saw a wide range of points scored, but the worst of the worst came from Nathan Brand with a score of 20 points; maybe he should consider changing his team's name from "Light Work" to "Hard Work". Jade Stevens has

slipped to the bottom of the table this quarter, raising questions about her football knowledge. With time running out, it may be too little too late for a comeback.

Mo Salah is still the highest scoring player this season with 309 points, with Mbuemo and Palmer equally on 187 points each, making these players vital to every team.

Don't forget to use your chips such as wildcards, free hits and assistant managers as the £100 prize money is still there for the taking!



HEALTH CHECKS HELP TO PUT WELLBEING FIRST

More than 60 Jaguar members participated in an in-person health check held on Monday 17th March at our Head Office.

Bluecrest, in partnership with Vitality, provided three dedicated nurses to assist with the sessions. The checks are designed to be quick, convenient and stress-free, with each appointment lasting around 10 minutes. The services included monitoring blood pressure, conducting blood profiling (including total cholesterol, high-density lipoproteins (HDL) and blood glucose levels) and calculating body mass index (BMI) through height, weight and waist measurements.

Organising these appointments was important to us because when individuals are healthy and well, they can contribute more effectively to their families, friends and workplaces. We received excellent feedback from our

participants and we are planning to continue to offer in-person health checks next year.

Thank you to our Bluecrest nurses and to everyone who took part! 🙌



Fancy a challenge?

We're taking part in the annual JLL 5k again this year.

DATE: Thursday 4th September

TIME: 5pm arrival, 6pm race start

LOCATION: Regents Park – Hub Bar & Cafe

COURSE: Flat and fast 5k

i Sign up by emailing Catherine Waite at cwaite@jbs-ltd.co.uk



Rank	Team and manager	GW	TOT	Rank	Team and manager	GW	TOT
1 ●	Yoro Wizard Harry Mark Williams	49	1965	9 ♥	JMP FC Jack Phillips	45	1884
2 ●	Amand Team Adam Nguyen	46	1939	10 ♥	Cat Funts Alex Richards	48	1884
3 ●	Crescent moon Fadul Fadul	54	1933	11 ●	Moosh Darron Meredith	43	1872
4 ♣	Kai Me A River Joe Kilduff	57	1929	12 ♣	Potts and pans Neil Askew	67	1856
5 ♥	Areola Grande Adam Johnson-Charge	48	1922	13 ●	Ødegardian OT Galaxy Jonathan Walker	50	1841
6 ●	Gravity Gravity Iwere	49	1916	14 ♥	DWK FC David Knight	45	1840
7 ●	UdogieStyleee Lauren Jackaman	58	1904	15 ●	Aisling Athletic xx Aisling Miller	52	1839
8 ♣	Seansgeezers Sean Flint	57	1892				



YOU ARE INVITED TO

Our summer event!

Where?

PLAYERS SOCIAL

1 Crispin Place, Spitalfields
London EC1 6DW

When?

THURSDAY 26TH JUNE
from 5pm

RSVP

Via The Gateway



6 Gracechurch Street,
London EC3V 0AT
Phone: 0207 071 0700
Email: enquiries@jbs-ltd.co.uk



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