

InSite

July 2025 Issue 27



Winding our way down on Baker St

We get to know the team keeping everything
running smoothly at 55 Baker Street

PAGES 4 & 5



JAGUAR
BUILDING SERVICES

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ENGINEERING**
PAGE 10

AN UPDATE FROM

Sid Newbon

ASSOCIATE DIRECTOR

Welcome to the July issue of *InSite*!

This marks my first introduction as Associate Director. For those of you who haven't met me yet, I manage Business Unit One and work closely with the developers of our management and reporting system, Apprise.

I'm pleased to provide an update on Apprise. With the new health and safety section well on its way to being fully rolled out across the business, we are now focusing on new developments.

We have a meter reading collection app, which is currently being tested onsite and is very close to being implemented across the business. The app will be used to collect the manual meter reads we have to record for sites and the data will be stored in a central database. We will also look at including AMR data from clients' systems here. Once we have the data held centrally, we can develop an automated display within a new dedicated energy section, replicating the monthly energy reports.

Other exciting updates include a new Dashboard that is nearing the end of its testing phase. The Dashboard will consolidate all necessary actions on a site, such

as reminders for upcoming specialist visits, outstanding paperwork for those visits, overdue site event updates and pending audit actions that require closure.

Future developments in the pipeline include a mobilisation app, specifically for the Mobilisation Team, which will also provide site teams with access to complete asset data and condition information at contract commencement.

In this issue, we meet Steve Broughton, the Site Manager at 33 Cavendish, who signed up for our Retrain Scheme nearly three years ago. Steve has had an interesting journey at Jaguar, so it's definitely worth a read!

We also get to know our team at 55 Baker Street, celebrate our latest winners in the Employee of the Quarter Scheme and provide a snapshot of our new LMS system.

It has been a very busy quarter in terms of charitable events and volunteering, so please take a moment to catch up on what's happening in the *InSite* into our Community pages.

One operational challenge we continue to face is the recruitment of

quality personnel. Although we have an excellent employment benefits package and a great reputation, the demand remains high. I'd like to remind everyone about our generous finder's fee of £3,000 for all technical positions and £1,000 for non-technical roles.

Please take a moment to review our current vacancies list and reach out to Ella Blackwood, our talent acquisition lead in HR, with the contact details of your candidates. Ella will take care of the rest.

Lastly, it was fantastic to see so many of you at our summer gathering at Players Social. I look forward to catching up with all of you again during the Christmas period. Until then, enjoy this fabulous sunshine. ■

Sid Newbon, Associate Director

"I'd like to remind everyone about our generous finder's fee"



New wins, retenders and losses

It's been another busy few months for our Business Development Team and we're delighted to reveal our latest contracts and new agreements

We have had yet another successful quarter, which is fantastic news! Our Business Development Team has been working hard to resecure existing contracts and obtain new agreements.

New tenant accounts won over the last quarter include:

- World Wide Technology at **25 Copthall**
- Klar Partners at **Belgrave House**
- Brevan Howard (L1) at **55 Baker Street**
- **Arbor Marketing Suite**
- Verkada, new tenant contract at **The Bower (Tower)**
- Recorded Future at **The Bower (Tower)**
- Level 7 at **Victoria House.**

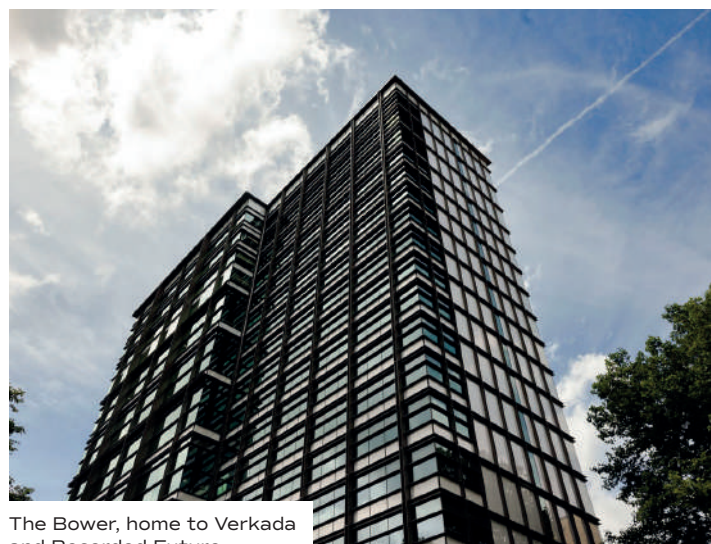
We are excited to announce that we have also secured a new occupier contract for leading law firm Travers Smith LLP. The contract will see us transition Travers Smith from their existing three properties – **10 Snow Hill, 2-3 Hosier Lane and 12 Smithfield** – into their new office at **Stonecutter** in March 2026.

This is a very exciting opportunity for our teams and marks a significant addition to Jaguar's growing portfolio of prestigious customers in the city.

Elliott Taylor has been assigned as the Account Manager, with Tom Amos as the Business Unit Head. ■



Stonecutter building, Travers Smith LLP new premises



The Bower, home to Verkada and Recorded Future



1 Knightsbridge

SUCCESSFUL RETENDER!

We are delighted to advise that we were successful in our retender for 1 Knightsbridge. The new term commenced on 1st June 2025 for a three-year period. Congratulations to our onsite team and wider management departments for retaining this account.

Unfortunately, we were not successful in retaining the contract for M&E services at Centre Point. Despite our team's best efforts, the building management team chose an alternative provider for the new term. We want to extend our gratitude to the fantastic team at Centre Point for all their hard work. Additionally, we will not be renewing contracts with the Wigmore portfolio and Carnaby Street Estate. Our services will also conclude at Three Crowns at New Fetter Place and Codenode at 15 Finsbury.



FROM LEFT TO RIGHT: Harry Penn, Allan Clifton, Hossein Khoshkholgh, Chris Longman, Clifford Ferreira, Nuno Bacala, Shay Rhoden, Tewodros Goitom, Hayden Spinks and Stephen Munday

SPOTLIGHT ON A SITE

→ 55 Baker Street

London W1U 8EW

Nestled in the heart of Marylebone, 55 Baker Street is located in one of London's most sought-after postcodes, offering the perfect blend of work and lifestyle benefits. With a BREEAM rating of 'Excellent', this building prioritises the wellbeing of both its occupants and the planet.

We had the opportunity to meet the engineering team behind the scenes and speak to Chris Longman, Facilities Director at London and Regional (L+R). Jaguar acquired the L+R portfolio in 2022, which includes 55 Baker Street as well as 10 Bloomsbury, 32 Jamestown Road, 265 Tottenham Court Road, 10 Parkway and the Cumberland Hotel.

The team at 55 Baker Street is made up of Harry Penn, Apprentice; Allan Clifton, Mechanical Technician; Hossein Khoshkholgh, Electrical Shift Technician; Chris Longman,

Facilities Director at L+R; Clifford Ferreira, Contract Manager; Nuno Bacala, Facilities Manager at L+R; Shay Rhoden, Site Contract Support; Tewodros Goitom, Shift Leader; Hayden Spinks, Site Supervisor; and Stephen Munday, Support Engineer. Danny Howell is the Account Manager, with Sid Newbon as the Business Unit Head.

The longest serving engineer at the building is Tewodros, known as Teddy, while the newest member of the team is Hayden, who started with us only a few weeks ago. The team oversees both the Cumberland Hotel Retail and 55 Baker Street, although 55 Baker Street typically takes the lead in service requirements.

Originally built in the 1950s as Marks & Spencer, 55 Baker Street was a concrete-framed structure with cramped floor plates. In the

GENERAL BUILDING INFO

Square footage:

624,747ft²

Number of floors: 16

Size of team: Eight

Staff coverage: Four days on, four days off - 12-hour day shifts only, seven days a week. Two engineers per shift. Day shift engineer who works 7am - 4pm, Monday to Friday

Client: London and Regional Properties

Chillers: 16 Aermec Chillers

Boilers: 11 Hoval Ultragas 650 boilers

Teddy introduces Hayden to the operations at 55 Baker Street





Bright spark Hossein keeps things working perfectly



Teddy and Harry check the BMS system to fault-find

early 2000s, L+R acquired the site and initiated a redevelopment project, transforming it into one of London's most iconic and innovative office spaces.

Chris Longman, Facilities Director at L+R, played a significant role in that redevelopment and has remained with the building ever since.

Chris said: "The building has a unique appeal; people want to be here, even if it's just for a short period. During the redevelopment, we created a hub where our cleaners, engineers and security personnel could come together. This set-up is quite unusual but incredibly effective as it enhances communication and teamwork. It also helps reduce the number of help desk requests. Although it's challenging, our team raises more requests than the tenants, demonstrating our proactive rather than reactive approach."

Being one of the first redevelopments of its kind, 55 Baker Street has received multiple awards, including the BCO Refurbished Workplace, IStructE Sustainability, Structural Steel Design and Concrete Society Sustainability.

Additionally, 55 Baker Street has become a 'sustainability benchmark', showcasing how retrofitting can be more advantageous than demolition and rebuilding strategies in terms of carbon emissions, cost and speed, while also preserving architectural heritage.

The building is set to undergo refurbishment in the next three years and is currently operating at 100% capacity until the project begins.

A huge thank you to the entire team for hosting us. It was a pleasure visiting 55 Baker Street and we look forward to witnessing the development of this site. ■



FUN FACTS...

What was your first job?

Clifford: HV apprentice at the SA Rail Network

Hossein: Electrical apprentice at Dornan

Harry: Working for a children's charity

Where's your favourite place in the world?

Clifford: Madeira

Hossein: Venice

Harry: Florida

What's the last series you watched?

Clifford: *Lost*

Hossein: *Squid Game*

Harry: *MobLand*

What's your favourite way to unwind after a busy day?

Clifford: MMA at my local club

Hossein: Going to a sauna and swimming pool

Harry: Walking my dogs

If you could trade places with anyone for a day, who would you choose?

Harry: Thomas Frank, so I could manage Tottenham Hotspur for a day



Allan carries out maintenance checks

A DAY IN THE LIFE

Steve Broughton

Site Manager at 33 Cavendish Square



Steve is delighted to have re-trained as an electrician and is about to complete his apprenticeship

When it comes to seeking out new challenges, Steve is a great example of what is possible at Jaguar. He has expanded his skill set ... and no two days are the same

Steve Broughton, Site Manager at 33 Cavendish Square, has had an interesting journey at Jaguar. He began as a Site Administrator then enrolled in our 'Retrain' scheme and will complete his three-year apprenticeship this September and qualify as a Level 3 Electrician. He told us a little more about his time onsite.

HOW DID YOU GET INTO THE BUILDING SERVICES INDUSTRY AND WHAT DID YOU DO PRIOR TO THIS?

I stumbled into building services quite unexpectedly. My career in telecoms seemed unstable at the time, with my role bouncing between field and office work. A contact at Rosser and Russell mentioned an opening for a Nationwide contract, which would put me back in an office overseeing daily operations. Though it was a completely different world

“I am incredibly grateful for his advice and glad I decided to pursue it. The studying has been challenging, but I've really enjoyed it”

from what I knew, I took the leap for the sake of stability. Ironically, I was made redundant within a year, but not before I gained valuable experience using Concept!

WHAT MADE YOU WANT TO RETRAIN?

Had I been offered the chance sooner, I would have jumped at it then too.

Working for an M&E contractor willing to fund my electrical qualification was a no-brainer. I felt a bit apprehensive at first, but a manager on one of the sites where I was working at the time encouraged me to take the opportunity. I am incredibly grateful for his advice and glad I decided to pursue it. The studying has been challenging, but I've really enjoyed it.

WHAT DOES A TYPICAL DAY LOOK LIKE FOR YOU?

When I arrive onsite, I first check in with the shift engineers for any plant issues. Then, I check my emails and diary, preparing necessary daily documents like permits and check sheets. After that, I'll walk around the site, often stopping by the client's office to address any urgent matters or discuss ongoing works. The rest of my day is then dedicated to managing incoming tasks: handling emails, processing quotes, ordering parts,



FUN FACTS...

What's something no one knows about you?

When I was 21, I had an aneurism.

What did you want to be when you grew up?

A paramedic. As I got older, I realised the amount of mental and emotional strength required wasn't something I had.

If you could trade places with someone for a day, who would it be?

My cat. All day long: eat, sleep, stare out the window, demand attention, then sleep some more. It's like an all-inclusive holiday every day.

Favourite TV show?

I've watched all seasons of *The Wire* and *Game of Thrones* more than once.

What's your favourite type of cuisine?

My family would tell you it's the three Cs: cheese, chicken and chocolate. I do love a Sunday roast though.



Steve enjoys taking on a variety of different tasks at 33 Cavendish Square

coordinating with subcontractors and working through audit actions.

WHAT DO YOU ENJOY MOST ABOUT YOUR JOB?

What I enjoy most is the unpredictability of each day. Working in such an old building means there's always something happening, which keeps things interesting. Beyond that, we have a good team at 33 Cavendish Square, which makes a huge difference. That's not just the Jaguar staff, but the entire wider team genuinely works well together.

WHAT ADVICE WOULD YOU GIVE TO YOUR YOUNGER SELF?

Don't shy away from trying new things and definitely don't be afraid to fail. Most skills take time to master and making mistakes or even failing is part of that journey.

WHAT ADVICE WOULD YOU GIVE TO SOMEONE WHO WANTS TO WORK IN THE INDUSTRY?

This is a small industry, and faces you see today at one company you'll likely see at another tomorrow. Treat everyone with respect because your conduct and relationships today could influence your opportunities in the future. ■

Thank you for taking the time to chat with us, Steve. It was fascinating to learn more about your role and how it has evolved over the years. Congratulations on nearly completing your apprenticeship!



LEFT TO RIGHT: Marco Herrera Cortes, Electrical Technician; Steve Broughton, Site Manager and Robert Pyrzanowski, Electrical Technician



A strong spirit of teamwork makes Steve's job much easier

Projects Update

Moor House is the largest project secured by the Projects team, valued at approximately £12 million

PROJECT STATS

Building name: Moor House, 120 London Wall, London, EC2Y 5ET

Client: Savills

Project duration: Two years

Client benefits: More sustainable and energy-efficient operations

PROJECT OVERVIEW

Moor House's central plant replacement is the most ambitious challenge delivered by our Projects division to date. As the industry moves toward Net Zero 2050, this project supports long-term decarbonisation by transitioning the building to an air source heat pump (ASHP) system delivering both chilled water (CHW) and low temperature hot water (LTHW).

A major part of the upgrade includes migrating from constant to variable flow via a demand-led BMS strategy, resulting in a smarter, greener building operation.

KEY SYSTEM UPGRADES

- **BMS:** Upgraded to Tridium Niagara N4, with new backbone, server racks,

MCC panels and field devices

- **Chillers:** Replaced six air-cooled units (5 MW total), with Mitsubishi New ASHPs and upgrade of primary and secondary pump sets
- **Heating:** Removed three gas boilers (1 MW each), replaced with ASHPs and LTHW buffer vessels
- **FCUs:** Levels 1-2 upgraded; tenant-led upgrades ongoing from Levels 3-16
- **Ventilation:** Eight AHUs refurbished to support variable airflow and demand-led controls.

PROGRESS HIGHLIGHTS (AS OF JULY 2025)

- Two roof-level AHUs refurbished and



Moor House

ASHP pipework



WE'VE EXPANDED OUR TEAM!

We are delighted to announce we have recently welcomed three new team members: Project Manager Ivan Mendoza, Assistant Project Manager Jack Phillips (internal transfer) and Project Support Administrator Julia Marzec (internal transfer). Please join us in wishing Ivan, Jack and Julia the best of luck in their new roles.



Ivan Mendoza



Jack Phillips



Julia Marzec



ASHP modules



iFX unit

operational with variable airflow

- Two out of three gas boilers decommissioned for ASHP integration
- 500-tonne crane lifts completed: boilers removed, three 5000L buffer vessels and ASHPs installed
- ASHP modules commissioned, adding 2 MW cooling, with total now >5 MW
- Buffer vessel pipework progressing for August 2025 completion.

CHALLENGES

- Complex logistics and heavy-lift coordination
- Integrating new systems in a live, fully occupied building.

OPPORTUNITIES

- Major step toward net zero and energy-efficient operations
- Future-ready infrastructure with smart, demand-led control
- Enhanced tenant comfort and long-term operational savings. ■

Celebrating Women in Engineering Day 2025

Meet two of our female engineers making a difference in the building services industry

To celebrate this year's International Women in Engineering Day (INWED) on 23rd June, we spoke to two of our female engineers: third-year Apprentice Macy Jordan and Support Engineer Alandriyah Yisrael.

INWED highlights the contributions of women engineers around the world, especially since they remain significantly under-represented. According to 2021 figures, only 16.5% of engineers in the UK are women. As the only platform of its kind, INWED plays a crucial role in inspiring more young women and girls to pursue careers in engineering.

We hope that our conversations with Macy and Alandriyah will encourage more women to consider engineering roles.

WHY DID YOU CHOOSE TO ENTER THE BUILDING SERVICES INDUSTRY?

Alandriyah: After spending time working on building sites, primarily performing electrical installation duties and completing various projects, I was given the opportunity to work in the building services industry. I took the opportunity because the roles in this field would allow me to learn and develop multiple skills. I haven't regretted making this choice!

Macy: I joined the company as an administrator for

Jaguar as my first career job. I then became interested in the engineering side of the industry when I had the opportunity to apply for the Apprenticeship Scheme. I thought it would be really beneficial for me to carry a skill and qualification in electrical engineering.

WHEN DID YOU FIRST BECOME INTERESTED IN ENGINEERING?

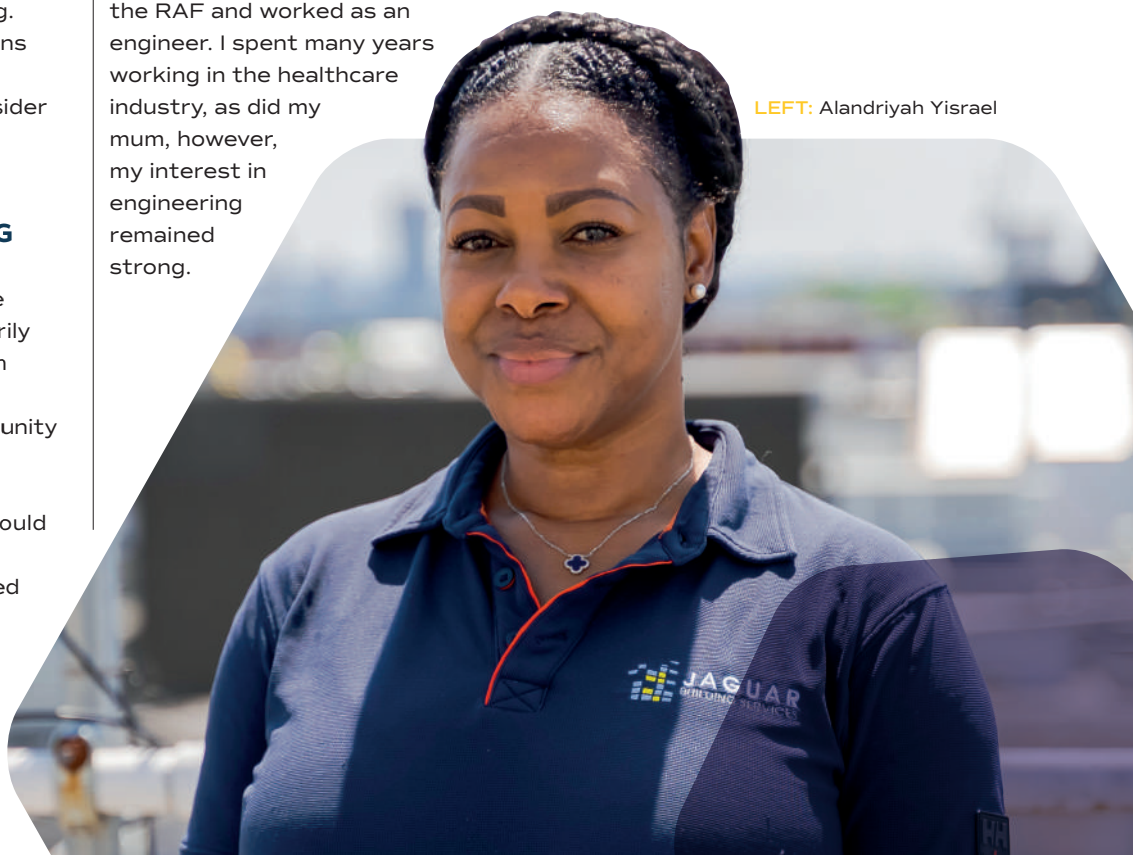
Alandriyah: My interest in engineering began at a young age, thanks to my dad, who served in the RAF and worked as an engineer. I spent many years working in the healthcare industry, as did my mum, however, my interest in engineering remained strong.



Alandriyah has always been interested in an engineering career

“I want to continue studying and developing a comprehensive understanding of all aspects of the building services industry”

LEFT: Alandriyah Yisrael





“I would also love to be a part of an initiative to encourage more women into engineering and help make the industry more inclusive and accessible”

RIGHT:
Macy Jordan



An opportunity arose for me to learn, work and study to become an electrical engineer. With dedication and commitment, I successfully completed my Level 2 and Level 3 City & Guilds electrical installation qualifications at South Thames College.

Macy: I’ve always had a natural curiosity for understanding how things work. Having the opportunity to work in a variety of environments has broadened my understanding of plant and equipment and how this maintains the day-to-day operation of a building. I have an electrical bias – it’s where I have built my core skills and feel most confident. However, I’ve also learned alongside mechanical engineers and understand both, which is valuable in the building services industry.

WHAT DOES YOUR DAY TO DAY LOOK LIKE?

Alandriyah: My daily work involves inspecting equipment in plant rooms to ensure it is functioning properly. I perform planned preventative maintenance (PPM) on various systems, including fire alarms, electrical systems, plumbing, and heating, ventilation and air conditioning (HVAC) systems to keep them in good working order. Additionally, I carry out repairs, such as replacing light fittings

etc, as and when they are required.

Macy: My days are very rarely the same. I’m often responding to faults, carrying out PPMs and ensuring systems are functioning correctly. I also work alongside contractors and other engineers.

WHAT IS YOUR ULTIMATE GOAL IN THE INDUSTRY?

Alandriyah: I want to continue studying and developing a comprehensive understanding of all aspects of the building services industry, with the aim of working in energy and building management



Alandriyah hopes to become a BMS engineer in future

systems (BMS). I aspire to become a BMS engineer for our company and would like to work closely with the technical team to achieve this goal. I am confident that, with the support of the fantastic team at Jaguar, especially my line manager, Neil House, I can reach my objective of becoming a BMS engineer.

Macy: My goal is to keep growing and expand my knowledge and step into a leadership role. I would also love to be a part of an initiative to encourage more women into engineering and help make the industry more inclusive and accessible. ■

Access to learning

Our online education system is having a refresh – keep your eyes peeled for the big reveal!

Over the past few months, our HR team has been collaborating with our software provider, Access, to enhance our learning platform.

The upgraded platform will include both online and face-to-face training and provide users and management with greater visibility of completed training across our sites, while also keeping all certificates in one place.

We are excited to announce that the development process is now complete and we are ready to launch the new platform.

The learning system has been rebranded to deliver an improved user experience, featuring a redesigned homepage and intuitive navigation that is visually engaging. This transformation will enhance

how the learning system is utilised. You will still be able to access your eLearning, along with newly introduced face-to-face training required for your role.

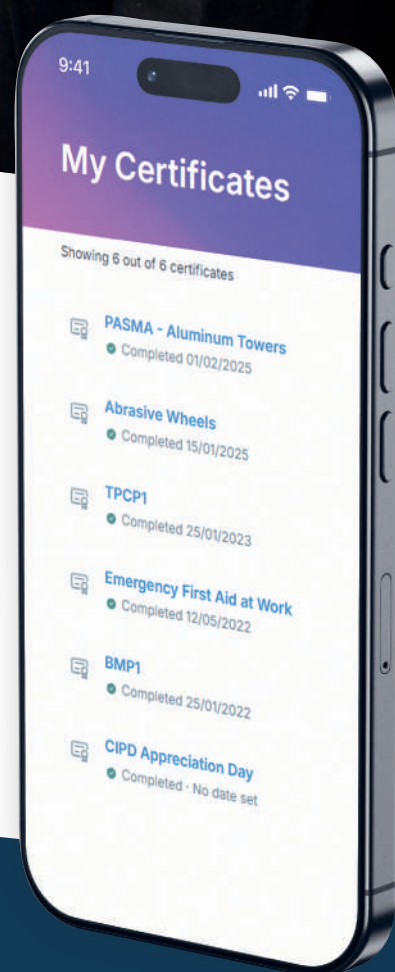
Managers will also have access to reports that detail the training completed by their teams.

We will soon provide you with details on how to navigate the new version of the learning system, ensuring you are fully prepared for the launch.

We hope you enjoy the refreshed look and feel of the system!

If you have any questions about Access or the changes, please email **Training Advisor Camilla Schofield** at cschofield@jbs-ltd.co.uk 📧

Camilla Schofield



“This upgraded platform will include both online and face-to-face training”

→ Promotions

Congratulations to everyone who is now taking on a new role after our latest well-deserved promotions across the business

We are delighted to announce that there have been several new promotions over the last quarter.

The Business Development team has undergone significant changes. **Bryony Meadows** and **Jade Stevens** have both been promoted to Bid Supervisor. Additionally, **Paul Stevens** has been promoted to Senior Estimator and **Aisling Miller** has been promoted to Bid Manager. Congratulations to everyone in the BD team!

In the Landsec Westend Portfolio, **Adam Condon** has been promoted to Technical Services Manager, and **David**

Randall has been promoted to Account Manager for Business Unit Three. **Jack Cook** has been promoted to Electrical Engineer at Moor Place – congratulations, Jack! **Jack Phillips** has been promoted to Assistant Project Manager at Head Office – great news Jack, we wish you the best of luck in your new role.

The IT department has also seen changes this past quarter: **Danny Dowsett** has been promoted to IT Technician and **Ross Carter** has been promoted to Lead IT Technician. Well done, Danny and Ross! 🟡



Bryony Meadows



Jade Stevens



Paul Stevens



Aisling Miller



Adam Condon



David Randall



Jack Cook



Jack Phillips



Danny Dowsett



Ross Carter

LONG SERVICE

CONGRATULATIONS TO ALI HATEB ON YOUR 15-YEAR ANNIVERSARY!

This month, Ali is celebrating 15 years with us at Mid City Place. Sharing some of his journey, he said: “Before joining Jaguar, I worked at Norland at the Tower of London. I found my way to Jaguar through word of mouth.

“Over the years, I have seen many people come and go, and we have often shared knowledge, skills and experiences along the way. In the past

decade, I have witnessed numerous upgrade projects, both mechanical and electrical, including chillers, switch gears, lighting, BMS systems and fire alarm systems, which have helped me stay informed about new technologies.”

Thank you Ali, for your service, commitment and support. Here’s to the next 15 years!



Ali Hateb

REMINDER: CONFINED SPACE ENQUIRIES

If you are managing a confined space enquiry, please ensure you notify the H&S team as early as possible and provide a detailed Safe System of Work (SSOW). A minimum of two weeks' notice is required.

Please also be aware that if you require attendance from the H&S team, they currently have annual leave scheduled. All works must be coordinated alongside existing workloads and planned site visits. Advance notice is essential to ensure support can be arranged.

Thank you for your cooperation.

NEAR-MISS REPORTING – DON'T IGNORE IT!

Have you spotted something unsafe or had a close call? Reporting a near miss helps us prevent accidents before they happen.

You can report any near-miss events by using the Apprise QR codes that are displayed on site noticeboards, or speak directly with a member of the H&S team.

Reporting near misses can reduce accidents by up to 25% and helps to identify hazards before they cause harm.

Health & Safety Update

APPRISE LATEST

We are celebrating the successful development, launch and roll-out of the all-new Jaguar Apprise system health and safety (H&S) phases.

The newly developed functions include:

- Accident and incident reporting via Apprise (using QR code technology)
- Electronic permits (limitation of access, hot works, working at height and confined spaces)
- Completion and record-keeping of frequent and ad hoc H&S inspection and compliance tasks.

This innovative system allows our H&S and compliance teams access to site records and accident, incident and near miss data, as well as live permit to work information for each JBS site. This improved visibility provides us with a live snapshot of the compliance status of each site and information on high-risk works.

So far, 40 Site Managers and Supervisors and 13 Account

Managers and Business Unit Heads have received training on the H&S phases.

Further training is planned and we aim to have all sites trained by the end of September.

Since the successful implementation of the H&S functions, we have had:

- 16 accidents and 13 near misses reported utilising the new QR code technology
- 1,194 permits to work raised.

The implementation of our electronic permit-to-work process has also contributed to a reduction in paper consumption, further supporting our efforts to achieve carbon net-zero targets.

We have received positive feedback on the launch of this system, which is being continuously developed and improved to ensure it provides our site teams and the H&S department with the maximum benefits. ■

HEALTH AND SAFETY CHAMPION

We're pleased to announce that this quarter's Health and Safety Champion is Scott Leadsham.

Scott was nominated by Dan Vary, Health and Safety Advisor, for his continued support and excellent collaboration with the H&S team.

Scott recently managed a confined space task, where he took care to:

- Review the subcontractor's Safe System of Work (SSOW) in detail
- Ensure the documentation was complete and compliant before

submitting it for approval

- Apply the training and guidance he had received to carry out the task effectively, requiring minimal support from the H&S team.

Dan said: "Scott has shown a strong commitment to H&S practices and he worked closely with our team to make sure everything was completed safely and correctly."

Well done, Scott – your attention to detail and willingness to work closely with the H&S team is greatly appreciated!



Scott Leadsham,
Technical Services
Manager, City Point



The team with their latest Gold Medal Award from RoSPA

ROSPA SUCCESS!

On Tuesday 10th June, the H&S team attended the 2025 RoSPA Awards presentation, which was held at the JW Marriott Grosvenor House Hotel in Mayfair.

The H&S department collected the RoSPA Gold Medal Award after a rigorous application process that involved submitting more than 50 pieces of evidence and answering many essay-style questions to a specified word count.

This is Jaguar's second Gold Medal, which recognises the H&S team's achievement of six consecutive years receiving a RoSPA Gold Award.

Obtaining this award is a great achievement that the H&S team is extremely proud of, as it demonstrates our commitment and dedication to our high health and safety standards across the company. Over the years, we have invested significantly in our health and safety department to ensure all sites receive a high level of comprehensive



The 2025 prize is the second time we have been given the award

support. We believe this continuing investment positions us among the leading health and safety teams in the building services industry.

The team would like to take this opportunity to thank everyone at Jaguar for their continued support of the H&S and compliance department – without this, these awards wouldn't be possible. ■

“It demonstrates our commitment and dedication to our high health and safety standards across the company”

DID YOU KNOW?



HUMAN ERROR CONTRIBUTES TO AROUND 80% OF WORKPLACE ACCIDENTS

Most incidents can be prevented through awareness, training and following procedures.



WEARING THE RIGHT PPE REDUCES INJURY RISK BY UP TO 60%

Always use the correct personal protective equipment for the task.



NEARLY ONE IN THREE WORKPLACE INJURIES ARE DUE TO SLIPS, TRIPS AND FALLS

Good housekeeping and hazard reporting are key to prevention.



MORE THAN 70% OF SERIOUS INJURIES HAPPEN DURING ROUTINE TASKS

Never become complacent – follow safety procedures every time.

Employee of the Quarter

We had some great nominations this quarter, so thank you to everyone who took the time to put forward a potential winner!

Our winners for July are Michael Walton, Apprentice currently based at One Curzon Street; Dave Church, Tenant Supervisor at Citypoint and Iain McNish and Johnson Le at 71 Queen Victoria Street and our team at 150 Cheapside. Here's why they won...

MICHAEL WALTON

Apprentice Michael was nominated by his Account Manager after receiving outstanding feedback. Michael has been on site at One Curzon Street for the final phase of his apprenticeship and has proven to be a valuable asset to the team.

One customer within the building said: "Michael was excellent in resolving our chairman's cooling issue independently. The support he provided to the other tenants and the communication he maintained throughout the morning were commendable, he truly went above and beyond."

Well done, Michael and thank you for all your hard work.

Michael Walton, Apprentice, is a winner



Vote for your next Employee of the Quarter

Voting has now reopened! To vote for your Employee of the Quarter, please log in to The Gateway. Please submit all your nominations by **Wednesday 1st October 2025** to make sure your vote is counted.



Dave Church,
Tenant Supervisor

DAVE CHURCH

Dave was recently promoted to Tenant Supervisor and he has made a significant impact since taking on this role. Several tenants have written to our management team to express how helpful and proactive Dave's approach has been, leaving a lasting impression on them.

Dave's Account Manager, Mark Stokes, commented: "While still learning his new role and navigating

various training and IT systems, Dave has worked tirelessly to get up to speed while continuing to provide excellent service to our clients. The feedback has been overwhelmingly positive from multiple tenants, and I want to highlight his positive attitude toward this new challenge. A huge thank you from me!"

Well done, Dave. This is fantastic feedback.

"Dave has worked tirelessly to get up to speed while continuing to provide excellent service to our clients"

IAIN MCNISH AND JOHNSON LE

Iain and Johnson were nominated by their Account Manager and Building Management Team. On the 17th of June, 71 QVS was experiencing issues with the Building Management System and chiller communication. With extremely hot weather expected, changes were implemented to keep the chillers running longer to minimise discomfort for our customers the following day. Johnson took the initiative to check in later that evening, just as the changes were meant to take effect. He noticed that the changes had not been implemented.

Determined to resolve the issue, Johnson drove to the building and discovered a problem with a pump that was preventing the chillers from operating. He worked until 2 am to fix the issue. Thanks to Johnson's

outstanding efforts, the site was functioning efficiently the next day.

Iain has also received some fantastic feedback from the building management team at 71 QVS. Our customer said: "In the short time I've been here, I've been thoroughly impressed by the Jaguar team on site. What stood out most to me when meeting each tenant today was the consistent feedback on how helpful and supportive the team is toward occupiers. Navigating the balance between tenant and landlord responsibilities is never straightforward, especially given historical challenges. However, it's clear that the management of this relationship has significantly improved, and the current approach represents a marked step forward."

Thank you Johnson and Iain for your going above and beyond.

150 CHEAPSIDE TEAM



LEFT TO RIGHT: Krunal Patel, Electrical Technician; George Spence, Mechanical Technician; and Mark Williamson, Site Manager

Our team at 150 Cheapside has excelled this quarter! Site Manager Mark Williamson, Mechanical Technician George Spence and Electrical Technician Krunal Patel were nominated by the building management team for their exceptional response to a flood incident last month: "I would like to thank and commend the team, Mark, George and Krunal, for their swift action and efforts in dealing with a flood incident at 150 Cheapside. A restaurant tap was left running overnight, the source of the leak was identified and our office floor had to come up, along with other tenanted areas on the lower ground floor. The team worked with occupiers to ensure their equipment was safe and not damaged, the areas were cleaned, dehumidifiers on site, floors were back down, and they ensured we were able to work from the office again the very same day. It was a fantastic effort by all."

Well done to the team for exceeding expectations and dealing with issues promptly and efficiently.

NOMINEES

A special mention also to our nominees this quarter. Thank you for your hard work and dedication:

- **Thomas Harrison**, Mechanical Technician, and **Chau Hoang**, Electrical Engineer, at Victoria House

- The entire team at **Hyla**
- **Aidan Tkaczyk**, Site Supervisor at Paternoster Square
- **Pierre Amani**, Electrical Technician at Sancroft.

Technical Question

This quarter's technical question is a tough one! It was provided by **Steve Jackaman**, Operations Director.

The question is:

The difference in temperature between flow & return, or 'on' and 'off' coil temperatures is more commonly referred to as what?

Log in to The Gateway to submit your answer! Kindly respond by **Wednesday 1st October 2025**. If you answer correctly, you will be entered into our prize draw!

APRIL'S TECHNICAL QUESTION WINNER

As a reminder, April's question was:

At what decibel (dB) level must employers provide hearing protection and establish hearing protection zones?

Answer: 85 dB

Congratulations to **Archie Palmer**, Contracts Support Administrator for the **Landsec Portfolio**, who correctly answered our technical question!





Our cyclists get on their bikes for a great cause

LLOYD'S BIKE RIDE

On Thursday 12th June, our team of Jaguar cyclists rode more than 60 miles from Lloyd's to Whitstable to support and raise funds for the Army Benevolent Fund.

The charity provides a lifetime of assistance to soldiers, veterans and their families, regardless of when or where they served. They offer ongoing support through grants to those facing significant challenges and to charities that assist the broader Army community. For more information, please visit www.armybenevolentfund.org

Emma Ralley, our HR and Training Administrator, said: "The Lloyd's of London Ride was a great day for an even better cause. It was a wonderful opportunity to meet fellow partners from Lloyd's and engage in some healthy competition. The course was very hilly, with two particularly tough climbs, but it was all worth it once we arrived in Whitstable."

We are very proud to have participated in the ride again this year for such a valuable charity that provides essential support to soldiers, veterans and their families in times of need. Thank you to Lloyd's for another fantastic cycling experience!

An InSite into our Community OnSite

TOUR DE PATERNOSTER

On 5th June, we took part in the Tour de Paternoster, sponsored by Paternoster Square Estate, to help raise funds for the Future Dreams breast cancer charity.

Future Dreams offers in-person and online support for those diagnosed with the disease, as well as funding vital secondary breast cancer research.

Our dedicated team cycled a total of (almost) 196 miles to Paris on static bikes. It was a fantastic day

filled with positive energy and an incredible atmosphere!

A huge thank you goes to Paternoster Square Estate for hosting such a wonderful event again this year, with a special thanks to Future Dreams for increasing awareness about breast cancer support.

And, of course, well done and thank you to our amazing riders. We look forward to participating again next year! ■

Miles of smiles from our team members as they hit the virtual road



Hands-free and heading for Paris

PETER'S £400 FOR PROSTATE CANCER UK

On Saturday the 14th of June, Peter Jefferies competed the March for Men at Battersea Park, London. Peter raised more than £400 to help fight prostate cancer, which affects one in eight men, according to the charity Prostate Cancer UK. Peter's funds will go into better tests and treatments to diagnose men sooner and save lives.

For more information, or to take part in the next March for Men event, please visit marchformen.prostatecanceruk.org/about

Fantasy Football

With the football season wrapped up, we wanted to say a big well done to everyone for another brilliant and fiercely competitive year of fantasy football!

Congrats to **Adam Nguyen**, who topped the table and bagged a tidy £100 – excellent work!

Commiserations to **Mark Williams** and **Fadul Fadul**, who finished joint second – just two points off the top. **Joe Kilduff** wasn't far behind either.

Special mention to Mark, who claims second place yet again. It might be time to rename your team to Arsenal, Mark – there's always next season!

Hats off to **Lauren Jackaman**, who knocked out **Riley Clifton** on her way to lifting the cup. Enjoy your reign as Cup Queen, Lauren!

No surprise here, **Mo Salah** led the pack with a whopping **344 points**. Safe to say he won't be warming many benches next season.

It was a gritty scrap at the bottom but, in the end, **Nathan Brand**, **Callum Murray** and **George Martin** take the dreaded drop. I'm sure you will all bounce back!

Thanks again to everyone who took part. We'll see you next season for more drama, last-minute transfers and questionable captain picks.

Until then, enjoy your summer!



Our race aces took on the 5k challenge to support Tommy's

THE GILBERT 5K

In May, some of our Jaguar team ran 5k, organised via our customers at The Gilbert to help raise money for a fantastic cause.

Tommy's supports families throughout their entire pregnancy journey by turning breakthrough research into new tests and treatments. The charity campaigns for national changes to maternity

care and provides expert support and information.

Our Jaguar team – Aisling Miller, Luke Poole, Elliott Taylor and Graeme Byrne McSorley – described the run as challenging but great fun!

We look forward to participating again next year and will bring along a few more Jaguar runners to support this very worthy cause! 🟡

SUPPORT CONOR IN RAISING MONEY FOR TOMMY'S

Conor Fenton, Site Supervisor at 55 Ludgate, has successfully secured a place in next year's London Landmarks Half Marathon, which will take place on Sunday 12th April 2026. Conor is raising money for Tommy's, a charity dedicated to saving babies' lives and supporting families through pregnancy loss, premature birth and stillbirth. If you can donate to help this very special charity, please do so via llhm.tommys.org/fundraising/conors-fundraising-page838



Conor is braving the London Landmarks Half Marathon to support the charity

CELEBRATING VOLUNTEERS' WEEK 2025

During Volunteers' Week from the 2nd to 8th June, we gave everyone at Jaguar the opportunity to volunteer at one of our partner charities, Pecan. This community development charity is based in Peckham and helps people access essential services, including food, housing and job support.

Our team volunteered at Pecan's Pantry over two days, assisting with stock takes and helping customers.

Volunteering in the community has become more crucial than ever in 2025 as the charity and voluntary sector work to tackle some of the toughest challenges facing our society.

Thank you to all our volunteers and a special thank you to Pecan for allowing us the opportunity to engage with the local community. We look forward to next time!



Our volunteers dished up support at Pecan's Pantry

Rank	Team and manager	GW	TOT	Rank	Team and manager	GW	TOT
1 ●	Amand Team Adam Nguyen	38	2454	9 📉	Gravity Gravity Iwere	31	2322
2 📈	Crescent moon Fadul Fadul	68	2452	10 ●	Rubber Digne Rapids Casey Butler	67	2313
3 📉	Yoro Wizard Harry Mark Williams	63	2452	11 📈	JMP FC Jack Phillips	66	2294
4 📉	Kai Me A River Joe Kilduff	64	2449	12 📉	Cat Funts Alex Richards	43	2288
5 ●	Areola Grande Adam Johnson-Charge	61	2409	13 ●	Potts and pans Neil Askew	60	2264
6 ●	UdogieStyleee Lauren Jackaman	63	2366	14 📈	Bowen Arrow Garry McMeechan	70	2229
7 ●	Seansgeezers Sean Flint	42	2343	15 📉	Can I Yoro Your Car? Liam Virdee	52	2227
8 📈	Moosh Darron Meredith	54	2334	16 📈	Lemon Drizzle FC Chris Eaton	56	2223

Fun in the summer sun

On Thursday 26th June, our team gathered for our biannual company get-together at Players Social. We had a fantastic turnout, with everyone getting involved in playing darts, shuffleboard, foosball and ping pong.

This event provided a wonderful opportunity to reconnect with colleagues, including retired members of Jaguar and many new faces.

Thank you to everyone who attended - we had a great time and we look forward to our next celebration over the Christmas period! ■



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